

Western District Health Service

Support at Home Price List



Effective - 1 August 2026

Clinical and Allied Health Services

Service Type	Pricing Unit	Weekday 6am - 6pm	
Registered Nurses - District Nursing, Medical Management and Health Checks	Hourly	\$135.00	Or Associated Provider as invoiced plus 12.8%
Registered Nurses - District Nursing - Wound Care	Hourly	\$150.00	Or Associated Provider as invoiced plus 12.8%
Registered Nurses - Continence and Respiratory	Hourly	\$172.35	Or Associated Provider as invoiced plus 12.8%
Nursing care consumables	Unit	Price will be advised for item required e.g continence aids	
Occupational Therapy	Hourly	\$220.00	Or Associated Provider as invoiced plus 12.8%
Exercise Physiologist - Standard	Hourly	\$203.00	Or Associated Provider as invoiced plus 12.8%
Exercise Physiologist - Group	Hourly	\$83.20	Or Associated Provider as invoiced plus 12.8%
Physiotherapist - Group	Hourly	\$83.20	Or Associated Provider as invoiced plus 12.8%
Physiotherapist	Hourly	\$205.00	Or Associated Provider as invoiced plus 12.8%
Podiatrist	Hourly	\$195.00	Or Associated Provider as invoiced plus 12.8%
Speech Pathologist	Hourly	\$208.00	Or Associated Provider as invoiced plus 12.8%
Dietitian or Nurtitionist	Hourly	\$166.40	Or Associated Provider as invoiced plus 12.8%
Allied Health Assistant	Hourly	\$150.00	Or Associated Provider as invoiced plus 12.8%
Care Management	Hourly	\$130.00	10% of Support at Home Package

Care Management

You will have a dedicated and experienced Care Partner as your key point of contact, supporting you throughout your care journey. Care Management applies to all participants in the Support at Home program.

Services Australia deducts 10% from your quarterly Support at Home budget. We access this funding by providing Services Australia with evidence of the Care Management hours we deliver to our Participants. This ensures transparency and accountability in how your care is managed and funded. There will be no out of pocket costs or co-contributions charged to you as our client for this service.

Care Management fees will be charged in 15-minute increments.

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Independence

Service Type	Pricing Unit	Weekday 6am - 6pm	Non Standard 6pm - 10pm	Saturday	Sunday	Public Holiday
Personal Care, Individual Social Support, Accompanied activities* - Base Rate	Hourly	\$115.00	\$129.30	\$158.00	\$189.50	\$273.50
Personal Care - Base Rate	15 minutes	\$50.00	\$63.00	\$81.50	\$105.00	\$145.00
Personal Care, Individual Social Support, Accompanied activities* - Base Rate	30 minutes	\$65.00	\$70.00	\$90.00	\$112.00	\$160.00
Personal Care - Distance rate	Hourly	\$140.40	\$162.75	\$215.00	\$290.00	\$375.00
Personal Care, Individual Social Support, Accompanied activities* - Distance Rate	30 minutes	\$100.00	\$125.00	\$145.00	\$191.00	\$260.00
In home respite - Base rate	Hourly	\$118.00	\$129.30	\$158.00	\$189.50	\$273.50
In home respite - Base rate	30 minutes	\$65.00	\$70.00	\$90.00	\$112.00	\$160.00
In home respite - Distance rate	Hourly	\$140.40	\$150.65	\$215.00	\$290.00	\$375.00
Individual social support and accompanied activities* - Distance rate	Hourly	\$140.40	\$150.65	\$215.00	\$290.00	\$375.00
Group Social Support - Full Day	Hourly	\$35.00				
Group Social Support - Half Day	Hourly	\$25.00				

*Transport not included

Therapeutic Services for Independent Living

Service Type	Pricing Unit	Weekday 6am - 6pm
Chiropractor - Direct or indirect	Hourly	Associated Provider as invoiced plus 12.8%
Remedial Massage	Hourly	Associated Provider as invoiced plus 12.8%
Osteopathy	Hourly	Associated Provider as invoiced plus 12.8%

