



Mercy Health

Care first

Your accommodation options



Mercy Place Dandenong

82 McCrae Street
Dandenong Vic 3175
Phone: 1300 074 211
Email: MPDandenong@mercy.com.au

mercyhealth.com.au

Our home



At Mercy Place Dandenong, we are proud to provide high-quality care and accommodation where residents can feel safe, comfortable and valued. You can choose from a variety of room layouts, all of which are stylishly decorated with modern amenities for your enjoyment.

What makes this home truly special is our intimate, family-style approach to living. Our contemporary home features households of up to 15 residents, where you can be part of your own small community. Each household has a separate

kitchenette, dining and lounge rooms. There is also a beautiful chapel, prayer and reflection rooms, and a charming café for residents. Our lovely outdoor areas are accessible from all lounge rooms and we are within walking distance of several churches and the Dandenong Plaza shopping centre.

Mercy Place Dandenong provides additional services for residents. Please speak with the Client Services Team for a full list of services and the cost.

Choosing a room

Our lovely rooms boast a contemporary and stylish design. Enjoy the quality furniture and fittings, an electric height-adjustable bed, wall-mounted flat screen TV, built-in wardrobe, heating, air conditioning, storage space and built-in mobility aids. A 24/7 nurse call system is available in all rooms, giving you and your loved ones peace of mind. Add a touch of luxury by choosing a spacious room awash with natural light.



Our rooms

You can choose to pay for your room by a **Refundable Accommodation Deposit (RAD)**, a **Daily Accommodation Payment (DAP)** or any combination you choose. A RAD is paid as a lump sum. A DAP accrues daily and is paid periodically, for example monthly. A combination payment includes a partial lump sum and daily payments. We also offer a drawdown option.

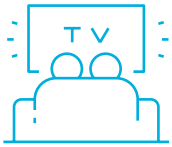
See our *Understanding the costs* brochure for an explanation of payment options or speak to us about how we can tailor a payment package to suit your needs.

	FEATURES						PAYMENT OPTIONS			
	Room	Ensuite	Size	Floor	View	Extra	RAD	DAP	Combination payment example (50% RAD + 50% DAP)	
Deluxe	Single	Private	16m ²	G			\$	\$	RAD \$	+ DAP \$
Deluxe+	Single	Private	16 – 18m ²	G, 1		Local vista	\$	\$	RAD \$	+ DAP \$
Premier	Single	Private	18m ²	G, 1	✓	Garden views (first floor)	\$	\$	RAD \$	+ DAP \$
Premier+	Single	Private	16 – 18m ²	1	✓	Alcoves	\$	\$	RAD \$	+ DAP \$
Superior	Single	Private	18m ²	G, 1	✓	Alcoves and writing desks	\$	\$	RAD \$	+ DAP \$

Prices are effective as of _____ and are subject to change.

Mercy Plus

Mercy Plus (Additional Services) offers an exceptional range of amenities and activities designed to enrich your experience at Mercy Health. These thoughtfully curated services go beyond the ordinary to enhance daily living, ensuring our residents enjoy a fulfilling and vibrant lifestyle.



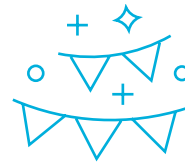
Engage & Unwind: A World of Entertainment at Your Fingertips

- Stay connected with daily newspapers in common areas
- Enjoy the latest shows in your room on a Smart TV
- Access Wi-Fi to stream your favourite movies or TV shows
- Relax with streaming services available in common areas
- Keep connected with a personal phone in your room (on request)



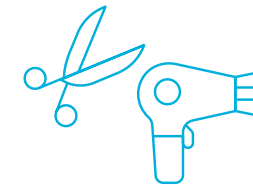
Culinary Delights & Cherished Moments

- Savour gourmet choices with our daily choice of hot lunches
- Start your day right with a hot breakfast, twice a week
- Indulge in fine dining & wine served with dinner every day
- Unwind & socialise at our weekly happy hour
- Relish in the warmth of weekly coffee gatherings
- Celebrate life with monthly celebratory festivities



Vibrant Living: Social Events & Adventures

- Explore new horizons with our monthly bus trips
- Enjoy the magic of cinema with monthly movie nights
- Be entertained by talented performers every month



Tailored Care & Personal Touches

- Keep your wardrobe organised with personalised clothing labels
- Indulge in relaxation with monthly pamper sessions
- Experience the joy of receiving small gifts to celebrate key moments
- Stay connected with onsite tech support, just for you

Speak with the Client Services team to find out more about Mercy Plus at your Mercy Health home.

Mercy Place Dandenong – Ground floor

DELUXE

Offering a private ensuite on the ground floor, Deluxe rooms provide a lovely space to welcome your family and friends. Conveniently located close to sitting rooms and prayer and reflection spaces, these rooms are ideal for those who enjoy some quiet time.

DELUXE+

These lovely Deluxe+ rooms with private ensuites offer courtyard or neighbourhood views and are designed with safety and comfort in mind. Some rooms also have a writing space and a shelf to display your personal treasures. Enjoy creature comforts including heating and air conditioning.

PREMIER

Delight in pleasant garden views from one of our ground-floor Premier rooms, or a room awash with natural light in our first-floor Premier rooms. Each of these attractive rooms has a private ensuite and offers more space for your precious belongings. Choose a room close to one of our lovely lounges or dining rooms.

SUPERIOR

Our spacious Superior rooms offer neighbourhood views and are conveniently located close to sitting and TV rooms where you can relax. These rooms feature elegant furnishings, a modern writing desk in your own light-filled alcove and a private ensuite.

