

Support at Home 2026/27 Price Guide

We're here to help

BaptistCare provides tailor-made home care to suit your needs and budget. Our caring staff are on-hand to provide assistance with this process.

Support at Home (SaH) provides government funding for both ongoing and short term support. BaptistCare can help you to understand your eligibility, including the mix of services available to meet your assessed needs and budget.

How is care and support managed and delivered?

There are three main service categories under Support at Home:

Service Category	Service Type
Independence: Support to manage activities of daily living and loss of skills or function to live independently	Personal care, social support & community engagement, therapeutic services, respite, transport, assistive technology, home modifications
Everyday Living: Support to keep your home in a liveable state and support your independence at home	Domestic assistance, shopping assistance, home maintenance (including light gardening) & home repairs, and meals (preparation and/or delivery)
Clinical Supports: Specialised services to maintain or regain functional and/or cognitive capabilities	Nursing, most allied health, nutrition, care management and restorative care management

Short term support includes the Restorative Care Pathway to improve your independence through allied health services, the Assistive Technology and Home Modifications scheme for access to products, equipment and home modifications and the End-of-Life Pathway, with extra funding to support older people to stay at home in their last 3 months of life.

Your services will be delivered by a dedicated Care Manager and group of Care Workers, supported by a multi-disciplinary team of Registered Nurses, Occupational Therapists, Physiotherapists, other Allied Health professionals and an experienced local management team.

BaptistCare's size and experience enable us to provide, or easily access, the full range of services and supports that are eligible under a Support at Home program, from simple help around the home to highly complex clinical care needs.

Home Care Services Available

Independence

	Monday to Friday		Saturday	Sunday	Public holidays
	6:00am – 8:00pm	After Hours			
Personal care, social support and community engagement & respite ¹					
Hourly rate	123	131	155	187	235
30 mins or less	83	94	111	134	167
Group social support ²					
Hourly rate	30				
Overnight care					
Hourly rate	Please contact us for a quote				
Transport ³					
Per hour trip – including up to 10kms	138	146	171	203	250
Per hour trip – including up to 20kms	154	162	186	218	266
30 mins or less – including up to 5kms	91	102	118	141	175
30 mins or less – including up to 10kms	99	109	126	149	183
Assistive technology & home modifications (AT-HM) ⁴					
Assistive technology	Administration costs will not exceed 10% of the total cost, or up to \$500 (whichever is lower).				
Home modifications	Coordination costs will not exceed 15% of the quoted costs or up to \$1,500 (whichever is lower).				

1 Additional fees may apply if you request greater than 5kms travel within your service.
2 Additional costs may apply if transport is required.
3 Please contact us for a quote for greater travel kms.
4 Pricing will be determined based on the type of assistive technology or home modifications.

Everyday Living

	Monday to Friday		Saturday	Sunday	Public holidays
	6:00am – 8:00pm	After Hours			
Domestic assistance & meal preparation					
Hourly rate	120	128	152	183	229
30 mins or less	81	92	108	131	163
Gardening & home maintenance and repairs ⁵					
Hourly rate	Please contact us for a quote				

5 A detailed quote for gardening will be provided before work begins. Additional costs may apply based on size of the areas and green waste removal.

Clinical support

	Monday to Friday				
	6:00am – 8:00pm	After Hours	Saturday	Sunday	Public holidays
Nursing					
Registered Nurse – Direct per hour	204	212	252	277	310
Registered Nurse – 30 mins or less	143	148	175	193	
Registered Nurse – Indirect per hour	184	191	226	248	278
Enrolled Nurse – Direct per hour	193	200	237	261	292
Enrolled Nurse – 30 mins or less	134	140	165	182	
Enrolled Nurse – Indirect per hour	178	185	219	241	270
Occupational Therapist, Physiotherapist & Exercise Physiologists					
Direct delivery per hour	234				
Direct 30 mins or less	163				
Indirect delivery per hour	214				
In clinic per hour	205				
Physiotherapist & Exercise Physiologists					
Day Therapy (Group Sessions) per hour	86				
Allied Health assistant					
Direct delivery per hour	186				
Direct 30 mins or less	132				
Indirect delivery per hour	172				
In clinic per hour	164				
Podiatrist					
Direct delivery per hour	221				
Direct 30 mins or less	154				
Indirect delivery per hour	201				
In clinic per hour	194				
Care Management⁶					
Hourly Rate	155	155	155	155	155
Restorative Care Management					
Hourly Rate	186				

⁶ Care management costs will be covered by the care management pool funded by the government to providers.

Notes:

- Contact us for a quote on services not listed in this guide.
- Some of our services may attract an additional fee. As we work with you to tailor your care to suit your needs, we will discuss these charges with you.
- Fees are representative of BaptistCare service delivery. If you choose to use a third-party provider, you'll be charged the provider's fees plus 10%. We'll provide a quote first and get your approval before any service goes ahead.
- Indirect service fees for allied health and nursing represents non face-to-face activities that may include documentation and reporting, coordination, service planning and development.
- Time is billed at 30 minutes, 1 hour then 15 minute increments.
- Services cancelled with less than 2 business days' notice may be charged.
- GST may apply for privately funded services.
- Day Therapy is run by Physiotherapist and/or Exercise Physiologist only
- From 1 October 2026, personal care services such as showering, dressing and continence support will move from the Independence category to the Clinical Supports category under Support at Home.