

Support at Home Fee Schedule

AKWA Home Care Service fees (V6)

Service Types	Weekdays (8am to 6pm)	Weekdays (6pm to 8am)	Saturday	Sunday	Public Holiday
Personal Care / Meal Preparation / Domestic Assistance / In-Home Respite / Light Gardening / Shopping / Community Access / Respite	\$80 per hour	\$93.59 per hour	\$120 per hour	\$160 per hour	\$200 per hour
Nursing services and care	\$110 per hour	\$128.60 per hour	\$150 per hour	\$200 per hour	\$250 per hour
Counsellor or Psychotherapist	\$200 per hour (Mon-Fri)				
Dietitian or Nutritionist	\$200 per hour (Mon-Fri)				
Exercise physiologist	\$190 per hour (Mon-Fri)				
Occupational therapist	\$200 per hour (Mon-Fri)				
Physiotherapist	\$185 per hour (Mon-Fri)				
Podiatrist	\$180 per hour (Mon-Fri)				
Psychologist	\$220 per hour (Mon-Fri)				
Social worker	\$200 per hour (Mon-Fri)				
Speech pathologist	\$200 per hour (Mon-Fri)				
Care management	\$110 per hour				
Restorative care management	\$150 per hour				
Social support and community engagement	\$80 per hour (Mon-Fri)				
Remedial masseuse	\$150 per hour (Mon-Fri)				
Therapeutic services (acupuncture, Chiropractic etc.)	\$165 per hour (Mon-Fri)				
Transport	Per trip costs: \$8 for 1-5Km, \$16 for 5km-10km, \$24 for 11-15km, \$32 for 15-20km, \$40 for 21-25km, \$48 for 26-30km, \$64 for 31-40km, \$80 for 41-50km, \$96 for 51-60km, \$112 for 61-70km (Over 71km: combined calculation using the above matrix.)				
Home maintenance and repairs	\$80 per hour				
Meal delivery	\$130 per meal				
Assistive Technology and Home Modifications (AT-HM) services	As per the Quotation + administration fee (Equipment: \$500 or 10% of the quoted costs, whichever is lower; Home Modification: \$1,500 or 15% of the quoted costs, whichever is lower)				

Care Management

Care management is an essential key component of the Support at Home program. It ensures you receive the appropriate level of support to meet your current and future care needs. It should also ensure that the delivery of approved, funded aged care services reflects individual needs, preferences, and culturally appropriate practices.

Care management may include, but is not limited to:

- Establishing and reviewing your Support at Home agreement and Care Plan
- Partnering with you and your family or carers about your care
- Ensuring your care is aligned with other supports
- Providing a point-of-contact for you or your support network
- Monitoring of services provided.
- Identifying and addressing risks to your safety.

Other Items

Items	Rate (AUD)
Late cancellation (notified after 17:00 the day before care service was to be provided)	1 hour service fee at the applicable hourly rate unless otherwise stated
Cancellation by client (or their authorised representative) within service hours, or client no-show on the scheduled service hour	Full charge will be applied.
AKWA Centre-based day care/social support group or Social outing	\$60 - \$300 per day
Parking, Bridge/tunnel/road toll, Public transport	Consumers pay as per the charge.
Participant contributions – Independent (Personal care, Social support and community engagement, Transport, Assistive technology and home modifications)	5%(Full pensioner) – 50% (Part pensioner)
Participant contributions – Everyday living (Domestic assistance, Home maintenance and repairs and Meals)	17.5%(Full pensioner) – 50% (Part pensioner)

Clients are welcome to discuss with their Care Partner the fees and charges of services not listed in this schedule.

Last update

This pricing schedule is effective from 1 November 2025. The latest home care price information is on the My Aged Care Website: www.myagedcare.gov.au