

mlh Support at Home price schedule 1.8.2026

		Price				
Service	Unit	Standard hours are Monday to Friday 8am to 6pm.	Non-standard weekday hours (6pm-8am)	Saturday	Sunday	Public holiday
CLINICAL CARE						
Nursing care	Hour	\$	\$	\$	\$	\$
Registered nurse	Hour	\$189	\$213	\$283	\$378	\$472
Allied health and other therapeutic services	Hour	\$	\$	\$	\$	\$
Allied health therapy assistant	Hour	\$168	\$189	\$252	\$336	\$420
Counsellor or psychotherapist	Hour	\$226	\$254	\$339	\$452	\$564
Dietitian or nutritionist	Hour	\$263	\$295	\$394	\$525	\$656
Occupational therapist	Hour	\$265	\$298	\$398	\$530	\$663
Physiotherapist	Hour	\$250	\$281	\$375	\$500	\$625
Podiatrist	Hour	\$226	\$254	\$339	\$452	\$564
Speech pathologist	Hour	\$263	\$295	\$394	\$525	\$656
Care management	Hour	\$158	NA	NA	NA	NA
INDEPENDENCE						
Personal care	Hour	\$	\$	\$	\$	\$
Assistance with self-care and activities of daily living	Hour	\$121	\$136	\$181	\$242	\$302
Assistance with the self-administration of medication	Hour	\$121	\$136	\$181	\$242	\$302
Continence management (non-clinical)	Hour	\$121	\$136	\$181	\$242	\$302
Social support and community engagement	Hour	\$	\$	\$	\$	\$
Individual social support	Hour	\$121	\$136	\$181	\$242	\$302
Accompanied activities	Hour	\$121	\$136	\$181	\$242	\$302
Therapeutic services for independent living	Hour	\$	\$	\$	\$	\$
Remedial masseuse	Hour	\$220	\$248	\$300	\$440	\$550
Osteopath	Hour	\$250	\$281	\$375	\$500	\$625
Home or community general respite	Hour	\$	\$	\$	\$	\$

		Price				
Service	Unit	Standard hours are Monday to Friday 8am to 6pm.	Non-standard weekday hours (6pm-8am)	Saturday	Sunday	Public holiday
Flexible respite	Hour	\$121	\$136	\$181	\$242	\$302
Transport						
Direct Transport (driver and car provided)	0-25 kms	\$67	\$75.00	\$101.00	\$134.00	\$168
	26-50 km	\$135	\$152	\$203	\$270	\$338
Indirect transport - taxi (charged as an admin fee as a percentage of the fare and surcharge from CabCharge)	taxi	10% of fare	10% of fare	10% of fare	10% of fare	10% of fare
EVERYDAY LIVING						
Domestic Assistance	Hour	\$	\$	\$	\$	\$
General house cleaning	Hour	\$121	\$136	\$181	\$242	\$302
Shopping assistance	Hour	\$121	\$136	\$181	\$242	\$302
Home maintenance and repairs	Hour	\$	\$	\$	\$	\$
Gardening	Hour	\$126	\$142	\$189	\$252	\$315
Assistance with home maintenance and repairs	Hour	\$126	\$142	\$189	\$252	\$315
Expenses for home maintenance and repairs	Item	\$126	\$142	\$189	\$252	\$315
Meals						
Meal preparation	Hour	\$121	\$136	\$181	\$242	\$302

General Information

Participant Contribution – Contribution rates will be based on your income and assets and vary by the amount and type of service you have received. An income and asset assessment similar to the Age Pension means-test will be used to determine your contribution rate. mlh Support at Home does not determine those contributions and it is up to each participant to obtain this information preferably prior to commencement of services.

Standard participant contribution rates from 1 November 2025

Age Pension Status	Clinical Care	Independence	Everyday Living
Full Pensioner	0%	5%	17.5%
Part pensioner and eligible for a Commonwealth Seniors Health Card	0%	Between 5% and 50% depending on income and assets	Between 17.5% and 80% depending on income and assets
Self-funded retiree	0%	50%	80%

Home Modifications and Assistive Technology costs – mlh Support at Home will charge up to 15% of the quoted cost of home modifications, or \$1,500 (whichever is lower) to cover coordination costs of the modifications made to your home eg installation of rails, walk in showers, ramps etc.

In addition, mlh Support at Home will charge up to 10% of the quoted cost of assistive technology or up to \$500 (whichever is lower) to cover administrative costs of purchasing equipment eg beds, wheelie walkers, reclining chairs.

GST - Services are GST free unless otherwise stated.

Care management - Care management is delivered at least once a month and ensures you receive services that meet your needs and that are within the allocated quarterly budget. Care management will be different for each participant based on individualised needs, goals, support network, communication preferences, level of involvement and cultural background. Participants will have 10% deducted from their quarterly budget by Services Australia (and paid to mlh Support at Home) for care management.

Care management activities may include assessing and reviewing your care; developing a care/goal plan and budget; discussing your needs with your GP and other Health Practitioners; being the point of contact for you and your support network; identifying and addressing any risks to help keep you safe. Care management may be face-to-face, telehealth, phone or email.

Service not specified in fee schedule - Where a service is not listed in the schedule, the cost of a service will be sought, discussed and agreed upon before services commence.

Choosing your own provider - A 10% administrative fee will be applied if a participant chooses their own provider, subject to mlh Support at Home approval of the participant's choice.

Cancellations and No Shows - A late cancellation occurs when a participant provides less than 2 business days (48 hours) notice of a cancellation to a scheduled service. A 'no show' occurs when a participant is not present at the agreed place or at the agreed time of a scheduled service. mlh Support at Home is eligible to be paid in full for a service, and a participant contribution may also be charged.

After hours support - Please speak with your care partner for more information.

Fee review process - Fees are reviewed regularly, up to twice per year. We will provide at least 14 days' notice of any changes. Your agreement will be sought on any fee changes. All price changes will be explained to you and will be "reasonable"

Associated Provider unit costs: where the unit price of an associated provider is less than Martin Luther Homes unit prices, the price will defer to Martin Luther Homes' price. Where the unit price of an associated provider exceeds those of Martin Luther Homes, we will seek your permission to charge the associated provider price before proceeding with service delivery. If your permission to charge the higher associated provider price is not granted in writing, mlh will identify an alternative associated provider for your consideration.

Indirect transport costs: indirect transport costs identify the mlh management levy applied to scheduling transport and the provision of a cab charge voucher. The cost is equivalent to 10% of the taxi fare.

Self-Management - Please contact the mlh Support at Home team for more information.