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Everyday living

Service Type	Pricing Unit	Weekday 6am - 6pm	Non Standard 6pm - 10pm	Saturday	Sunday	Public Holiday
Domestic Assistance - Base rate	Hourly	\$101.00	\$119.30	\$153.00	\$184.00	\$273.50
Domestic Assistance - Base rate	15 minutes	\$50.00	\$63.00	\$81.50	\$105.00	\$145.00
Domestic Assistance - Base rate	30 minutes	\$61.00	\$70.00	\$90.00	\$112.00	\$160.00
Domestic Assistance - Distance rate	Hourly	\$140.40	\$150.60	\$215.00	\$290.00	\$375.00
Domestic Assistance - Distance Rate	30 minutes	\$98.80	\$115.00	\$145.00	\$191.00	\$260.00
Shopping Assistance* - Base Rate	Hourly	\$115.00	\$129.30	\$158.00	\$189.50	\$273.50
Shopping Assistance* - Base Rate	30 minutes	\$65.00	\$70.00	\$90.00	\$112.00	\$160.00
Shopping Assistance* - Distance rate	Hourly	\$140.40	\$150.60	\$215.00	\$290.00	\$375.00
Shopping Assistance* - Distance rate	30 minutes	\$98.80	\$130.00	\$145.00	\$191.00	\$260.00
Meal Prep - Base rate	Hourly	\$114.00	\$129.30	\$158.00	\$189.50	\$273.50
Meal Prep - Base rate	30 minutes	\$57.00	\$69.00	\$87.00	\$110.00	\$160.00
Meal Prep - Distance rate	Hourly	\$140.40	\$150.60	\$215.00	\$290.00	\$375.00
Meal Prep - Distance rate	30 minutes	\$98.80	\$130.00	\$145.00	\$191.00	\$260.00
Meal Delivery	Per meal		Varies based on cost of meal			
Gardening - Base rate	Hourly	\$105.30				
Gardening - Distance rate	Hourly	\$135.00				
Gardening - Ride on mowing - In Hamilton and Surrounding areas	Hourly	\$161.00				
Assistance with Maintenance and Repairs	Hourly	\$148.50	A quote will be obtained from an Associated Provider			

*Transport not included

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Direct Transport included as part of a service with a client

Service Type	Pricing Unit	5-10kms	10-20kms	20-30kms	30-50kms	50-70kms
Charge will be added to hourly service price	Per trip	\$23.50	\$41.50	\$59.50	\$100.00	\$135.00

Direct Transport separate from service

Service Type	Pricing Unit	5-10kms
Direct Transport < 20kms	Per trip	\$53.00- \$98.00
Direct Transport 21 - 50 kms	Per trip	\$98.00 - \$219.00
Direct Transport 50 - 80 kms	Per trip	\$219.00 - \$312.00
Indirect Transport - Taxi Cab Charge Cards	Per trip	Varies based on distance travelled
Community Bus Hamilton	Per trip	Varies based on distance travelled

Administrative / Coordination Fees	Assistive Technology fee: 10% or capped at \$500 (which ever is lower) Home Modifications fee: 15% or capped at \$1500 (which ever is lower) Prices vary by needs, we will discuss and confirm all details before proceeding.
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Disclaimer	Prices may vary based on specific circumstances and for services delivered outside of the Hamilton surrounding area. Please contact WDHS Support at Home team for more detail. Base Rate - Services delivered within 0 - 34 kms Distance Rate - Services delivered within 35 - 70 kms Services delivered in the Dartmoor area will be quoted.
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Cancellation policy	We understand plans change. You will not be charged if you cancel a scheduled service with at least 48 hours' notice. If you cancel with less than 48 hours' notice, you will be required to pay the full amount, along with your co-contribution for the scheduled service.
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Contact us to find out more

Phone: 03 5551 8189

Email : supportathome@wdhs.net

Opening hours: Monday to Friday 8:00am - 4:30pm

You're home