



AMAZING PROCARE

# Support at Home Fee Schedule

These rates are applicable from 1st November 2025

24 hours notice required for cancellations

<b>Independent Services - In-home support*</b>	<b>Hourly Rate</b>
Monday - Friday (6am - 8pm)	<b>\$87.50</b>
Monday - Friday (8pm - Midnight)	<b>\$97.42</b>
Monday - Friday (Midnight - 6am)	<b>\$98.78</b>
Saturday (Midnight to Midnight)	<b>\$121.35</b>
Sunday (Midnight to Midnight)	<b>\$157.56</b>
Public Holiday (Midnight to Midnight)	<b>\$197.13</b>
<b>*Note these services are a 2 hour minimum</b>	

<b>Community Engagement, Appointments and Shopping Assistance*</b>	<b>Hourly Rate</b>
Monday - Friday (6am - 8pm) (1-10km) during service	<b>\$93.50</b>
Saturday (Midnight to Midnight) (1-10km) during service	<b>\$127.35</b>
Sunday (Midnight to Midnight) (1-10km) during service	<b>\$163.56</b>
Public Holiday (Midnight to Midnight) (1-10km) during service	<b>\$203.13</b>
Monday - Friday (6am - 8pm) (11-20km) during service	<b>\$105.00</b>
Saturday (Midnight to Midnight) (11-20km) during service	<b>\$138.85</b>
Sunday (Midnight to Midnight) (11-20km) during service	<b>\$175.06</b>
Public Holiday (Midnight to Midnight) (11-20km) during service	<b>\$214.63</b>
Monday - Friday (6am - 8pm) (21km + ) during service	<b>\$125.00</b>
Saturday (Midnight to Midnight) (21km + ) during service	<b>\$158.85</b>
Sunday (Midnight to Midnight) (21km + ) during service	<b>\$195.06</b>
Public Holiday (Midnight to Midnight) (21km + ) during service	<b>\$232.56</b>
<b>*Note these services are a 2 hour minimum</b>	

Overnight rates	Inactive Shift rate	Active Hourly Rate
Standard 8 hour overnight shift Monday-Friday (10pm-6am)	<b>\$289.55</b>	<b>\$98.78</b>
Standard 8 hour overnight shift Saturday (10pm-6am)	<b>\$305.22</b>	<b>\$121.35</b>
Standard 8 hour overnight shift Sunday (10pm-6am)	<b>\$363.80</b>	<b>\$157.56</b>
Standard 8 hour overnight shift Public Holiday (10pm-6am)	<b>\$408.35</b>	<b>\$197.13</b>

Clinical Care Rate <i>(when provided directly by Amazing ProCare)</i>	Hourly Rate
<b>Registered Nurse</b> This is an hourly rate for Monday - Friday (6am - 8pm) with a minimum of 1 hour service. <i>Rates for other times are available on request.</i>	<b>\$165.00</b>

Care Management	Hourly Rate
<b>Care Management Fee</b>	<b>\$120.00</b>

Third party fees rate	Rate
Third Party Charges such as brokered Clinical Care services, Allied Health services and Garden & Home Maintenance are priced by the provider with quotes obtained prior to any works conducted.	<b>Quoted</b>

Contributions	Rate
<b>Participant contributions*</b> are based on an assessment of income and assets by Services Australia and will be different for each participant and dependent on the type of service provided.	
<b>Clinical supports</b> for all participants, regardless if you are a full pensioner or a fully funded self retiree <b>have no contribution fees applied.</b>	<b>0%</b>
<b>Independence services</b> such as personal care, community engagement, products & equipment	<b>5-50%</b>
<b>Everyday Living services</b> such as cleaning, assistance with shopping, gardening. etc.	<b>17.5-80%</b>

<p><b>*Note for Grandfathered HCP care recipients</b> (those who, on 12 September 2024, were either receiving a Home Care Package or assessed as eligible for a package) a no worse off principle applies meaning these participants will make the same contributions, or lower, than they would have had under HCP program arrangements, even if they are re-assessed into a higher Support at Home classification at a later date.</p> <p>This means that Grandfathered participants who were not required by Services Australia to pay an income-tested care fee will continue to make no contributions for the remainder of their time in Support at Home.</p> <p>HCP care recipients who, based on the outcome of their income test were required to pay an income-tested care fee, will pay the same or less under Support at Home. Services Australia will notify these participants and their provider of the grandfathered contribution amount payable.</p>	
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