

# About Shepparton Villages

Shepparton Villages was founded in 1968 by the members of the Shepparton Rotary Club and has grown to be the largest residential aged care provider in the Goulburn Valley region. We are a not-for-profit community-based organisation that offers a range of high quality residential and community-based services.

Shepparton Villages is overseen by an honorary Board of 10 Directors and employs more than 490 full time, part-time and casual staff working in three locations:



**Maculata Place,  
Shepparton**



**Mooroopna Place,  
Mooroopna**



**Banksia Lodge  
Kialla**



## Meet our CEO

Veronica Jamison joined Shepparton Villages in 2018 as a Board Director and became CEO in 2020. Veronica has an extensive background in both the healthcare and aged care sectors.

## Shepparton Villages also offers:

### **Independent Living Units**

Our 3 retirement villages (Kialla Gardens, Rodney Park and Tarcoola) offering 272 Independent Living Units.

### **Support at Home**

As a licensed home care and short term restorative care provider packages are available and tailored to suit those who choose to live at home with additional support.

Welcome to Shepparton Villages

► **More than a place,  
a community**



## Residential Aged Care

Shepparton Villages provides compassionate care and a vibrant environment within the Goulburn Valley region.

Resident choice is at the heart of everything we do – empowering you to live well on your own terms – with dignity and respect.

We offer Residential Aged Care at each of our three locations: Kialla Gardens, Rodney Park and Tarcoola.

**For more information or enquiries  
about Residential Aged Care,  
please contact:**

Shepparton Villages  
9 Batman Avenue, Shepparton VIC 3630

PO Box 203, Shepparton VIC 3632

**t:** (03) 5832 0800  
(option 1 Administration)

**e:** [admissions@sheppvillages.com.au](mailto:admissions@sheppvillages.com.au)  
**w:** [sheppvillages.com.au](http://sheppvillages.com.au)

# Lifestyle and Leisure

Our wonderful team of Lifestyle Coordinators ensure all our residents are living an interesting, active and meaningful life by offering activity programs which reflects their needs and desires. This is paramount to maintaining the health, happiness and wellbeing of all our residents.

## Activities offered include:

-  **Inhouse entertainment**
-  **Craft**
-  **Bingo**
-  **Cooking**
-  **Gardening**
-  **Games**
-  **Quizzes**
-  **Singing**
-  **Footy tipping**
-  **Reading group**
-  **Shopping trips**
-  **Scenic drives**
-  **Barbecues**
-  **Outings**
- ...to name just a few!**



# Dining with us

Our team of chefs and food services specialists are passionate and love cooking food that is enjoyed by all.

## Our menu choices

-  The daily menu consists of two hot choices at lunch and a hot dinner, along with a section of alternative options, sides and desserts.
-  Residents are also offered a range of fruit, biscuits and cakes at morning, afternoon tea and supper.
-  Daily we offer a Continental Breakfast where residents can help themselves. As some of our residents enjoy a sleep in so our breakfast menu has been designed to offer flexibility and choice.



The team has developed a 28-day cycle menu based on a comprehensive resident survey and audit. This menu changes seasonally to ensure residents' likes and dislikes are met.

## How is our food cooked?

Our team of chefs work in our purpose-built main kitchen based at Tarcoola Shepparton, and meals are transported to sites for heating and preparation before served to residents. We use a Cook Chill Food System which requires a high level of expertise to obtain the optimum meal quality. All food is prepared, cooked and chilled by us in accordance with the requirements of the Food Act 1984 and is audited annually by a qualified external Food Safety Auditor.

## Celebrations

We celebrate special events such as birthdays, Australian Day, St Patrick's Day and much more with food appropriate for the occasion. It's always a hit!

## Special diets

If you require a special diet, don't worry! Our aged care specialist chefs and cooks will be able to meet your needs. We have a special section in our main kitchen where texture modified meals and/or special meals that residents require are prepared.