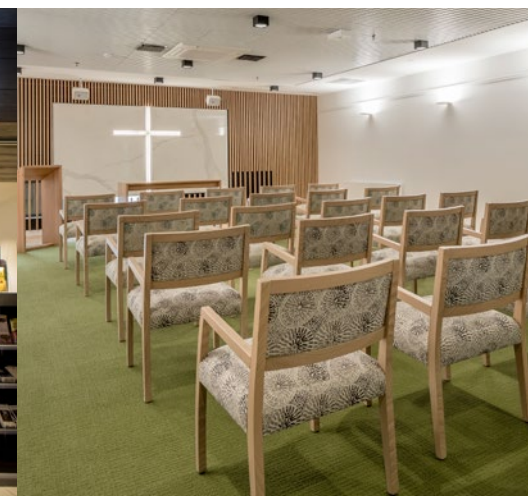




Mercy Health

Care first

Your accommodation options



Mercy Place Montrose

991 Mount Dandenong Tourist Road

Montrose Vic 3765

Phone: 1300 074 211

Email: MPMontrose@mercy.com.au

mercyhealth.com.au

Our home



Mercy Place Montrose offers a new experience in aged care where you and your family can feel right at home. Our innovative small household living approach promotes independence, choice and relationships.

Completed in 2020, this state-of-the-art building has 16 contemporary households split over two levels.

Our home takes a community-centred approach to aged care, with residents living in small households supported by a dedicated team of care staff.

Each 'household' is designed for up to eight residents and features its own modern kitchen, open-plan living and dining area and laundry. Many rooms enjoy views of the Dandenong Ranges from a private balcony or peaceful courtyard.

Living in a small household provides the opportunity for your care team to get to know you, your family and what is important to you. Likewise, you can get to know your care team and fellow residents.

Residents, families and staff are encouraged to work together to enjoy meaningful daily activities both within the home and outside it.

At Mercy Place Montrose, you can live as independently as you choose, with the security and peace of mind that help is on hand when you need it.

Mercy Place Montrose provides additional services for residents. Please speak with the Client Services Team for a full list of services and the cost.

Choosing a room

Our lovely rooms all boast a contemporary and stylish design. Enjoy the high-quality furniture and fittings including wall-mounted flat screen TVs, reverse-cycle air conditioning, built-in wardrobes and space for your personal treasures.

Add a touch of luxury by choosing a room with plenty of natural light or beautiful views.



Your care team

Each household is supported by dedicated care staff who will get to know you and how you like to spend your day. They will help you to prepare yourself for the day and be ready for the planned social activities and outings of your choice.

A registered nurse is on site 24 hours a day, seven days a week if you need them. There is also a clubs and events manager, clinical health and wellness manager, maintenance officer and extended local team to help you get the most out of life at Mercy Place Montrose.



Community Space

Mercy Place Montrose is designed for your convenience, so you can find everything you need right outside your front door.

Admire the indoor greenery of the Community Space, and feel the serenity and welcoming ambiance of our home. Grab a coffee with family or friends in the cafe or go shopping at the grocer. Attend services in the chapel or watch a movie with a friend in our multi-purpose room.

Fancy getting your hair done? Make an appointment in the stylish hairdressing and beauty salon. For special visits with the grandchildren, take them to the kids' play area or enjoy our dining areas where residents, family and friends are welcome to gather.



If you feel like a bit of quiet time, you can relax in the library, a cosy sitting area or one of our shaded terrace and courtyard spaces.

Our rooms

You can choose to pay for your room by a **Refundable Accommodation Deposit (RAD)**, a **Daily Accommodation Payment (DAP)** or any combination you choose. A RAD is paid as a lump sum. A DAP accrues daily and is paid periodically, for example monthly. A combination payment includes a partial lump sum and daily payments. We also offer a drawdown option.

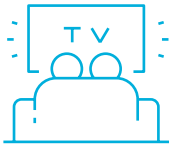
See our *Understanding the costs* brochure for an explanation of payment options or speak to us about how we can tailor a payment package to suit your needs.

FEATURES							PAYMENT OPTIONS			
	Room	Ensuite	Size	Floor	View	Extra	RAD	DAP	Combination payment example (50% RAD + 50% DAP)	
Premier	Single	Private	18.5–25.8m ²	G, 1	✓		\$	\$	RAD \$	+ DAP \$
Premier+	Single	Private	19.7–25.8m ²	G, 1	✓	Picturesque views of the Dandenong Ranges	\$	\$	RAD \$	+ DAP \$
Superior	Single	Private	23.5–25.8m ²	G, 1	✓	Balcony or direct courtyard access	\$	\$	RAD \$	+ DAP \$
Executive	Single	Private	38.62–40.7m ²	G, 1	✓	Largest rooms with exceptional views	\$	\$	RAD \$	+ DAP \$

Prices are effective as of _____ and are subject to change.

