Uniting Home and Community Care

Price guide for Support at Home services

This guide provides information about the costs of services and supports available to you through the Support at Home program. Our goal is to ensure you have all the details you need to make informed choices about your care.

This guide includes:

- A list of the services we provide
- The hourly rates for each service
- Any additional costs you may need to be aware of
- Explanations of how charges are applied

We are committed to transparency and fairness in our pricing. If you have any questions about the information in this guide, or if you would like help understanding how these costs apply to you, please contact your Care Partner.

Your wellbeing and independence are at the heart of what we do, and we look forward to supporting you.

Clinical Supports		Standard hours 6am-6pm Mon-Fri		Non-standard hours 6pm–6am Mon–Fri	Saturday	Sunday	Public holidays	
	Charge	In-Home	Tele- health	In-Home				
Registered Nurse	Per hour	\$180	\$162	\$225	\$270	\$315	\$450	
Enrolled Nurse	Per hour	\$162	\$146	\$203	\$243	\$284	\$405	
Nursing Assistant	Per hour	\$110	-	\$171	\$206	\$240	\$343	
Nursing Care Consumables	Per item	Charged as a total cost of all third-party charges*						
Allied Health therapy assistant	Per hour	\$158	\$126	\$198	\$237	\$277	\$395	
Counsellor or Psychotherapist	Per hour	\$220	\$176	\$275	\$330	\$385	\$550	
Dietitian or Nutritionist	Per hour	\$220	\$176	\$275	\$330	\$385	\$550	
Exercise Physiologist	Per hour	\$215	\$172	\$269	\$323	\$376	\$538	
Music Therapist	Per hour	\$215	\$172	\$269	\$323	\$376	\$538	
Occupational Therapist	Per hour	\$220	\$176	\$275	\$330	\$385	\$550	
Physiotherapist	Per hour	\$220	\$176	\$275	\$330	\$385	\$550	
Podiatry	Per hour	\$204	\$163	\$255	\$306	\$357	\$510	
Psychologist	Per hour	\$240	\$192	\$300	\$360	\$420	\$600	
Social Worker	Per hour	\$220	\$176	\$275	\$330	\$385	\$550	
Speech Pathologist	Per hour	\$230	\$184	\$288	\$345	\$403	\$575	
Prescribed Nutrition	Per item	Charged as a total cost of all third-party charges*						
Home Support Care Management	Per hour	\$150	-	-	-	-	-	
Home Support Restorative Care Management	Per hour	\$175	-	-	-	-	-	

Get in touch

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Independence		Standard hours 6am-6pm Mon-Fri		Non-standard hours 6pm-6am Mon-Fri	Saturday	Sunday	Public holidays	
	Charge	In-Home	Tele- health		In-Hon	ne		
Personal Care			<u>'</u>	<u>'</u>				
Assistance with Self-care and Activities of Daily Living	Per hour	\$110	-	\$138	\$165	\$193	\$275	
Assistance with Self-administration of Medication								
Continence Management (Non-clinical)								
Social Support ar	nd commu	nity engag	gement					
Individual Social Support		\$110	-	\$138	\$165	\$193	\$275	
Accompanied Activities								
Cultural Support	Per hour							
Digital Education and Support	. Per nour							
Assistance to maintain personal affairs								
Group social support^	Per hour	\$29						
Expenses to maintain personal affairs	Per item	Charged as a total cost of all third-party charges*						
Therapeutic serv	ices for inc	dependent	living					
Acupuncturist	Per hour	\$183	-	\$229	\$275	\$320	\$458	
Chiropractor	Per hour	\$196	-	\$245	\$294	\$343	\$490	
Diversional Therapist	Per hour	\$198	-	\$248	\$297	\$347	\$495	
Remedial Masseuse	Per hour	\$180	-	\$225	\$270	\$315	\$450	
Art Therapist	Per hour	\$205	-	\$256	\$308	\$359	\$513	
Osteopath	Per hour	\$192	-	\$240	\$288	\$336	\$480	
Respite								
Respite Care – individual	Per hour	\$110	-	\$138	\$165	\$193	\$275	
Cottage Day^ (Group/Community)	Per hour	\$32						
Transport								
Direct transport (driver and car provided) – Individual	Per trip	\$1.88 per km#						
Direct transport (driver and car provided) – Group	Per trip	\$10.30						
Indirect transport (taxi or rideshare service vouchers)	Per trip	Charged as a total cost of all third-party charges*						

Everyday Living		Standard hours 6am-6pm Mon-Fri		Non-standard hours 6pm-6am Mon-Fri	Saturday	Sunday	Public holidays	
	Charge	In-Home	Tele- health	In-Home				
Domestic Assistance								
General House Cleaning								
Laundry Services	Per hour	\$110	-	\$138	\$165	\$193	\$275	
Shopping Assistance								
Home Maintenance and Repairs								
Gardening	Per hour	\$113	-	\$141	\$170	\$198	\$283	
Assistance with Home Maintenance and Repairs	Per hour	\$137	-	\$171	\$206	\$240	\$343	
Expenses for home maintenance and repairs	Per item	Charged as a total cost of all third-party charges*						
Meals								
Meal Preparation (per hour)	Per hour	\$110	-	\$138	\$165	\$193	\$275	
Meal Delivery where you are supplying the meal (per meal price)	Per meal	\$20	-	-	-	-	-	

[#] Staff travel costs to visit you (when > 120km*) – Price on application.

Assistive Technology and Home Modifications (AT-HM) – Price on application.

Cancellation fees – You must ensure that you are at home between the designated or agreed times to receive services from us. If you are absent, we may still charge for the attendance. If you do not want or need services on a particular day, it is your responsibility to give us sufficient notice (at least 24 hours) to cancel or suspend services without us incurring costs.

Minimum Service Charge – All visits are subject to a minimum duration of 60 minutes and the applicable standard fee – excluding Medication assistance and Telehealth.

Prices are effective from 1 November 2025.



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^{*} Charged as a total cost of all third-party charges. For Self-managed or AT-HM clients, the cost will also include a Uniting 10% service fee.

[^] Group social support and Cottage Day (Groups/Community) are provided out of home.