



Senior Helpers Rates Caring In-Home Companions.

Melton HCP Rates 2025

In Home Care Services *Rates may be subject to GST these rates are not including GST.

Service Type	Qualification	Rate
Weekday Normal Hours	PCA / CERT 3	\$78.00
Weekday after 8pm	PCA / CERT 3	\$98.00
Weekdays before 7am	PCA / CERT 3	\$98.00
Saturday	PCA / CERT 3	\$115.00
Sunday	PCA / CERT 3	\$135.00
Public Holiday	PCA / CERT 3	\$160.00
Service Type	Qualification	Rate
Sleep Over (non-active) 22:00 – 06:00	PCA / CERT 3	Price available on enquiry
24 Hour Care (Non active Night)	PCA / CERT 3	Price available on enquiry
Service Type	Qualification	Rate
Weekday Normal Hours	RN/EN	\$109.00
Weekday Afternoon	RN/EN	\$109.00
Saturday	RN/EN	\$142.00
Sunday	RN/EN	\$162.00
Public Holiday	RN/EN	\$182.00
Service Cancellation Charge	7 days' notice to be provided for cancellations. Service cancelled outside of this will be charged at 100%	
Case management Per Week	Level 1 \$37.00 Level 2 \$59.00 Level 3 \$147.00 Level 4 \$238.00	Package Management Per Week Level 1 \$25.00 Level 2 \$50.00 Level 3 \$50.00 Level 4 \$50.00
Mileage within shift	\$1.75 per km	
Staff Travel Time and Mileage applied MMM -4 and above suburbs or as agreed		
Mileage to client shift – one way	\$1.75 per km – Measured from office to client's home	
Mileage to and from client - return	\$1.75 per km – Applied to services outside SHF defined zone	

Rates are reviewed 6 monthly and at the end of each financial year