



## Support at Home Rates Card - Just Better Care Melbourne Metro North

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**Effective Date: 1st November 2025**

### Pricing for common services delivered by Just Better Care staff

Independence	Weekday	Weeknight (8pm-6am)	Saturday	Sunday	Public Holidays
Personal care (>2 hours)	\$ 112.00	\$ 129.00	\$ 155.00	\$ 189.00	\$ 235.00
Personal care (<2 hours)	\$ 140.00	\$ 170.00	\$ 200.00	\$ 245.00	\$ 310.00
Respite care (>2 hours)	\$ 110.00	\$ 127.00	\$ 150.00	\$ 185.00	\$ 230.00
Respite care (<2 hours)	\$ 135.00	\$ 165.00	\$ 191.00	\$ 230.00	\$ 299.00
Social support and community engagement (up to 10km travel)	\$ 115.00	\$ 132.00	\$ 173.00	\$ 201.00	\$ 230.00
Social support and community engagement (10-30km travel)	\$ 150.00	\$ 167.00	\$ 208.00	\$ 236.00	\$ 265.00
Social support and community engagement (30-50km travel)	\$ 175.00	\$ 192.00	\$ 233.00	\$ 261.00	\$ 290.00
Direct transport (per trip < 10km)	\$ 60.00	\$ 69.00	\$ 90.00	\$ 105.00	\$ 120.00
Direct transport (per trip 10-30km)	\$ 110.00	\$ 127.00	\$ 165.00	\$ 193.00	\$ 220.00
Direct transport (per trip 30-50km)	\$ 160.00	\$ 184.00	\$ 240.00	\$ 280.00	\$ 320.00
	Monday to Thursday	Friday	Saturday	Sunday	Public Holidays
Sleepover (inactive 10pm-6am)	\$ 436.00	\$ 520.00	\$ 625.00	\$ 495.00	\$ 850.00
Everyday living	Weekday	Weeknight (8pm-6am)	Saturday	Sunday	Public Holidays
General house cleaning & laundry services (>2 hours)	\$ 106.00	\$ 122.00	\$ 159.00	\$ 186.00	\$ 212.00
General house cleaning & laundry services (<2 hours)	\$ 140.00	\$ 161.00	\$ 210.00	\$ 245.00	\$ 280.00
Shopping assistance (up to 10km travel)	\$ 115.00	\$ 132.00	\$ 173.00	\$ 201.00	\$ 230.00
Shopping assistance (including 10-30km travel)	\$ 150.00	\$ 167.00	\$ 208.00	\$ 236.00	\$ 265.00
Shopping assistance (including 30-50km travel)	\$ 175.00	\$ 192.00	\$ 233.00	\$ 261.00	\$ 290.00
Meal preparation	\$ 115.00	\$ 132.00	\$ 173.00	\$ 201.00	\$ 230.00
Clinical	Weekday	Weeknight (8pm-6am)	Saturday	Sunday	Public Holidays
Registered Nurse	\$ 180.00	\$ 207.00	\$ 270.00	\$ 315.00	\$ 360.00
Care Management - Clinical	\$ 180.00				
Care Management - Non-clinical	\$ 150.00				

### Pricing for common services delivered by associated provider

Everyday living				
Gardening, assistance with home maintenance & repairs	\$ 115.00	Meal delivery (per meal)		\$ 20.00
Clinical				
Occupational therapist	\$ 220.00	Physiotherapist		\$ 215.00
Speech pathologist	\$ 250.00	Podiatrist - Standard home visit		\$ 200.00
Exercise physiologist	\$ 215.00	Podiatrist - Standard clinic visit		\$ 150.00
Independence				
Remedial massage	\$ 195.00			

#### Note:

Prices are per hour, unless otherwise specified. For services not listed on our price list we will confirm charges with you before the service starts. Extra fees may apply to complex report writing and extended travel and consultation times. Care Management is capped at 10% of your total subsidy.

#### Sleepover

Sleepover includes 8 hours, from 10 pm to 6 am. Hours beyond this would incur additional service charges.

Inactive sleepover includes up to two instances of client assistance per night. If assistance is required 3 or more times, non-standard hourly rates apply.

#### Assistive Technology & Home Modifications Conditions

Assistive technology administration fees are the lower of 10% of the item or \$500

Home modifications coordination fees are the lower of 15% of the quoted cost or \$1500

#### Cancellation Policy

A minimum of 48 business hours' notice is required for shift cancellations. Cancellations made with less than 48 business hours' notice will incur a full charge.