



Support at Home Price Schedule

Outlet name	Together We Care
Contact details (e.g. address, email, phone, website)	PO Box 315 Kippa-Ring QLD 4521 - hello@togetherwecare.com.au - www.togetherwecare.com.au
Date of issue	1 May 2026

Service	Unit	Price				
		Standard hours Standard hours are Monday to Friday 8am to 6pm.	Non-standard hours	Saturday	Sunday	Public holiday
Nursing Care						
Registered nurse	Hour	\$190	\$209	\$247	\$295	\$371
Enrolled nurse	Hour	\$165	\$182	\$215	\$256	\$322
Nursing assistant	Hour	\$125	\$138	\$163	\$194	\$244
Care Management Monday - Friday 8am - 4pm	Hour	\$145	N/A	N/A	N/A	N/A
Restorative Care Management	Hour	\$195	N/A	N/A	N/A	N/A
Personal Care						
Assistance with self-care and activities of daily living	Hour	\$118	\$130	\$153	\$183	\$230
Assistance with the self-administration of medication	Hour	\$118	\$130	\$153	\$183	\$230

Service	Unit	Price				
		Standard hours Standard hours are Monday to Friday 8am to 6pm.	Non-standard hours	Saturday	Sunday	Public holiday
Continence management (non-clinical)	Hour	\$118	\$130	\$153	\$183	\$230
Social Support and Community Engagement						
Group social support	Hour	\$100	\$125	150	\$200	\$300
Individual social support	Hour	\$115	\$143	\$172	\$230	\$345
Accompanied activities	Hour	\$118	\$130	\$153	\$183	\$230
Digital education and support	Hour	\$118	\$130	\$153	\$183	\$230
Assistance to maintain personal affairs	Hour	\$118	\$130	\$153	\$183	\$230
Home or Community General Respite					\$	\$
Flexible respite	Hour	\$118	\$130	\$153	\$183	\$230
Domestic Assistance						
General house cleaning	Hour	\$109	\$136	\$163	\$218	\$327
Laundry services	Hour	\$109	\$136	\$163	\$218	\$327
Shopping assistance	Hour	\$109	\$136	\$163	\$218	\$327
Home Maintenance and Repairs						
Gardening	Hour	\$120	N/A	N/A	N/A	N/A
Meals						
Meal preparation	Hour	\$109	\$136	\$163	\$218	\$327

Direct Transport Service

	Unit	Standard hours Standard hours are Monday to Friday 8am to 6pm.	Non-standard hours	Saturday	Sunday	Public Holiday
Direct Transport Up to 5kms	Trip	\$99	N/A	N/A	N/A	N/A
Direct Transport 5-10kms	Trip	\$109	N/A	N/A	N/A	N/A
Direct Transport 10-20kms	Trip	\$186	N/A	N/A	N/A	N/A
Direct Transport over 20kms	Trip	\$294	N/A	N/A	N/A	N/A

* Taxi prices will be based upon invoice provided by the taxi company provider

Cancellation Fee

Any cancellation or variation within two business days of a scheduled service will incur a cancellation fee of 100 per cent of the cost of service. If you are not present at the scheduled time of the in-home service and have not notified Together We Care, you will be charged 100 per cent of the cost of the service. Where services are booked through an externally brokered service, the applicable cancellation conditions and charges may vary and will be subject to the terms and conditions of the third-party organisation.

Please note:

- Where standard hours have not been otherwise specified, the following standard hours shall apply Monday to Friday, 7:00am - 7:00pm.
- Non-standard hours are Monday to Friday, 7:00pm - 9:00pm.
- The price for a Support at Home service will reflect the entire cost of delivering that service, including package management, labour and transport costs.
- All Together We Care services are required to be a minimum engagement of one hour with the expectation of singular, one-way transports which may not exceed a minimum of 30 minutes.
- For gardening or home maintenance, items that are not covered by the package may result in an extra charge. These prices are for the services provided directly by Together We Care.
- If you are approved to use a provider outside of our preferred provider panel, an additional fee of up to 10 per cent will be added for the delivery component of your service. This fee will be advised prior to the service commencing.
- Where a service from the Support at Home service list is required but not listed here, we will charge the cost of the service plus up to 10 per cent for the delivery component of the service. This fee will be advised prior to the service commencing.

This information is correct at the time of printing and valid from 1 May 2026. Prices are reviewed regularly and are subject to change. All prices exclude GST.

Need more information?

Please call 1300 979 611 to speak with one of our friendly customer service team.

