

HOME CARE (SUPPORT AT HOME) CLIENT FEE SCHEDULE

Day	Home Care Services - Standard Hours	Time	Minimum Booking	Hourly Rate (exc. GST)	Hourly Rate (inc. GST)
1. Weekday, Standard Hours	Personal Care, Respite, Domestic Assistance, Shopping / Transport	7am - 5pm	1hr	\$87.50	\$96.25
1a. Weekday, Standard Hours	Registered Nursing	8:30am - 5pm	1hr	\$150.00	\$165.00
Day	Home Care Services - Non-Standard Hours	Time	Minimum Booking	Hourly Rate (exc. GST)	Hourly Rate (inc. GST)
2. Weekday, Non-Standard Hours	Personal Care, Respite, Domestic Assistance, Shopping / Transport	5pm - 8pm	2hr	\$87.50	\$96.25
3. Weekday, Non-Standard Hours	Personal Care, Respite, Domestic Assistance, Shopping / Transport	8pm - 10pm	2hr	\$105.50	\$116.05
4. Weekday, Non-Standard Hours	Personal Care, Respite, Domestic Assistance, Shopping / Transport	10pm - 6am	2hr	\$121.50	\$133.65
5. Weekday, Non-Standard Hours	Personal Care, Respite, Domestic Assistance, Shopping / Transport	6am - 7am	2hr	\$87.50	\$96.25
6. Saturday	Respite, Domestic Assistance, Shopping / Transport	24hrs	2hr	\$121.50	\$133.65
7. Sunday	Respite, Domestic Assistance, Shopping / Transport	24hrs	2hr	\$152.50	\$167.75
8. Public Holiday	Respite, Domestic Assistance, Shopping / Transport	24hrs	2hr	\$192.00	\$211.20
9. Saturday	Personal Care	24hrs	1hr	\$121.50	\$133.65
10. Sunday	Personal Care	24hrs	1hr	\$152.50	\$167.75
11. Public Holiday	Personal Care	24hrs	1hr	\$192.00	\$211.20
12. Weekday Standard Hours	Gardening / Home Maintenance	7am - 5pm	1hr	\$99.50	\$109.45

Sleepover	\$315.20 fee charged per sleepover shift of 8hrs between 10pm-6am. Additional hourly rates are applicable if the Support Worker is required to be awake or work during the sleepover portion of the shift. In addition to the sleepover portion of the support, a 2hr minimum booking must be made on either side of the sleepover which will be charged at the applicable rate.
In Service KM charges	Where the service involves travel, there will be a charge of \$1.25 per km travelled.
1hr Minimum Bookings	A minimum booking time of 1hr is required for standard weekday services. Standard weekday services are services that have a commencement time of between 7am and 5pm, Mon-Fri. 1hr bookings are also accepted for essential personal care services that are required on weekends and public holidays, time flexibility for these services is essential.
2hr Minimum Bookings	A minimum booking time of 2hrs is required for all non-standard weekday services and all services booked on weekends or public holidays. Non-standard weekday services are services with a commencement time before 7am or after 5pm.
Late Cancellation Fee	A late cancellation fee will apply to all cancellations received without prior notice. Prior notice means where notice is not received before 5pm the day prior to the scheduled service. The cancellation fee will be equal to the full value of the booked service had it gone ahead as scheduled.

Fees applicable from 1st July 2025 - 30th June 2026