

Jamia Healthcare is committed to delivering the highest quality in-home-care at competitive prices tailored to meet your specific needs. On the 1st November 2025 in line with the Government's new Support at Home Program, which replaces the Home Care Package Program, services will be grouped into 3 categories

Key Changes relate to Care Management and package Management Administration Fees as of 1st November 2025.

- You will continue to pay a Care Management Fee; however it is now capped at 10% of your Support at Home Program budget and is automatically applied by Services Australia
- You will no longer be charged separately for package management. These costs are now incorporated into the cost of each service you use.

If you have any questions, please contact our care team on 03 8830 5900 or email info@warrinacare.com.au

How Your Care is Categorised

Funded services are grouped into three areas:

- Clinical Supports – Nursing, physiotherapy, occupational Therapy
- Independence- Personal Care, Social Support, Respite, Community Engagement, transport
- Everyday Living – Domestic Assistance, Home Maintenance, Repairs, Meals

Support at Home Classifications

The program includes 8 ongoing classifications, each with increasing levels of funding to meet different care needs. Funding is effective from 1st November 2025 and is reviewed twice yearly.

Support at Home Program Classifications			
Classification	Care Needs	Quarterly budget	Annual amount
1	Basic Care Needs	\$2,682.75	\$10,731.00
2	Low Care Needs	\$4,008.61	\$16,034.45
3	Low to Intermediate Care Needs	\$5,491.43	\$21,965.70
4	Intermediate Care Needs	\$7,424.10	\$29,696.40
5	Moderate- High Care Needs	\$9,924.35	\$39,697.40
6	High Care Needs	\$12,028.58	\$48,114.30
7	Very High Care Needs	\$14,537.04	\$58,148.15
8	Very High/ Complex Care Needs	\$19,526.59	\$78,106.35

Extra Help and Funding

Beyond your standard at home allocation, extra funding may be available for:

- Assistive Technology and Home Modifications
- Restorative care to maintain independence
- End-Of-Life care for comfort at home.

Your Care Manager will help you apply for and access these funds when needed

Short Term Care Options

1. Restorative Dare pathway – Focused support to regain or maintain independence
2. Approx- \$6000 for 6 weeks, may increase to \$12,000 if eligible
3. End-Of-Life pathway = Extra care and comfort at home for those with 3 months or less to live
4. Approximately \$25,500 for 12 weeks
5. Assistive Technology and Home Modifications (AT + HM) – Funding for equipment and home alterations
 - Low \$500 (12 months)
 - Medium \$2000 (12 months)
 - High* \$15000 (12 months)

*Higher amounts may be approved with a prescription.

Care Management

Care management is an important service that includes coordinating care and services that will help you deliver on the goals you identified in your care and services plan. Every participant will require some level of care management. Warrina Home Care provides excellent Care management in close collaboration with our clients.

SERVICE TYPE	SERVICES	MINUTES	Mon-Fri 8am-6pm	Mon-Fri After Hrs	Saturday	Sunday	Public Holidays
Nursing care	Registered nurse	60	\$156	\$208	\$208	\$260	\$313
		30	\$104	\$135	\$135	\$156	\$187
	Enrolled nurse	60	\$125	\$177	\$177	\$208	\$240
		30	\$68	\$93	\$93	\$114	\$147
Allied Health	Occupational Therapist	60	\$250				
		45	\$220				
		30	\$178				
	Physiotherapist	60	\$250				
		45	\$220				
		30	\$178				
	Group Exercise Classes	Per Session	\$50				
	Podiatry	60	\$250				
		45	\$220				
		30	\$178				
	Dietician	60	\$250				
	Speech Therapist	60	\$250				
Care Management	Standard	60	\$94				



Independence							
SERVICE TYPE	SERVICES	MINUTES	Mon-Fri 8am-6pm	Mon-Fri After Hrs	Saturday	Sunday	Public Holidays
Personal Care	Personal Care	60	\$93	\$114	\$124	\$156	\$198
Social Support & Community Engagement	Individual Social Support	60	\$93	\$114	\$124	\$156	\$198
	Other Social Support	60	\$93	Not Applicable			
	Accompanied Activities	60	\$93				
	Group Social Support	Per session	\$140				
Respite	In home respite care	60	\$93	\$114	\$124	\$156	\$198
Transport	One way trip with support staff	Up to 10kms	\$31	\$45	\$45	\$58	\$73
Transport	One way trip with support staff	11 to 20 kms	\$52	\$73	\$73	\$89	\$104
		21 to 40kms	\$89	\$125	\$125	\$152	\$183
		41 to 70kms	\$146	\$209	\$209	\$251	\$293
		71 to 100kms	\$199	\$283	\$283	\$335	\$393
Assistive Technology and Home Modifications	Assessment, supply and installation of equipment or home modifications to support independence and safety			Assistive Technology (prescription and wrap-around costs apply at therapist rates) Administration cost 9% up to \$500.00 Home Modifications (prescription and wrap-around costs apply at therapist rates) Coordination cost 15% Up to maximum of \$15,00.00.			



Everyday Living

SERVICE TYPE	SERVICES	MINUTES	Mon-Fri 8am-6pm	Mon-Fri After Hrs	Saturday	Sunday	Public Holidays
General house cleaning	Domestic Assistance	60	\$89	\$110	\$120	\$152	\$194
Laundry services	Domestic Assistance	60	\$89	\$110	\$120	\$152	\$194
Shopping Assistance	Domestic Assistance	60	\$93	\$114	\$124	\$156	\$198

SERVICE TYPE	SERVICES	MINUTES	Mon-Fri 9am-5pm	
Gardening	Home Maintenance & Repairs	60	\$110	
Assistance with home maintenance & repairs	Home Maintenance & Repairs	60	\$220	
Pre- made Meals	Food pre-made and delivered to your door	Price varies by meal provider and choice (70% covered by funding).		

Other Information / Conditions

Cancellation Period	Requires 24 business hours notice otherwise charges will apply
Brokerage Fee	No charge for brokerage fees for service
Entry and Exit	No Entry or Exit Fee
Pricing	Minimum 2 hour service Pricing subject to change

The price list above relates to supports provided by Warrina Home Care. In instances where the individual has a particular request or needs for services outside this list, a difference price may be negotiated. In these instances we will:

- Negotiate and agree on the price with the individual
- Outline the difference in price and why it is different in the service agreement and individualised budget
- Include the pricing schedule as published in the service agreement