

Regis Home Care

Fees and charges guide

Victoria

As at 1 November 2025

Our friendly, personal approach to in-home care means we understand all the little things that make living at home easier.

We'll let you know up front how much each service will cost and ensure your options continue to match your needs. Our aim is to be clear and transparent about pricing.

Independence

Service	Per initial assessment	Standard (per hour)	Standard Weekday (30 mins)	Evening (per hour)	Saturday (per hour)	Sunday (per hour)	Public Holiday (per hour)
Services to support older people to help them manage activities of daily living and the loss of skills required to live independently.*	–	\$120.82	\$78.53	\$144.98	\$181.23	\$241.64	\$302.04
Acupuncture	–	\$97.75	–	–	–	–	–
Massage	–	\$241.50	–	–	–	–	–
Osteopathy	–	\$201.24	–	–	–	–	–
Osteopathy - Initial Assessment	\$218.50	–	–	–	–	–	–
Overnight sleepover	–	–	–	\$797.40	\$996.75	\$1,329.00	\$1,661.25

* These services may include, but are not limited to, Personal Care, Respite Care, Individual Social Support, Assistance with Self-administration of Medication, Accompanied Activities.

Service	Standard	Evening	Saturday	Sunday	Public Holiday
Escorted Travel (0-15 mins)	\$33.80	\$37.15	\$42.16	\$50.53	\$58.89
Escorted Travel (15-30 mins)	\$67.60	\$74.29	\$84.33	\$101.05	\$117.78
Escorted Travel (30-45 mins)	\$101.41	\$111.44	\$126.49	\$151.58	\$176.67
Escorted Travel (45-60 mins)	\$146.59	\$159.97	\$180.04	\$213.49	\$246.94
Escorted Travel (60-90 mins)	\$236.97	\$257.04	\$287.14	\$337.32	\$387.49

Everyday living

Service	Standard (per hour)	Standard Weekday (30 mins)	Evening (per hour)	Saturday (per hour)	Sunday (per hour)	Public Holiday (per hour)
Services to support and assist older people to keep their home in a liveable state in order to enable them to stay independent in their homes.*	\$120.82	\$78.53	\$144.98	\$181.23	\$241.64	\$302.04
Gardening (light/standard)	\$115.00	–	–	–	–	–

* These services may include, but are not limited to, Domestic Assistance, Meal Preparation, Accompanied Shopping, Unaccompanied Shopping, Assistance with Home Maintenance and Repairs.

Clinical support

Service	Per initial assessment	Standard (per hour)	Standard Weekdays (30 mins)
Allied Health Professional (other)	–	\$143.75	–
Clinical Care Management	–	\$181.60	–
Care Management	–	\$151.25	–
Dietitian – Initial Assessment	\$391.00	–	–
Dietitian – Standard	–	\$218.50	–
Exercise Physiology	–	\$174.80	–
Hydrotherapy	–	\$138.00	–
Occupational Therapy – Initial Assessment	\$828.00	–	–
Indirect clinical care (Regis In-clinic/Telehealth)	–	\$127.14	–
Indirect clinical care (in home)	–	\$224.25	–
Occupational Therapy – Standard	–	\$293.25	–
Physio – Initial Assessment (in home)	\$258.75	–	–
Physio – Regis In-clinic/Telehealth Standard	–	\$127.14	\$82.64
Physio – Standard (in home)	–	\$224.25	–
Podiatry – Initial Assessment (in home)	\$494.50	–	–
Podiatry – Regis In-clinic/Telehealth Standard	–	\$114.09	\$74.16
Podiatry – Standard (in home)	–	\$253.00	–
Registered Nursing - Initial Assessment	\$368.00	–	–
Registered Nursing – Standard	–	\$188.60	–

Service	Per initial assessment	Standard (per hour)	Standard Weekdays (30 mins)
Speech Pathology – Initial Assessment	\$782.00	–	–
Speech Pathology – Standard	–	\$293.25	–

Services described as an initial assessment are charged per assessment. All other services are charged per hour, unless otherwise specified.

Service	Standard (per hour)	Saturday (per hour)	Sunday (per hour)	Public Holiday (per hour)
Registered Nursing	\$188.60	\$225.06	\$254.61	\$309.47

Terms and conditions

- Effective 1 November 2025
- Standard hours 6am – 8pm.
- Evening hours 8pm – 6am.
- Care Management will be charged in 15-minute intervals based on client requirement.
- Cab/taxi or rideshare vouchers will be made available when required.
- Home Modifications and equipment purchases/hire will be individualised – costs will vary depending on scope of work. Pricing will be agreed prior to commencing work.
- Services provided through a Support at Home Package are GST free. GST may apply if additional services are purchased or you are not eligible for services subsidised by the Commonwealth Government.
- Minimum service time is 1 hour (except for clients who were already receiving 30-minute services prior to 1 November 2025, where for these clients, minimum service time is 30 minutes) then 15-minute increments thereafter.
- Direct Care services for 30 minutes are charged at 65% of the hourly rate.
- Service alterations: Regis Home Care must be notified if services are to cease or a change in frequency or duration is required. Regis reserves the right to charge for a scheduled service if 2 business days' notice of cancellation is not provided.
- Cancellations need to have at least 2 business days' notice without getting charged.
- Overnight Sleepover: 12-hour overnight service 6pm–6am and includes active care 6pm–10pm, and an inactive period from 10pm–6am. One period of up to 30 minutes active care may be provided between 10pm and 6am if needed.
- Third party direct care services: The price charged for services sourced through our preferred provider network will be equivalent to the Regis published price.
- Request for services not included in Regis' published prices can be arranged through a third party, with cost agreed prior to commencing and Regis has completed its due diligence to ensure services are delivered in a way that meets the requirements of the Aged Care Act 2024 and the Strengthened Quality Standards.



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Regis Home Care services

We're here for you.

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