



Support at Home Service Fees & Charges

Care Management	
Care Management	\$120.00/HR
Restorative Care Management	\$120.00/HR

CLINICAL SUPPORT					
Nursing Care	Day	Night	Saturday	Sunday	Public Holiday
Registered Nurse – Clinical Care	\$145.00/HR	\$160.00/HR	\$175.00/HR	\$200.00/HR	\$225.00/HR
Enrolled Nurse – Clinical Care	\$100.00/HR	\$110.00/HR	\$125.00/HR	\$150.00/HR	\$175.00/HR
Nursing Assistance – Clinical Care	\$95.00/HR	\$105.00/HR	\$115.00/HR	\$125.00/HR	\$160.00/HR
Allied Health & Therapy	Day	Night	Saturday	Sunday	Public Holiday
Allied Health Assistant	\$110.00/HR	\$120.00/HR	\$130.00/HR	\$150.00/HR	\$175.00/HR
Podiatry	\$135.00/HR	\$145.00/HR	\$160.00/HR	\$180.00/HR	\$200.00/HR
Social Work	\$60.00	\$60.00	\$85.00	\$100.00	\$160.00
Speech Pathology	\$60.00	\$60.00	\$85.00	\$100.00	\$160.00
Diet or Nutrition	\$110.00/HR	\$120.00/HR	\$130.00/HR	\$150.00/HR	\$175.00/HR
Aboriginal and Torres Strait Islander Practitioner	\$110.00/HR	\$120.00/HR	\$130.00/HR	\$150.00/HR	\$175.00/HR
Aboriginal and Torres Strait Islander worker assistant	\$110.00/HR	\$120.00/HR	\$130.00/HR	\$150.00/HR	\$175.00/HR
Physiotherapy	\$200.00/HR	\$210.00/HR	\$235.00/HR	\$250.00/HR	\$300.00/HR
Exercise Physiology	\$110.00/HR	\$120.00/HR	\$130.00/HR	\$150.00/HR	\$175.00/HR
Occupational Therapy	\$195.00/HR	\$210.00/HR	\$235.00/HR	\$260.00/HR	\$300.00/HR
Counselling or Psychotherapy	\$135.00/HR	\$145.00/HR	\$160.00/HR	\$180.00/HR	\$200.00/HR
Music Therapy	\$135.00/HR	\$145.00/HR	\$160.00/HR	\$180.00/HR	\$200.00/HR
Nutrition	Day	Night	Saturday	Sunday	Public Holiday
Nutrition Supports	\$135.00/HR	\$145.00/HR	\$160.00/HR	\$180.00/HR	\$200.00/HR

Everyday Living					
Domestic Assistance	Day	Night	Saturday	Sunday	Public Holiday
General House Cleaning	\$90.00/HR	\$100.00/HR	\$115.00/HR	\$145.00/HR	\$160.00/HR
Deep Cleaning	\$105.00/HR	\$115.00/HR	\$120.00/HR	\$140.00/HR	165.00/HR
Laundry Service	\$90.00/HR	\$100.00/HR	\$115.00/HR	\$145.00/HR	\$160.00/HR
Shopping Assistance	\$90.00/HR	\$100.00/HR	\$115.00/HR	\$145.00/HR	\$160.00/HR
Home Maintenance Services	Day	Night	Saturday	Sunday	Public Holiday
Gardening	\$90.00/HR	\$100.00/HR	\$115.00/HR	\$145.00/HR	\$160.00/HR
Assistance with Home Maintenance & Repairs	\$90.00/HR	\$100.00/HR	\$115.00/HR	\$145.00/HR	\$160.00/HR
Expenses for Home Maintenance Services	\$90.00/HR	\$100.00/HR	\$115.00/HR	\$145.00/HR	\$160.00/HR



Independence					
Social Support and community Engagement Services	Day	Night	Saturday	Sunday	Public Holiday
Group Social Support	\$90.00/HR	\$100.00/HR	\$115.00/HR	\$145.00/HR	\$160.00/HR
Individual Social Support	\$90.00/HR	\$100.00/HR	\$115.00/HR	\$145.00/HR	\$160.00/HR
Accompanied Activities	\$90.00/HR	\$100.00/HR	\$115.00/HR	\$145.00/HR	\$160.00/HR
Cultural Support	\$90.00/HR	\$100.00/HR	\$115.00/HR	\$145.00/HR	\$160.00/HR
Digital Education and Support	\$90.00/HR	\$100.00/HR	\$115.00/HR	\$145.00/HR	\$160.00/HR
Assistance to maintain personal affairs	\$90.00/HR	\$100.00/HR	\$115.00/HR	\$145.00/HR	\$160.00/HR
Transport	1-15KM	15-35KM	35-75KM	75-100KM	100-130KM
Direct Transport	\$20.00	\$35.00	\$75.00	\$100.00	\$130.00
Personal Care	Day	Night	Saturday	Sunday	Public Holiday
Assistance with self-care and activities of daily living	\$90.00/HR	\$100.00/HR	\$115.00/HR	\$145.00/HR	\$160.00/HR
Assistance with the self-administration of medication	\$90.00/HR	\$100.00/HR	\$115.00/HR	\$145.00/HR	\$160.00/HR
Continence management (non-clinical)	\$90.00/HR	\$100.00/HR	\$115.00/HR	\$145.00/HR	\$160.00/HR
Therapeutic Services for Independent Living	Day	Night	Saturday	Sunday	Public Holiday
Acupuncture	\$150.00/HR	\$160.00/HR	\$175.00/HR	\$190.00/HR	\$200.00/HR
Chiropractic's	\$150.00/HR	\$160.00/HR	\$175.00/HR	\$190.00/HR	\$200.00/HR
Diversional Therapy	\$150.00/HR	\$160.00/HR	\$175.00/HR	\$190.00/HR	\$200.00/HR
Remedial Massage	\$150.00/HR	\$160.00/HR	\$175.00/HR	\$190.00/HR	\$200.00/HR
Art Therapy	\$150.00/HR	\$160.00/HR	\$175.00/HR	\$190.00/HR	\$200.00/HR
Osteopathy	\$150.00/HR	\$160.00/HR	\$175.00/HR	\$190.00/HR	\$200.00/HR
Home or Community General Respite	Day	Night	Saturday	Sunday	Public Holiday
Flexible Respite	\$90.00/HR	\$100.00/HR	\$115.00/HR	\$145.00/HR	\$160.00/HR
Community and Centre Based Respite	\$90.00/HR	\$100.00/HR	\$115.00/HR	\$145.00/HR	\$160.00/HR

Travel Service Charges

- **Travel charges are now charged based on KM's of a trip.**

Minimum Service Charge:

- **Transparent Pricing:** Our hourly rates, and this adjustment simply sets a minimum threshold for billing. We believe in transparent pricing, and this change allows for a more straightforward understanding of service charges.
- **Enhanced Service Quality:** By implementing this charge, we can allocate our resources more effectively, ensuring that each client interaction is thorough, personalized, and of the highest quality.



- **Minimum charge:** Any services delivered under 2 hours, will be charged the minimum 2 hour charge.

Cancellation Service Charges:

- **Cancellation fees may apply if services cancelled by a participant less than 24 hours-notice**
- **The service fee will equal to 1 hour of the service cost**