



## Price Guide 2025



The feeling of home.

There's nothing like the comfort and the many moments experienced in a home. Many people tell us that home is the first preference, their own home.

When moving into care becomes more of a reality, it is our experience that people and their families want options that provide high levels of respect and personal care combined with a warm and friendly environment.

We are here to help you live a life of meaning, purpose and many cherished moments.

**“Exceptional loving family-like personalised multidisciplinary care for those you love the most. Videri Australia has a wonderful innovative model of care that’s the way of the future for superlative aged care. Thank you to all of the team.”**

**- Shari**

# Pricing – Room and Care



Flexible Respite*	From Price	What's Included
Flex Stay - day stay only (9am to 6pm)	\$485 / day	Full day supervision and care, all meals and activities
Flex Stay - weekdays (Mon to Fri)	\$650 / day	Flexible stay durations with 24/7 supervision and care**, all meals and activities
Flex Stay - weekend (Sat and Sun)	\$800 / day	Flexible stay durations with 24/7 supervision and care**, all meals and activities
Flex Trial - 21 days (trial before move to permanent)	\$575 / day	Flexible stay durations with 24/7 supervision and care**, all meals and activities, plus family meetings with observations and guidance for next steps toward moving in
Long Stay/Permanent*	From Price	What's Included
Room rental <i>Depending on area and room type</i>	\$85 - \$450 / day	24/7 supervision and care with Homemakers, Registered Nurses and Social Workers during the day, plus overnight supervision, all meals and activities
Board fee	\$90 / day	
Care fees - Level 1	\$337 / day	
Care fees - Level 2	\$452 / day	
Care fees - Level 3	\$522 / day	
Care fees - Level 4	\$558 / day	
Care fees - End of life	\$853 / day	

\*Videri Australia is a registered trading name of Group Homes Accommodation, a registered retirement village operator.

\*\*24/7 supervision and care is provided with Homemakers, Registered Nurses and Social Workers during the day, plus overnight supervision.

Please note: to assess eligibility and allow us to determine the best Videri home and type of stay, an in-person assessment with our Registered Nurse and Social Worker is required prior to any Flexible Respite / Permanent stay at a cost of \$375 per hour, plus a \$1.20 per kilometre travel fee for assessments outside Sydney metropolitan area.

# Personal Services



Private Services per hour	Price	Sat	Sun	Pub Hol
Private Service - personal care	\$67.56	\$95.07	\$122.59	\$150.10
Private Service - nursing	\$115.21	\$164.42	\$189.02	\$213.62
Cleaning and household tasks	\$67.56	\$95.07	\$122.59	\$150.10
Light gardening	\$67.56	N/A	N/A	N/A

*\*Private service available for a minimum 4hrs at a time. Please try to book as far ahead as you can so we can roster it efficiently. And if you need to cancel, please do so before 24hrs prior to avoid a cancellation fee.*

Additional Services	Price
30 minute massage	From \$55
Podiatry	From \$75
Haircut	\$40-\$275
Foxtel subscription	\$25 per month + \$200 installation
Newspaper delivery	\$53 per month
Special family dinner	\$30 per person

*\*Please note: increased pricing applies for services provided outside of standard business hours of 9am to 5pm, as well as on weekends and on public holidays.*

# How can care be funded?



## 1. **SUPPORT AT HOME FUNDING (PREVIOUSLY HCP FUNDING)**

If you receive Support at Home funding, you may be able to use it to reimburse part of your care fees with Videri Australia. Care under this program can be claimed at an hourly rate, with the level of subsidy determined by your Support at Home Package and the co-contribution assessed by My Aged Care.

This co-contribution is means-tested and individually determined based on your assessment with Services Australia.

Once a resident becomes permanent at Videri Australia, there is also the opportunity to speak with our Funding Specialist to request a reassessment with My Aged Care to explore any additional funding that may be available.

Service Type	Claimable Hourly Rate
Registered Nurse	\$186 per hour
Social Worker	\$238 per hour
Personal Care	\$115 per hour
Nutritionist	\$219 per hour
Meal Preparation	\$110 per hour
Care Management	\$150 per hour

## 2. **NDIS PROVIDER**

We are a registered NDIS provider. Each participant and unique plan differs, so we encourage you to chat to us about your needs and our model of care.

## 3. **PRIVATE FUNDING**

You have the option to pay privately, either daily or with a lump sum deposit. Please chat to us about ways to structure these payments.