Mercy Plus

Mercy Plus (Additional Services) offers an exceptional range of amenities and activities designed to enrich your experience at Mercy Health. These thoughtfully curated services go beyond the ordinary to enhance daily living, ensuring our residents enjoy a fulfilling and vibrant lifestyle.



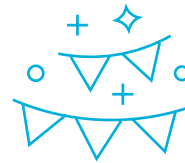
Engage & Unwind: A World of Entertainment at Your Fingertips

- Stay connected with daily newspapers in common areas
- Enjoy the latest shows in your room on a Smart TV
- Access Wi-Fi to stream your favourite movies or TV shows
- Relax with streaming services available in common areas
- Keep connected with a personal phone in your room (on request)



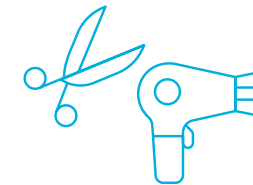
Culinary Delights & Cherished Moments

- Savour gourmet choices with our daily choice of hot lunches
- Start your day right with a hot breakfast, twice a week
- Indulge in fine dining & wine served with dinner every day
- Unwind & socialise at our weekly happy hour
- Relish in the warmth of weekly coffee gatherings
- Celebrate life with monthly celebratory festivities



Vibrant Living: Social Events & Adventures

- Explore new horizons with our monthly bus trips
- Enjoy the magic of cinema with monthly movie nights
- Be entertained by talented performers every month



Tailored Care & Personal Touches

- Keep your wardrobe organised with personalised clothing labels
- Indulge in relaxation with monthly pamper sessions
- Experience the joy of receiving small gifts to celebrate key moments
- Stay connected with onsite tech support, just for you

Speak with the Client Services team to find out more about Mercy Plus at your Mercy Health home.

Mercy Place Montrose — Ground floor, Catherine McAuley Avenue

EXECUTIVE

If you like living in the lap of luxury, secure one of our stunning Executive rooms which all have private ensuites with under-floor heating. These spacious corner rooms offer beautiful views of the Dandenong Ranges and are among the largest we offer.

With a study desk, wall-mounted flat-screen TV, individually controlled air conditioning and hydronic heating, you will have everything you need at your fingertips.

SUPERIOR

Relish direct access to a courtyard or private balcony in these Superior rooms. These impressive rooms also feature a desk or bay window and some have enviable views of the Dandenong Ranges. You will also have your own wall-mounted flat-screen TV and individually controlled air conditioning and hydronic heating.

PREMIER+

PREMIER

House G4



House G3

House G2

Mercy Place Montrose — Ground floor, Catherine McAuley Avenue

SUPERIOR

PREMIER+

These Premier+ rooms offer exceptional views of the Dandenong Ranges. Located on the Ground or First floors, these generously sized rooms have a study desk or bay window, wall-mounted flat-screen TV and individually controlled air conditioning and hydronic heating.

PREMIER

Enjoy your own private ensuite in a lovely Ground or First floor Premier room that boasts a desk or bay window. Some rooms are north-facing, while all feature wall-mounted flat-screen TVs as well as individually controlled air conditioning and hydronic heating.



