

Support at Home

Price List

Effective 1 November 2025 to 30 June 2026



Brotherhood of St Laurence
Working for an Australia free of poverty

Aged Care

**Let's make
change
that lasts**

Price List

Note: Rates in this price list are generally charged at the lower end of the range provided (the common rate), unless specified otherwise. For example, general house cleaning (Weekday 7am-8pm) is typically charged at \$97.90 per hour.

Domestic Assistance Services

These services help with everyday household tasks, ensuring a clean, safe and comfortable living environment.

Services	Weekday 7am-8pm	Evening 8pm-Midnight	Night Midnight-7am	Saturday	Sunday	Public Holidays
General House Cleaning	\$97.90- \$180.00	\$107.69- \$198.00	\$109.64- \$202.00	\$137.06- \$253.00	\$171.32- \$271.00	\$195.79- \$316.00
Laundry Services	\$82.92- \$115.00	\$91.22- \$198.00	N/A	\$116.09- \$161.00	\$124.39- \$172.50	\$145.12- \$201.25
Shopping assistance	\$106.41- 180.00	\$117.05- \$218.00	\$119.18- \$278.00	\$ 148.97- \$278.00	\$186.22- \$298.00	\$212.82- \$347.00

Personal Care

These services are designed to assist with daily personal tasks.

Services	Weekday 7am-8pm	Evening 8pm-Midnight	Night Midnight-7am	Saturday	Sunday	Public Holidays
Assistance with self-care and activities of daily living	\$97.90- \$180.00	\$107.69- \$198.00	\$109.64- \$202.00	\$137.06- 253.00	\$171.32- \$271.00	\$195.79- \$316.00
Assistance with self-administration of medication	\$97.90- \$180.00	\$107.69- \$198.00	\$109.64- \$202.00	\$137.06- 253.00	\$171.32- \$271.00	\$195.79- \$316.00
Continence management (non clinical)	\$97.90- \$180.00	\$107.69- \$198.00	\$109.64- \$202.00	\$137.06- 253.00	\$171.32- \$271.00	\$195.79- \$316.00

Price List (continued)

Respite Services

Respite care provides temporary relief for primary caregivers

Services	Weekday 7am-8pm	Evening 8pm-Midnight	Night Midnight-7am	Saturday	Sunday	Public Holidays
Flexible respite	\$97.90- \$180.00	\$107.69- \$198.00	\$109.64- \$202.00	\$137.06- 253.00	\$171.32- \$271.00	\$195.79- \$316.00
Community and centre-based respite (Minimum 4hrs)	\$40.00- \$54.00/hr	N/A	N/A	\$56.00- \$75.60/hr	\$64.00- \$86.4/hr	\$70.00- \$94.50/hr
Cottage respite (Min. 24hrs)(subject to Government approval)	\$17.50- \$28.00/hr	N/A	N/A	\$20.00- \$30.00/hr	\$22.00- \$30.00/hr	\$24.00- \$32.00/hr
Respite Sleepover	As quoted	As quoted	As quoted	As quoted	As quoted	As quoted

Social Support and Community Engagement

These services provide opportunities for social interaction, connection, and participation in the community, supporting overall wellbeing and inclusion.

Services	Weekday 7am-8pm	Evening 8pm-Midnight	Night Midnight-7am	Saturday	Sunday	Public Holidays
Individual social support	\$97.90- \$180.00	\$107.69- \$198.00	\$109.64- \$202.00	\$137.06- 253.00	\$171.32- \$271.00	\$195.79- \$316.00
Accompanied Activities	\$106.41- \$198.00	\$117.05- \$218.00	\$119.18- \$278.00	\$148.97- \$278.00	\$186.22- \$298.00	\$212.82- \$347.00
Digital education and support	\$97.90- \$180.00	\$107.69- \$198.00	\$109.64- \$202.00	\$137.06- 253.00	\$171.32- \$271.00	\$195.79- \$316.00
Assistance to maintain personal affairs	\$97.90- \$180.00	\$107.69- \$198.00	\$109.64- \$202.00	\$137.06- 253.00	\$171.32- \$271.00	\$195.79- \$316.00
Cultural support	\$97.90- \$180.00	\$107.69- \$198.00	\$109.64- \$202.00	\$137.06- 253.00	\$171.32- \$271.00	\$195.79- \$316.00
Expenses to maintain personal affairs	As quoted	As quoted	As quoted	As quoted	As quoted	As quoted
Group Social support	\$33.00- \$44.55/hr	N/A	N/A	\$46.20- \$62.37/hr	\$52.80- \$71.28/hr	\$57.75- \$77.96/hr

Price List (continued)

Home Maintenance and Repairs

These services help with everyday household tasks, ensuring a clean, safe and comfortable living environment. **Note:** For assistive technology or home modifications, a quote for these services.

Services	Weekday 7am-8pm	Evening 8pm-Midnight	Night Midnight-7am	Saturday	Sunday	Public Holidays
Gardening	\$97.90- \$180.00	\$107.69- \$198.00	N/A	\$137.06- \$253.00	\$171.32- \$271.00	\$195.79- \$316.00
Assistance with home and repairs	\$99.36- \$180.00	\$109.30- \$198.00	N/A	\$139.10- \$253.00	\$173.88- \$271.00	\$198.72- \$316.00
Expenses for home maintenance and repairs	At cost	At cost	N/A	At cost	At cost	At cost

Nursing Care Services

These services provide professional nursing support to manage health conditions, administer medication, and deliver specialised care to meet your needs.

