

SCHEDULE OF FEES - Neighbourhood

Effective 1st November 2025

CLINICAL

Service		Weekday 6am-8pm	Weeknight 8pm-6am	Saturday	Sunday	Public Holiday
Registered Nursing Care	Per Hour	190	215	240	265	290
Occupational Therapy	Per Hour	250				
Physiotherapy	Per Visit	240				
Podiatry	Per Visit	240				
Dietetics / Nutrition						
Speech Pathologist			As quoted			
Nursing Consumables						
Exercise Physiotherapy						

Services within the Clinical Category do not require a contribution for full pensioners.

INDEPENDENT LIVING

Service		Weekday 6am-8pm	Weeknight 8pm-6am	Saturday	Sunday	Public Holiday
Personal Care *	Per Hour	110	132	165	190	215
Individual Social Support *	Per Hour	110	132	165	190	215
Respite in Home	Per Hour	110	132	165	190	215
Remedial Massage	Per Visit	200				
Acupuncture						
Chiropractor						
Diversional Therapy						
Art Therapy			As quoted			
Osteopathy						
Assistive Technology (incl. wrap around service)						
Home Modifications						

Services within the Independent Living Category attract 5% contribution for full pensioners.

*Minimum 2 hours service

EVERYDAY LIVING

Service		Weekday 6am-8pm	Weeknight 8pm-6am	Saturday	Sunday	Public Holiday
Domestic Assistance*	Per Hour	110	132	165	190	215
Accompanied Activities* (including transport up to 20kms)	Per Hour	130	155	190	230	275
Meal Delivery	Per Meal	15				
Gardening	Per Hour	120				
Accompanied Transport over 100kms*						
Diversional Therapy						
Art Therapy			As quoted			
Osteopathy						
Home Maintenance						

Services within the Everyday Living Category attract 17.5% contribution for full pensions.

*Minimum 2 hours service



CARE MANAGEMENT

Care Management	Per Hour	120
Restorative Care Management	Per Hour	190
Clinical Care Management	Per Hour	190

Need to cancel your service?

We require a minimum of 48 hours' notice to cancel your service. Under 48 hours' notice will incur a full-service fee.

Need a new service?

Contact your Care Partner during business hours to discuss your needs. Your services must be arranged with your Care Partner to be covered under your Support at Home funding.

Only approved services can be funded by Support at Home and in accordance with your assessed needs, support plan and help plan.

Per Quote Services

Iris Aged Care will provide services engaged by third-party suppliers that have been verified. A quoted price for the service will be agreed with you before proceeding.

Support At Home – FAQs

1. Will I lose any of my current funding or unspent funds I held with my Home Care Package?

If you held a Home Care Package on or before 30th June 2025, your current funding level income and any unspent funds be included as available funds under Support at Home.

2. Will I have to contribute to the cost of my services?

If you are a full pensioner and assessed for or already had a Home Care Package prior to 12th September 2024, you will not be required to contribution to your approved services under Support at Home.

If you were assessed after 12th September 2024 and are a full pensioner, then you will be required to contribute a percentage of the fees listed under each service category.

3. Do I still need to pay an Income Tested Fee?

You will no longer pay a daily Income Tested Fee. You will transition to paying a contribution for services that are delivered to you. You will be informed of your discounted contribution rate.

4. What if I need a service not approved under by Support at Home support plan?

Please contact your Iris Aged Care, Care Partner, to arrange any services you'd like to pay for privately. Your Care Partner can assist you to being reassess for a higher Support at Home Classification and new Support Plan.

*As quoted price includes administration and overhead charges