Mercy Place Montrose — Ground floor, Catherine McAuley Avenue

EXECUTIVE

PREMIER+

House G7

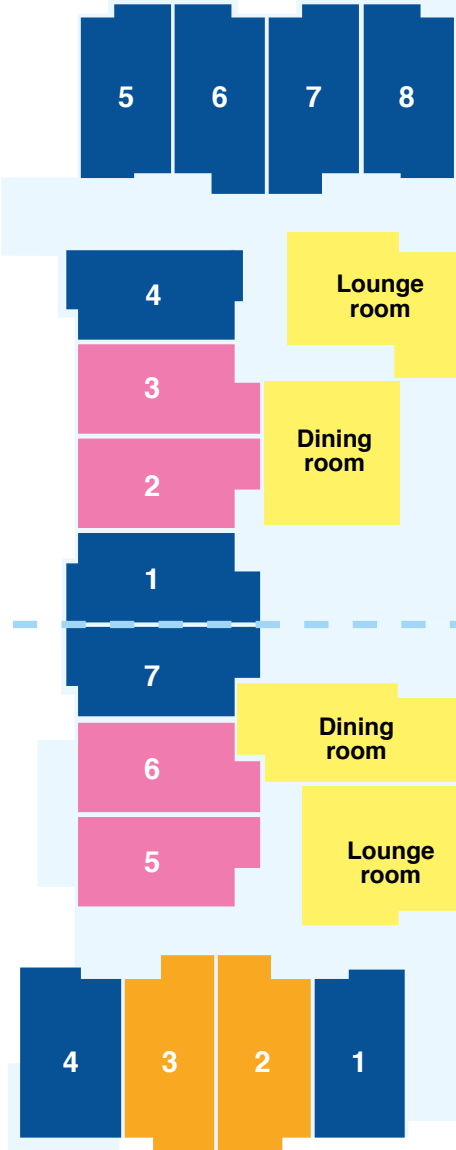
House G8



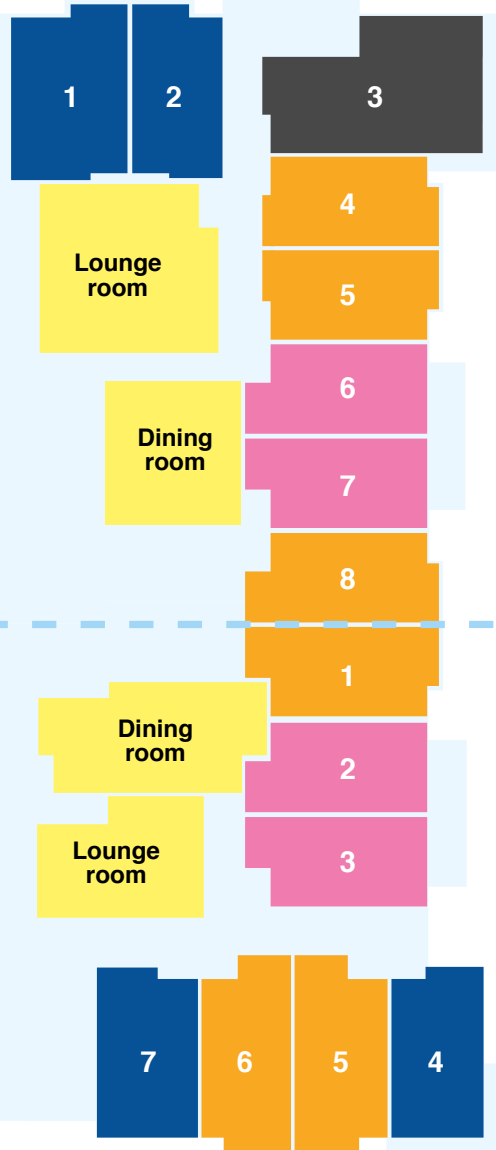
Mercy Place Montrose — First floor, Coolock Avenue

EXECUTIVE
SUPERIOR
PREMIER+
PREMIER

House F4



House F1



House F3



House F2



Mercy Place Montrose — First floor, Coolock Avenue

SUPERIOR

PREMIER



Mercy Place Montrose — First floor, Coolock Avenue

EXECUTIVE

PREMIER+

House F7

House F8



Call now to book a personal tour of Mercy Place Montrose.

The modern story of Mercy Health began with the founding of the Order of the Sisters of Mercy in Dublin in 1831 by Catherine McAuley, who dedicated her life to serving people in need.

The Sisters of Mercy went on to found convents, schools and hospitals across the globe. They arrived in Australia in 1846, led by Mother Ursula Frayne.

Following a devastating influenza pandemic, the Sisters of Mercy opened their first Victorian hospital — St Benedict's in Malvern — in 1920.

As Mercy Health, they established a reputation for excellence in care and hospitality that has grown in strength to this day.

A leading Catholic provider of health, aged and community services, our history and future is based on responding to the most significant needs of the time.

We employ and care for people of all faiths and no faith. Our people come from many cultures and backgrounds but share a common goal: to provide compassionate and responsive care to people in need.

Mercy Place Montrose

991 Mount Dandenong Tourist Road
Montrose Vic 3765
Phone: 1300 074 211
Email: MPMontrose@mercy.com.au

mercyhealth.com.au



Mercy Health acknowledges Aboriginal and Torres Strait Islander Peoples as the first Australians. We acknowledge the diversity of Indigenous Australia. We respectfully recognise Elders past, present and emerging. This brochure was produced on Wurundjeri Country.

