



Support at Home Service Fees & Charges

Care Management	
Care Management	\$150.00/HR
Restorative Care Management	\$150.00/HR

CLINICAL SUPPORT					
Nursing Care	Day	Night	Saturday	Sunday	Public Holiday
Registered Nurse – Clinical Care	\$186.00//HR	\$209.25/HR	\$279.00/HR	\$325.50/HR	\$465.00/HR
Enrolled Nurse – Clinical Care	\$163.00 /HR	\$183.38/HR	\$244.50/HR	\$285.25/HR	\$407.50/HR
Nursing Assistance – Clinical Care	\$143.00/HR	\$160.88/HR	\$214.50/HR	\$250.25/HR	\$357.50/HR
Allied Health & Therapy	Day	Night	Saturday	Sunday	Public Holiday
Allied Health Assistant	\$167.00/HR	\$187.88/HR	\$250.50/HR	\$292.25/HR	\$417.50/HR
Podiatry	\$208.00/HR	\$234.00/HR	\$312.00/HR	\$364.00/HR	\$520.00/HR
Social Work	\$238.00/HR	\$267.75/HR	\$375.00/HR	\$416.50/HR	\$595.00/HR
Speech Pathology	\$236.00/HR	\$265.50/HR	\$354.00/HR	\$416.00/HR	\$590.00/HR
Diet or Nutrition	\$219.00/HR	\$246.38/HR	\$328.50/HR	\$383.25/HR	\$547.50/HR
Aboriginal and Torres Strait Islander Practitioner	\$110.00/HR	\$120.00/HR	\$130.00/HR	\$150.00/HR	\$175.00/HR
Aboriginal and Torres Strait Islander worker assistant	\$110.00/HR	\$120.00/HR	\$130.00/HR	\$150.00/HR	\$175.00/HR
Physiotherapy	\$250.00/HR	\$281.25/HR	\$375.00/HR	\$437.50/HR	\$625.00/HR
Exercise Physiology	\$219.00/HR	\$253.13/HR	\$337.50/HR	\$393.75/HR	\$562.50/HR
Occupational Therapy	\$300.00//HR	\$337.50/HR	\$450.00/HR	\$525.00/HR	\$750.00/HR
Counselling or Psychotherapy	\$270.00/HR	\$303.75/HR	\$405.00/HR	\$472.50/HR	\$675.00/HR
Music Therapy	\$135.00/HR	\$145.00/HR	\$160.00/HR	\$180.00/HR	\$200.00/HR
Nutrition	Day	Night	Saturday	Sunday	Public Holiday
Nutrition Supports	\$135.00/HR	\$145.00/HR	\$160.00/HR	\$180.00/HR	\$200.00/HR

Everyday Living					
Domestic Assistance	Day	Night	Saturday	Sunday	Public Holiday
General House Cleaning	\$109.00/HR	\$122.63/HR	\$163.50/HR	\$190.75/HR	\$272.50/HR
Deep Cleaning	\$130.00/HR	\$145.00/HR	\$185.00/HR	\$205.00/HR	\$225.00/HR
Laundry Service	\$109.00/HR	\$122.63/HR	\$163.50/HR	\$190.75/HR	\$272.50/HR
Shopping Assistance	\$109.00/HR	\$122.63/HR	\$163.50/HR	\$190.75/HR	\$272.50/HR
Home Maintenance Services	Day	Night	Saturday	Sunday	Public Holiday
Gardening	\$120.00/HR	\$135.00/HR	\$180.00/HR	\$210.00/HR	\$300.00/HR
Assistance with Home Maintenance & Repairs	\$120.00/HR	\$135.00/HR	\$180.00/HR	\$210.00/HR	\$300.00/HR
Expenses for Home Maintenance Services	\$120.00/HR	\$135.00/HR	\$180.00/HR	\$210.00/HR	\$300.00/HR
Meals	Day	Night	Saturday	Sunday	Public Holiday



Meal Delivery	\$30.00	\$33.75	\$45.00	\$52.50	\$75.00
Meal Preparation	\$110.00/HR	\$123.75/HR	\$165.00/HR	\$192.50/HR	\$275.00/HR

Independence					
Social Support and community Engagement Services	Day	Night	Saturday	Sunday	Public Holiday
Group Social Support	\$110.00/HR	\$123.75/HR	\$165.00/HR	\$192.50/HR	\$275.00/HR
Individual Social Support	\$110.00/HR	\$123.75/HR	\$165.00/HR	\$192.50/HR	\$275.00/HR
Accompanied Activities	\$110.00/HR	\$123.75/HR	\$165.00/HR	\$192.50/HR	\$275.00/HR
Cultural Support	\$110.00/HR	\$123.75/HR	\$165.00/HR	\$192.50/HR	\$275.00/HR
Digital Education and Support	\$110.00/HR	\$123.75/HR	\$165.00/HR	\$192.50/HR	\$275.00/HR
Assistance to maintain personal affairs	\$110.00/HR	\$123.75/HR	\$165.00/HR	\$192.50/HR	\$275.00/HR
Transport	Day	Night	Saturday	Sunday	Public Holiday
Direct Transport	\$97.00	\$109.13	\$145.50	\$169.75	\$242.50
Personal Care	Day	Night	Saturday	Sunday	Public Holiday
Assistance with self-care and activities of daily living	\$115.00/HR	\$129.38/HR	\$172.50/HR	\$201.25/HR	\$287.50/HR
Assistance with the self-administration of medication	\$115.00/HR	\$129.38/HR	\$172.50/HR	\$201.25/HR	\$287.50/HR
Continence management (non-clinical)	\$115.00/HR	\$129.38/HR	\$172.50/HR	\$201.25/HR	\$287.50/HR
Therapeutic Services for Independent Living	Day	Night	Saturday	Sunday	Public Holiday
Acupuncture	\$220.00/HR	\$247.50/HR	\$330.00/HR	\$385.00/HR	\$550.00/HR
Chiropractic's	\$220.00/HR	\$247.50/HR	\$330.00/HR	\$385.00/HR	\$550.00/HR
Diversional Therapy	\$220.00/HR	\$247.50/HR	\$330.00/HR	\$385.00/HR	\$550.00/HR
Remedial Massage	\$206.00/HR	\$231.75/HR	\$309.00/HR	\$360.50/HR	\$515.00/HR
Art Therapy	\$220.00/HR	\$247.50/HR	\$330.00/HR	\$385.00/HR	\$550.00/HR
Osteopathy	\$220.00/HR	\$247.50/HR	\$330.00/HR	\$385.00/HR	\$550.00/HR
Home or Community General Respite	Day	Night	Saturday	Sunday	Public Holiday
Flexible Respite	\$112.00/HR	\$126.00/HR	\$168.00/HR	\$196.00/HR	\$280.00/HR
Community and Centre Based Respite	\$112.00/HR	\$126.00/HR	\$168.00/HR	\$196.00/HR	\$280.00/HR

Travel Service Charges

- Travel charges are now charged based on KM's of a trip.

Minimum Service Charge:

- **Transparent Pricing:** Our hourly rates, and this adjustment simply sets a minimum threshold for billing. We believe in transparent pricing, and this change allows for a more straightforward understanding of service charges.



- **Enhanced Service Quality:** By implementing this charge, we can allocate our resources more effectively, ensuring that each client interaction is thorough, personalized, and of the highest quality.
- **Minimum charge:** Any services delivered under 2 hours, will be charged the minimum 2 hour charge.

Cancellation Service Charges:

- **Cancellation fees may apply if services cancelled by a participant less than 24 hours-notice**
- **The service fee will equal to 1 hour of the service cost**