# Other fees and important information



- Late payment fee of \$50 applies, plus 10% per annum, calculated daily from the due date.
- A credit card payment surcharge of 1.75% applies on full amount if paying by Visa or Mastercard and 3.5% if paying by Amex or Diners Club card.
- For any equipment for purchase and/or rental i.e. GPS trackers, the price is dependent on the products required and will be at your cost.
- If a cancellation is made within 24 hours of a start time, please refer to your agreement for full terms and conditions.
- Invoicing is monthly in arrears for all care services provided.
- NDIS Participants please note your board and any private contributions (unfunded services and equipment) will be charged monthly in arrears. We can invoice you, your Plan Manager or claim from the NDIS for any funded amounts.
- Some Support at Home recipients are subject to a co-contribution. The amount of this co-contribution is determined by the government and cannot be waived.
- Direct Debit is the preferred method of payment for all residents, otherwise a 2% surcharge will apply on all invoices.

# Frequently Asked Questions

## **What is the difference between your model and traditional aged care or a nursing home?**

We deliver personalised care in a traditional home, with a small group of 6-10 residents and a high carer-to-resident ratio. Our residents live with dignity and sense of purpose in small-scale surroundings. We support residents to wake up in their own time, make individual food choices, form meaningful relationships, and contribute to the running of the home. We pride ourselves on the care that we deliver and make an effort to cherish everyone's story. We do this through deeply exploring, connecting and sharing with each person.

## **What kinds of dementia care do you offer?**

We can care for all kinds of dementia including Alzheimer's, Vascular dementia, Lewy Body disease, Frontotemporal dementia, Young onset dementia, Parkinson's related dementia, and Wernicke-Korsakoff Syndrome.

## **Do you support people living with early onset dementia?**

Yes. We cater to early onset dementia.

## **Do you accept residents who are younger than 65 years old?**

Yes. We accept residents who are younger than 65 years old and who are living with high care needs.

## **Are you NDIS registered?**

Yes. We are a registered NDIS and SIL provider.

## **Do you only do dementia care?**

No. While many of our residents are living with dementia, we can also care for people with high care needs including cancer, brain tumors, motor neuron disease, mental health, terminal illness, Parkinson's disease and acquired brain injuries (ABI).

## **Do you offer Respite Care and Short-Term Stays?**

Yes. We offer Flexible Respite, either as a short stay or as a trial, sometimes with a view to progressing to permanent care. Pricing for respite starts at \$485 for a day stay or from \$650 per night for overnight stays. Our respite care and short-term stay is a privately funded service or it can be covered by your Support at Home package.

## **How many people live in one room? Do they have their own bathrooms?**

There is one resident per room, however we welcome couples to live together and they have the option of sharing a room or each having a separate room. Just like in a traditional family home, some rooms have ensuite bathrooms and others share. If shared it is one between two residents.

### **Can family members visit?**

Yes. Visitors can come anytime of the day at Videri Australia. We actively encourage the friends and family of residents to stop by for a visit, to take residents out for lunch, or to spend the afternoon with them at the local shopping centre.

### **Are your homes secured?**

Yes. All of our homes have a keypad locked front door, and the backyards are enclosed. We provide families with the code to the door and encourage them to visit whenever they would like. The homes are secured, but residents can move freely around the home and gardens.

### **Can residents take their pets with them?**

We welcome pets at the home subject to suitability and no residents managing allergies. We have or have had dogs, cats, chickens, and rabbits live in our homes!

### **Are outings included in the care fees?**

Outings to the theatre or other activities that attract large entry fees are optional and charged separately.

### **Are you a Home Care Package (HCP) or Support at Home (SAH) Provider?**

Yes. We are an Approved Provider under the Home Care Package (HCP) program. On 1 November 2025, this program transitions over to the new Support at Home (SAH) program. You can use your HCP or the new SAH funding to help subsidise care, once becoming a permanent resident in one of our homes.



### **What RADs (Refundable Accommodation Deposits) do you require?**

We don't require RADs to move into one of our Videri homes. We pride ourselves on flexibility and will happily have a conversation to tailor the best arrangement for your family.

**“We could not ask for better facilities or more caring and capable staff. We consider ourselves extremely lucky to have found a vacancy at Videri Australia in our time of need. We are grateful for everything they do on a daily basis for our loved one and would recommend this company to anyone requiring dementia respite or long term living solutions for a family member.”**

**- Stephanie**