Services	Weekday 7am-8pm	Evening 8pm-Midnight	Night Midnight-7am	Saturday	Sunday	Public Holidays
Registered Nurse	\$173.62- \$257.85	\$190.98- \$283.63	\$194.45- \$288.79	\$243.06- \$360.99	\$260.43- \$360.99	\$303.83- \$390.00
Enrolled Nurse	\$140.24- \$198.00	\$154.26- \$218.00	\$157.06- \$222.00	\$196.33- \$278.00	\$210.35- \$298.00	\$245.41- \$347.00
Nursing Assistant	\$106.41- \$180.00	\$117.05- \$198.00	\$119.18- \$190.96	\$148.97- \$238.70	\$186.22- \$298.38	\$212.82- \$341.00
Nursing Care consumables	At cost	At cost	At cost	At cost	At cost	At cost

Price List (continued)

Allied Health and Therapeutic Services

Allied Health:

- **Allied health therapy Assistant:** \$110.00-\$220.00 (Most common rate is \$123.03)
- **Social Worker:** \$205.40-\$250.00 (Saturday: \$287.56 Sunday: \$359.45)
- **Occupational Therapist:** \$206.25-\$400.00 (Most common rate is \$218.75)
- **Dietitian or Nutritionist:** \$170.00-\$280.00 (Most common rate is \$222.75)
- **Counsellor or Psychotherapist:** \$160.00-\$280.00 (Most common rate is \$221.36)
- **Exercise Physiologist:** \$160.00-\$280.00 (Most common rate is \$218.75)
- **Physiotherapist:** \$160.00-\$300.00 (Most common rate is \$218.75)
- **Psychologist:** \$202.50-\$320.00 (Most common rate is \$243.00)
- **Podiatrist:** \$135.00-\$295.00 (Most common rate is \$195.75 at Clinic & \$225 at Home)
- **Speech Pathologist:** \$190.00-\$290.00 (Most common rate is \$216.00)
- **Orthotics:** \$135.00-\$295.00 (Most common rate is \$195.75 at Clinic & \$225 at Home)
- **Hydrotherapy:** \$27.00-\$250.00 (Most common Group rate is \$27.00 for unsupervised & \$41.88 for Supervised)

Therapeutic services for independent living

- **Acupuncture:** \$155.00-\$230.00 (Most common rate is \$218.75)
- **Chiropractic:** \$155.00-\$230.00 (Most common rate is \$218.75)
- **Diversional Therapy:** \$155.00-\$230.00 (Most common rate is \$218.75)
- **Remedial Massage:** \$155.00-\$230.00 (Most common rate is \$135 at Clinic & \$189 at Home)
- **Art Therapy:** \$155.00-\$230.00 (Most common rate is \$218.75)
- **Osteopathy:** \$155.00-\$230.00 (Most common rate is \$218.75)
- **Myotherapy:** \$155.00-\$230.00 (Most common rate is \$135 at Clinic & \$189 at Home)

Assistive Technology and Home Modifications (AT-HM)

As agreed, the cost can be progressively determined during the process in consultation with the participant. The total cost will not exceed the value of:

- The item
- The prescription
- Wrap-around services
- Administration/coordination services, which are capped at:
 - 10% of the cost of assistive technology, or \$500, whichever is lower.
 - 15% of the cost of home modifications, or \$1,500, whichever is lower.

Price List (continued)

Additional Services and Important Information

Meals Delivery & Preparation

Respite care provides temporary relief for primary caregivers.

- **Meals Delivery:**
\$12.00-\$30.00 (Most common rate is \$19.50)
- **Meals Preparation (Weekday 7am-8pm):**
\$97.90-\$125.00
- **Meals Preparation (Evening 8pm-Midnight):**
\$107.69-\$137.50
- **Meals Preparation (Night Midnight-7am):**
\$109.64-\$140.00
- **Meals Preparation (Saturday):**
\$137.06-\$175.00
- **Meals Preparation (Sunday):**
\$171.32-\$218.75
- **Meals Preparation (Public Holidays):**
\$195.79-\$250.00

Transport

Accompanied transport:

- **Up to 10km:** \$22.20
- **Between 11km to 20km:** \$44.40
- **Between 21km to 30km:** \$66.60
- **Between 31km to 40km:** \$88.80
- **Between 41km to 50km:** \$92.50
- **Between 51km to 60km:** \$111.00
- **Between 61km to 70km:** \$129.50
- **Between 71km to 80km:** \$148.00
- **Between 81km to 100km:** \$185.00
- **Between 101km to 120km:** \$222.00

Point-to-point transport services:

For point to point transport services provided by Cabcharge and government approved ride share services, a 10% administrative fee will be applied to the invoiced cost of the service as agreed with the participant.

Care Management

- **Care management:** \$142.50
- **Restorative care management:**
\$150.00-\$170.00

Important Notes

- Client contributions may apply based on individual financial circumstances, as assessed by the Services Australia.
- Subsidies from the Australian Government may cover part or all the service cost, depending on your eligibility and support needs. For **Social support** and **Shopping assistance**, pricing is inclusive of up to 10km in-service travel. If in-service travel **exceeds 10 kilometres**, an **additional charge** will apply based on the **Accompanied Transport** rates outlined in the current Fee Schedule and will be added to the standard service charge.
- If you are experiencing financial hardship, you may qualify for the Fee Reduction Supplement as assessed by Services Australia.

Cancellations and no-shows

- (1) You must be at your Home at the agreed times to receive Services, unless we agree to provide Services while you are absent. If we are unable to provide Services because you are absent, we may still charge you and/or claim available funding for the attendance.
- (2) If you do not provide us with at least 2 business days' notice to cancel a Service, we will still claim for the Service and you may be required to pay the applicable Service Contribution unless:
 - a) you had reasonable grounds for the late cancellation or no-show (for example, you were in hospital or experienced a health incident); and
 - b) you provide us with written evidence to substantiate this.