

Flinders Shire Council – Community Care Program

Support at Home Fees and Charges

As at 1 November 2025

Client Contribution Fees:

- Services Australia will conduct income assessments to work out the client contribution fee a person is required to pay.
- Clients will only pay contributions on the services they have received.
- The contributions will be calculated on a rate per hour (or unit of service) at a set percentage of the price for each service type, where applicable.
- Note: client contribution fees are invoiced by Council each month.

Meals on Wheels:

- In line with Operational Guidelines for Support at Home program, cost of food is not covered within client packages, only the meal preparation and delivery cost.
Clients who wish to have Meals on Wheels will be charged \$10 per meal.

Cancellation Fees:

- Package will be charged a 100% service charge for services cancelled with <24 hr notice.

ADMINISTRATION

Care Management Costs (includes reviewing care plan, scheduling services, risk assessments, coordination)	Per Hour	\$ 140.00	No GST
--	----------	-----------	--------

PERSONAL CARE SERVICES

Personal Care Standard Hours	Per Hour	\$ 84.50	No GST
Personal Care Non-Standard Hours (Services after 6pm & before 6am weekdays)	Per Hour	\$ 89.70	No GST
Personal Care - Saturday	Per Hour	\$ 106.60	No GST
Personal Care - Sunday	Per Hour	\$ 113.10	No GST
Public Holiday	Per Hour	\$ 150.80	No GST

DOMESTIC ASSISTANCE (MEAL PREPARATION, CLEANING AND HOUSEHOLD TASKS)

Standard Hours	Per Hour	\$ 84.50	No GST
Domestic Assistance Non-Standard Hours (Services after 6pm & before 6am weekdays)	Per Hour	\$ 89.70	No GST
Saturday	Per Hour	\$ 106.60	No GST
Sunday	Per Hour	\$ 113.10	No GST
Public Holiday	Per Hour	\$ 150.80	No GST

SOCIAL SUPPORT (INDIVIDUAL)

Standard Hours	Per Hour	\$ 84.50	No GST
Social Support Non-Standard Hours (Services after 6pm & before 6am weekdays)	Per Hour	\$ 89.70	No GST
Saturday	Per Hour	\$ 106.60	No GST
Sunday	Per Hour	\$ 113.10	No GST
Public Holiday	Per Hour	\$ 150.80	No GST

SOCIAL SUPPORT (GROUP ACTIVITIES)

Group Activity Session (Standard Hours; under 3hrs) - No Food incl.	Per Session	\$ 31.20	No GST
Saturday (under 3 hrs) - No Food incl.	Per Session	\$ 37.70	No GST
Sunday (under 3 hrs) - No Food incl.	Per Session	\$ 41.60	No GST
Public Holiday (under 3 hrs) - No Food incl.	Per Session	\$ 53.30	No GST
Out of Town Excursions (Over 3 hours)	Per Day	\$ 59.80	No GST
Luncheons (no transport; activity only)	Per Session	\$ 45.50	No GST

IN-HOME RESPITE SERVICES

Standard Hours	Per Hour	\$ 84.50	No GST
Social Support Non-Standard Hours (Services after 6pm & before 6am weekdays)	Per Hour	\$ 89.70	No GST
Saturday	Per Hour	\$ 106.60	No GST
Sunday	Per Hour	\$ 113.10	No GST
Public Holiday	Per Hour	\$ 150.80	No GST

TRANSPORTATION

NOTE:

- Transport to be charged per trip . A trip is considered one-way to a particular destination e.g. clients home to the supermarket (1 trip). Any additional stops, will incur an additional trip fee.

Client Transport - Local (Hughenden Town)	Per Trip	\$ 25.00	No GST
Client Transport - Rural and Other Towns	Per Trip	\$ 50.00	No GST
Staff Travel (Clients residing outside of Hughenden Township) <i>Note: Hourly charge will also be included for staff travel time as per above service fees</i>	Per Km	\$ 1.35	No GST

MEALS ON WHEELS

Meals on Wheels Meal Preparation & Delivery	Per Meal	\$ 15.00	No GST
Meals on Wheels (Food) <i>Note: Cost of food is not covered under HCP, client will be invoiced separately for this.</i>	Per Meal	\$ 10.00	No GST

BROKERED SERVICES

Aids, equipment & Home Modifications (incl. personal alarms)	As required	At Cost Price	✓
Home & Yard Maintenance - Standard Hours	Per Hour	\$ 110.50	No GST
Home & Yard Yard Maintenance - Travel (Out of Hughenden township only)	Per Km	\$ 1.75	No GST