



CORE COMMUNITY SERVICES SUPPORT AT HOME PRICING SCHEDULE 2

Pricing Schedule effective 01st November 2025

At CORE, we believe good care begins with understanding what truly matters to you — your values, your goals, and the things that bring you happiness. Our role is to support your wellbeing, help you live comfortably, and maintain your independence every step of the way.

With over 40 years of experience, you can trust that we understand your needs and are committed to providing high-quality, affordable care. Our multilingual staff are carefully selected for their experience, skills, and training, ensuring you receive the best possible support.

Whether you need assistance with daily living, personal care, household tasks, or social activities, our Care Partners are here to help with compassion, respect, and dedication.

We've included a pricing guide with this letter to explain the costs of our services. We believe in being open and transparent, so you can make choices that feel right for you.

Thank you for letting us be part of your journey. It's a privilege to support you.

Classification	Quarterly budget	Annual amount
1	\$2,683.01	\$10,732.04
2	\$4,008.91	\$16,035.64
3	\$5,491.67	\$21,966.70
4	\$7,424.07	\$29,696.28
5	\$9,924.40	\$39,697.61
6	\$12,028.44	\$48,113.74
7	\$14,536.88	\$58,147.50
8	\$19,526.51	\$78,106.04
Transitioned HCP Level 1	\$2,746.63	\$10,986.50
Transitioned HCP Level 2	\$4,829.86	\$19,319.45
Transitioned HCP Level 3	\$10,513.83	\$42,055.30
Transitioned HCP Level 4	\$15,939.55	\$63,758.20



Care Partners

<p>Approach to Care Management</p>	<p>We work closely with you to discuss the services you will receive under your packages taking into consideration your individual goals and preferences.</p> <p>Our approach to care and wellbeing is holistic and healthy ageing forms an important part of this. Keeping people connected, staying physically and mentally active, finding meaningful and purposeful activities and feeling part of a community are essential to wellbeing.</p> <p>If your care needs change over time, your care plan and budget will be updated to reflect the changing care required and associated change in costs.</p> <p>Depending on your goal and your preferences, we can work with you to help you to live independently in your own home, we work closely with you to review your care plan that can help you to continue and enjoy the things that matter to you most.</p>
<p>Care Management fee</p>	<p>10% of quarterly budget</p>

Service Category	Service Type	Service Delivered by	Mon-Fri (9am-5pm) Hourly Rate
<p>Clinical Supports</p>	Registered Nurse	CORE Staff	\$220
	Physiotherapist	Your choice of Associated providers	\$250
	Occupational therapist	CORE staff	\$250
	Podiatrist	Your choice of Associated providers	\$220
	Dietitian or nutritionist	Your choice of Associated providers	\$230



Service Category	Service type	Service Delivered by	Mon-Fri (6am -8pm) Hourly rate	Mon-Fri (8pm-6am) Hourly rate	Saturday	Sunday	Public Holiday
Independence	Personal care Social support and community engagement (including up to 10 in-service km)* Respite	CORE staff Your choice of Associated providers	\$115	\$122	\$155	\$194	\$241
	Social support group**	CORE staff	\$30	NA			
	Indirect transport	Your choice of Associated providers	Vouchers				
	Therapeutic service – Remedial masseuse	Your choice of Associated providers	\$210				
	Assistive technology	CORE staff Your choice of Associated providers	As per quote + administration costs up to 10% of the total cost or < \$500				
	Home modifications	CORE staff	As per quote + coordination costs up to 15% of the quoted cost or <\$1500				



For care services, there is a minimum charge of one hour. If your scheduled care runs over the scheduled time, you will be charged for the additional time 15-minute increments.

*Social support and community engagement: for over 10km, travel charge is \$1.80 per km.

** Social support group at Centre_min 5 hours per day. Group outings_min 6 hours per day.

Assistive technology /Home Modification: This will vary based on your individual circumstances

Cancellations of care service: Notice must be received at least 48 hours before the scheduled service or a cancellation fee equivalent to the duration of the schedule service, unless otherwise agreed.

Service Category	Service type	Service Delivered by	Mon-Fri (6am -8pm) Hourly rate	Mon-Fri (8pm-6am) Hourly rate	Saturday	Sunday	Public Holiday	
Everyday living	Domestic assistance	CORE staff Your choice of Associated providers	\$115	\$122	\$155	\$194	\$241	
	Light Gardening*	Your choice of Associated providers	10% of invoice					
	Assistance with home maintenance and repairs	CORE staff Your choice of Associated providers	\$180					
	Expenses for home maintenance and repairs	Quote						
	Meal preparation	CORE staff Your choice of Associated providers	\$115	\$122	\$155	\$194	\$241	
	Meal delivery	Your choice of Associated providers	Small meal ** \$7	Standard meal *** \$13	Large meal **** \$23	Combo meal from \$16 - \$32	+ Administration & delivery fee	



- *Light gardening: This cost will vary based on your individual circumstance. Additional costs may apply based on the size of the area and green waste removal
- ** Small meals include breakfast, snacks, soup, value meal, dessert
- *** Standard meals include lunch, dinner
- **** Large meals include supreme meal, superior meal, modified meal

Please note the Fee schedule is valid from 01/11/2025 and is subject to change based on individual circumstances.

The Support at Home Agreement hereby stipulates that the price schedule is subject to modification, and revised rates shall be deemed effective immediately upon enactment. Participant will receive a formal written notification containing the updated Support at Home Price Schedule, specifying the date upon which the new rates shall come into effect

Process for varying prices

If you need a service that is not included in the list above, or if we need to charge a different price to what is listed above, we will contact you via your preferred method of contact. You will need to agree to the price before the service is delivered.

Process for regular price increases

Our prices are subject to change, usually no more than twice yearly. Prices will be increased in line with the official Consumer Price Index or as the Government releases changes. This price increase will be shared, discussed and consented to before commencement date.