

# Support at Home (SaH) Price Guide



## Support at Home Pricing Schedule Effective November 2025

		Level 1	Level 2	Level 3	Level 4	Level 5	Level 6	Level 7	Level 8
Support at Home Subsidy (New classification)	Annual Quarterly	\$ 10,732.04	\$ 16,035.64	\$ 21,966.70	\$ 29,696.28	\$ 39,697.61	\$ 48,113.74	\$ 58,147.50	\$ 78,106.04
		\$ 2,683.01	\$ 4,008.91	\$ 5,491.67	\$ 7,424.07	\$ 9,924.40	\$ 12,028.44	\$ 14,536.88	\$ 19,526.51
Support at Home Subsidy (HCP Transitioned recipients)	Annual Quarterly	\$ 10,931.75	\$ 19,224.55	\$ 41,847.25	\$ 63,440.65				
		\$ 2,732.94	\$ 4,806.14	\$ 10,461.81	\$ 15,860.16				
PRICE FOR COMMON SERVICES		Standard Hours		Saturday		Sunday		Public Holiday	
		Metou Care Employee	Third Party Provider	Metou Care Employee	Third Party Provider	Metou Care Employee	Third Party Provider	Metou Care Employee	Third Party Provider
Care Management (Extra works)	Per Hour	\$ 120.00	-	-	-	-	-	-	-
Restorative Care Management	Per Hour	\$ 150.00	-	-	-	-	-	-	-
<b>Clinical Services</b>									
Registered Nurse	Per Hour	\$ 130.00	As Per Quote + 10%	\$ 180.00	-	\$ 240.00	-	\$ 270.00	-
Dietitian or Nutritionist	Per Hour	\$ 195.00	As Per Quote + 10%	-	-	-	-	-	-
Exercise Physiologist	Per Hour	\$ 195.00	As Per Quote + 10%	-	-	-	-	-	-
Occupational Therapist	Per Hour	\$ 195.00	As Per Quote + 10%	-	-	-	-	-	-
Physiotherapist	Per Hour	\$ 195.00	As Per Quote + 10%	-	-	-	-	-	-
Podiatrist	Per Hour	\$ 195.00	As Per Quote + 10%	-	-	-	-	-	-
Social Worker	Per Hour	\$ 205.00	As Per Quote + 10%	-	-	-	-	-	-
<b>Independence Support Services</b>									
Personal Care	Per Hour	\$ 100.00	As Per Quote + 10%	\$ 150.00	-	\$ 177.50	-	\$ 220.00	-
Individual Social Support	Per Hour	\$ 100.00	As Per Quote + 10%	\$ 150.00	-	\$ 177.50	-	\$ 220.00	-
In-Home Day Respite/Active	Per Hour	\$ 100.00	As Per Quote + 10%	\$ 150.00	-	\$ 177.50	-	\$ 220.00	-
In-Home Overnight Respite - Remedial	Per Night (8 hrs)	\$ 570.00	As Per Quote + 10%	\$ 840.00	-	\$ 650.00	-	\$ 1010.00	-
	Per Hour	\$ 150.00	As Per Quote + 10%	-	-	-	-	-	-
<b>Everyday Living Support Services</b>									
Domestic Assistance (General house cleaning, Laundry,	Per Hour	\$ 100.00	As Per Quote + 10%	\$ 150.00	-	\$ 177.50	-	\$ 220.00	-
			As Per Quote + 10%						
Light Gardening	Per Hour	\$ 100.00	As Per Quote + 10%	\$ 135.00	-	\$ 160.00	-	\$ 198.00	-
Home Maintenance & Repairs	Per Hour	\$ 100.00	As Per Quote + 10%	\$ 135.00	-	\$ 160.00	-	\$ 198.00	-
Meal Preparation	Per Hour	\$ 100.00	As Per Quote + 10%	\$ 150.00	-	\$ 177.50	-	\$ 220.00	-
Service Cancellation Fee	Per Cancellation	Full fee applies if cancellation is made with less than 24 hours notice.							

### NOTE:

Speak to your Care Partner and ask for a quote on services not listed on the guide, such as:

- **Allied Health/Other** includes: Counselling, Psychotherapy, Music Therapy, Psychology, Speech Pathology etc.
- **Self-Funded Services:** Additional care and services not covered by your Support at Home Package budget can be purchased and paid privately by you.
- **Third Party Provider:** Fees are representative of Metou Care preferred providers, a quote will be provided if you elect your own provider. Charged at Provider Unit rate + 10%.

**Standard Hours** - Monday to Friday - Daytime standard hours 6am to 6pm, Night-time standard hours 6pm to 6am. Service at night time will be charged **10%** loading (weekdays).

**Care Management:** Care Management fees of 10% are automatically deducted from your Support at Home (SaH) subsidy and pooled under a Care Management Account held by Services Australia to enable fair and equitable access as and when you need it. Metou Care claims care management hours delivered from this account.

**Price Increase:** Our prices may increase up to twice per financial year with at least 14 days notice, by the greater of 5%, any increase in CPI and average wage increases for home care staff.