

# Support at Home (VIC) Price List



## Clinical Supports (no participant contribution required)

### Nursing Care

#### Registered Nurse

|             | Monday to Friday |             | Saturday | Sunday | Public Holiday |
|-------------|------------------|-------------|----------|--------|----------------|
|             | Standard Hours   | After Hours |          |        |                |
| Hourly rate | \$160            | \$185       | \$210    | \$230  | \$255          |
| 45min       | \$136            | \$157       | \$179    | \$196  | \$217          |
| 30min       | \$104            | \$120       | \$137    | \$150  | \$166          |

#### Enrolled Nurse

|             | Monday to Friday |             | Saturday | Sunday | Public Holiday |
|-------------|------------------|-------------|----------|--------|----------------|
|             | Standard Hours   | After Hours |          |        |                |
| Hourly rate | \$115            | \$130       | \$145    | \$155  | \$170          |
| 45min       | \$98             | \$111       | \$123    | \$132  | \$145          |
| 30min       | \$75             | \$85        | \$94     | \$101  | \$111          |

### Allied Health

|                           | Minimum Hourly Rate | Maximum Hourly Rate |
|---------------------------|---------------------|---------------------|
| Dietitian or Nutritionist | \$165               | \$220               |
| Exercise Physiologist     | \$165               | \$220               |
| Occupational Therapist    | \$175               | \$220               |
| Physiotherapist           | \$160               | \$210               |
| Podiatrist                | \$155               | \$205               |

### Care Management

|             | Monday to Friday |             | Saturday | Sunday | Public Holiday |
|-------------|------------------|-------------|----------|--------|----------------|
|             | Standard Hours   | After Hours |          |        |                |
| Hourly rate | \$120            |             | n/a      |        |                |

## Restorative Care Management

|             | Monday to Friday |             |          |        |                |
|-------------|------------------|-------------|----------|--------|----------------|
|             | Standard Hours   | After Hours | Saturday | Sunday | Public Holiday |
| Hourly rate | \$150            |             |          |        | n/a            |

## Independence (5% - 50% participant contribution rate)

### Personal Care, Social Support & Respite

|             | Monday to Friday |             |          |        |                |
|-------------|------------------|-------------|----------|--------|----------------|
|             | Standard Hours   | After Hours | Saturday | Sunday | Public Holiday |
| Hourly rate | \$110            | \$120       | \$133    | \$153  | \$173          |
| 45min       | \$94             | \$102       | \$113    | \$130  | \$147          |
| 30min       | \$72             | \$78        | \$86     | \$99   | \$112          |

### Therapeutic Services

|                  | Minimum Hourly Rate | Maximum Hourly Rate |
|------------------|---------------------|---------------------|
| Acupuncturist    | \$140               | \$220               |
| Chiropractor     | \$140               | \$220               |
| Remedial Massage | \$135               | \$200               |
| Osteopath        | \$140               | \$220               |

### Direct Transport (per one-way trip)

|                          | Monday to Friday |             |          |        |                |
|--------------------------|------------------|-------------|----------|--------|----------------|
|                          | Standard Hours   | After Hours | Saturday | Sunday | Public Holiday |
| Short Journey (15min)    | \$45             | \$50        | \$55     | \$60   | \$65           |
| Medium Journey (30min)   | \$85             | \$90        | \$95     | \$100  | \$105          |
| Long Journey (45min)     | \$115            | \$120       | \$125    | \$130  | \$135          |
| Extra Long Journey (1hr) | \$145            | \$150       | \$155    | \$160  | \$165          |

## Everyday Living (17.5% - 80% participant contribution rate)

### Domestic Assistance, Home Maintenance & Meal Preparation

|             | Monday to Friday |             | Saturday | Sunday | Public Holiday |
|-------------|------------------|-------------|----------|--------|----------------|
|             | Standard Hours   | After Hours |          |        |                |
| Hourly rate | \$110            | \$120       | \$133    | \$153  | \$173          |
| 45min       | \$94             | \$102       | \$113    | \$130  | \$147          |
| 30min       | \$72             | \$78        | \$86     | \$99   | \$112          |

### Meal Delivery

|          | Minimum Rate | Maximum Rate |
|----------|--------------|--------------|
| Per Meal | \$10         | \$20         |

### PARTICIPANT CONTRIBUTION RATES

From 1 November 2025, participants in the Support at Home program will contribute to some services, while others remain free. How much you pay depends on your income, assets, and the type of service. Your contribution will be worked out through an income and asset assessment, similar to the Age Pension means test. Age Pensioners and Commonwealth Seniors Health Card holders will pay lower rates, and the government will cover the rest. The table below shows what you can expect to pay for each service type.

| Age Pension Status  | Clinical support | Independence  | Everyday Living  |
|---------------------|------------------|---|--|
| Full pensioner      | 0%               | 5%  | 17.5%  |
| Part pensioner      | 0%               | Between 5% and 50% (depending on income and assets) | Between 17.5% and 80% (depending on income and assets) |
| Self-funded retiree | 0%               | 50%   | 80%  |

### ALLIED HEALTH & THERAPUTIC SERVICES

Pricing will be discussed and agreed with the client at the time of booking the service. Please note, the list above does not include all available services.

### STANDARD HOURS

Standard hours are 6am to 8pm on weekdays.

### CANCELLATIONS

No fee will apply if you provide more than 48 business hours' notice to cancel a service. If notice is given less than 48 business hours before the scheduled start time, the full cost of the booked service will be charged as a cancellation fee. We will take extenuating circumstances into account and may waive fees when appropriate.

### GOODS AND SERVICES TAX (GST)

All prices exclude GST. The amounts stated above are subject to an additional 10% GST where applicable.