

# Supports at Home Service Fees



**Dovida**  
Your Life, Your Way

Effective 1<sup>st</sup> November 2025

1 October 2025

Dovida Geelong is committed to delivering high-quality, safe, and personalised care that supports your independence and well-being. Our services are designed to help you **live your life, your way**.

## Independence

**Personal Care** includes assistance with self-care and activities of daily living, assistance with the self-administration of medication, continence management (non-clinical).

**Social support and community engagement** includes group social support, individual social support, accompanied activities, cultural support, digital education and support, assistance to maintain personal affairs, expenses to maintain personal affairs.

**Respite** includes support provided by someone other than your usual informal carer eg family member. It can be provided by an individual or group, in the home or community setting.

**Transport** of up to 30km return trips.

Service rate per hour	Weekday Day	Weekday Afterhours	Saturday	Sunday	Public Holiday
2 hours minimum	\$116.90	\$134.00	\$156.00	\$197.00	\$232.00
Under 2-hour service	\$176.10	\$189.00	\$234.00	\$293.00	\$352.00

**Transport surcharges:** Travel premiums will be added to the service rate where service provision involves the caregiver providing transport services for the individual.

Tier 1 – between 1km and 30km	\$0.00
Tier 2 – between 31km and 50km	\$60.00
Tier 3 – between 51km and 100km	\$109.00
Tier 4 – over 100km	\$145.00

### Therapeutic services for independent living:

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Delivered by external partners	Min per hour	Max per hour
Acupuncture	\$84.00	\$120.00
Chiropractic	\$180.00	\$316.80
Osteopathy	\$235.20	\$349.20
Remedial masseuse	\$168.00	\$252.00
Social support & community engagement	\$116.90	\$176.10

\*Pricing will be discussed and agreed with the client at the time of booking the service.

(The list above does not include all available therapeutic services.)

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## Independence continued

### 12-hour Sleepover:

A 12-hour Sleepover Night service consists of an INACTIVE 8-hour period between 10pm-6am where the CAREGiver rests when the client rests & includes up to 1 hour of Wake time. (Additional wake time above 1 hour will be charged at the appropriate rates). The remaining 4 hours must be either immediately before or after the INACTIVE 8-hour period. The Service Fees below are an all-inclusive amount for the full 12-hour Sleepover Service.

### 24-hour Live-in Care:

A 24-hour live-in care service consists of one CAREGiver being available for duty in a client's home for a 24-hour period. During this period, the CAREGiver is required to provide no more than 8 hours of care and must have the opportunity to sleep for a continuous period of 8 hours (in a separate room with a bed). Additional charges may apply if more than 8 hours of care is required.

Fee per service	Monday to Thursday	Friday	Saturday	Sunday	Public Holiday
12-hour Sleepover (6pm to 6am)	\$834.00	\$834.00	\$976.00	\$1140.00	\$1334.00
12-hour Sleepover (10pm to 10am)	\$834.00	\$922.00	\$1140.00	\$888.00	\$1334.00
24-hour Live-in Care	\$939.00	\$939.00	\$1195.00	\$1490.00	\$1834.00

## Everyday Living

**Domestic Assistance** includes essential light house cleaning, laundry services, shopping assistance, and meal preparation.

Service rate per hour	Weekday Day	Weekday Afterhours	Saturday	Sunday	Public Holiday
2 hours minimum	\$113.50	\$130.00	\$152.00	\$191.00	\$226.00
Under 2-hour service	\$170.90	\$183.00	\$227.00	\$284.00	\$342.00

**Home Maintenance and Repairs** includes gardening, assistance with home maintenance and repairs, expenses for home maintenance and repairs.

Delivered by My Garden Therapy	Service rate per hour	
Home Maintenance and Repairs	\$91.00	
Delivered by external partner	Min per hour	Max per hour
Home Maintenance and Repairs	Quoted and consented by clients based on goals, needs & preferences	

G & G Healthcare Pty Ltd trading as Dovida Geelong | ABN 25 624 972 863

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## Clinical Supports

Delivered by external partners	Min per hour	Max per hour
Allied Health Therapy Assistant	\$142.80	\$210.00
Counsellor or Psychotherapist	\$180.00	\$225.00
Dietetics	\$240.00	\$306.00
Exercise Physiology	\$165.00	\$240.00
Nursing	\$240.00	\$307.00
Occupational Therapy	\$234.00	\$306.00
Physiotherapy	\$216.00	\$262.00
Podiatry	\$240.00	\$360.00
Psychologist	\$360.00	\$410.00
Speech Pathology	\$228.00	\$306.00

## Care Management & Additional Information

### Care Management:

Ongoing services for Care Planning, Service planning and management, monitoring, review and evaluation, and Support and education with 10% of your quarterly budget designated for care management.

### Additional Information:

#### Weekday Day

- A service that commences at or after 6:00am AND finishes at or before 8:00pm.

#### Weekday Afterhours

- A service that commences before 6:00am OR finishes after 8:00pm.

### Cancellation Policy

- Cancellation fees will apply in accordance with the terms outlined in your service agreement.