MEMORY SUPPORT UNIT



Mercy Place Dandenong – First floor

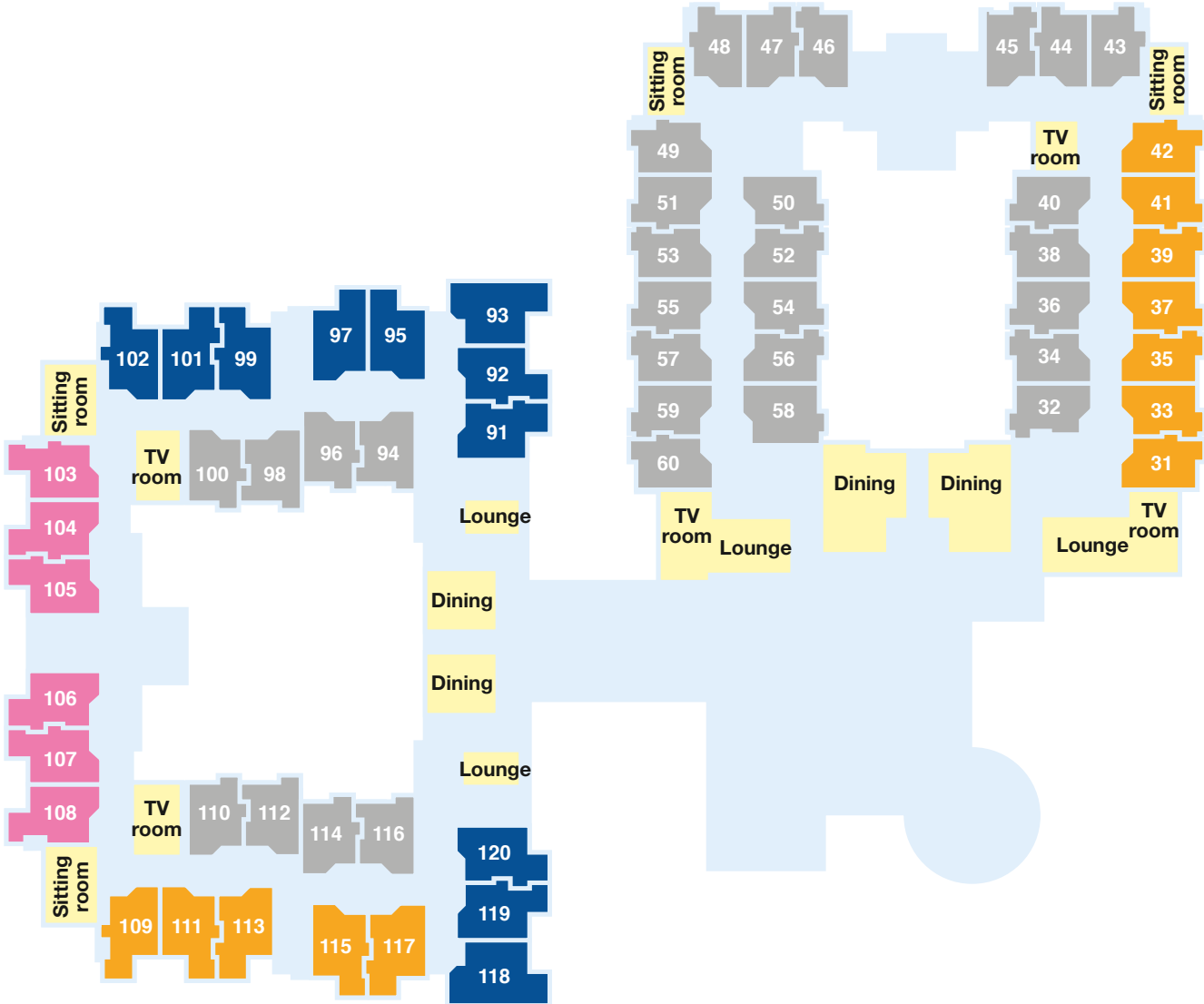
DELUXE+

PREMIER

PREMIER+

These highly sought-after Premier+ rooms on the first floor offer private ensuites and neighbourhood views. These light-filled rooms have alcoves for a writing desk or bookcase, as well as good-quality fittings and built-in wardrobes to store your personal items.

SUPERIOR



About Mercy Health

Call now to book
a personal tour
of Mercy Place
Dandenong.

The modern story of Mercy Health began with the founding of the Order of the Sisters of Mercy in Dublin in 1831 by Catherine McAuley, who dedicated her life to serving people in need.

The Sisters of Mercy went on to found convents, schools and hospitals across the globe. They arrived in Australia in 1846, led by Mother Ursula Frayne.

Following a devastating influenza pandemic, the Sisters of Mercy opened their first Victorian hospital — St Benedict's in Malvern — in 1920.

As Mercy Health, they established a reputation for excellence in care and hospitality that has grown in strength to this day.

A leading Catholic provider of health, aged and community services, our history and future is based on responding to the most significant needs of the time.

We employ and care for people of all faiths and no faith. Our people come from many cultures and backgrounds but share a common goal: to provide compassionate and responsive care to people in need.

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Mercy Health acknowledges Aboriginal and Torres Strait Islander Peoples as the first Australians. We acknowledge the diversity of Indigenous Australia. We respectfully recognise Elders past, present and emerging. This brochure was produced on Wurundjeri Country.

