

# Key Features Statement

April – June 2026

**Mildred Symons House**  
Residential aged care  
15 Lenna Place, Jannali

## Common areas

### Chapel

Chapel space used for church services, concerts and special events.

### Activities / Dining room

Combined dining and activity room on each floor. Accessible bathroom with call buttons nearby.

### Lounge and sitting areas

Lounge areas have a flatscreen TV. There are various sitting areas throughout the home and a library on levels 1 and 2.

### Outdoor areas

Secure area with established gardens and shaded seating areas. Level 1 has a balcony with a shaded terrace area.

### Hairdressing salon

Fully-equipped salon. Services include a fee.

### Laundries

Residents' personal items are laundered on site. All linen is sent to Anglicare's central laundry facility.

## Private and shared rooms

Private room - one resident per room

Shared room – two residents per room

Single electric bed

Bed coverings, sheets, pillows and bedspread

Built-in cabinetry with wardrobe/cupboard and display shelves

Bedside table with lockable drawer and over-bed table

Windows with blinds or curtains and fly screens

Wall-mounted SMART TV  
Emergency call button

### Bathroom

Wheelchair accessible with handrails

Shower chairs, as required

Emergency call button

## Bonus Anglicare services

Choice of main meal with lunch

Moulded food for pureed diets

On-site chef

Wi-Fi internet

Resident & family communication app

Wall-mounted SMART TV

Tovertafel: interactive games for residents with cognitive challenges

iPads/Tablets

Resident library

Evoke® TV & Radio channels available in residents' room

On-site gym/physiotherapy room

Church to you

On-site chaplain and pastoral carers

## Complimentary services for limited time only\*

Hot cooked breakfast daily

Choice of main meal at dinner

Choice of a glass of wine or beer with lunch

Order and apply labels to residents' clothing

Happy hour (weekly)

Bus outings – Cost of transport is complimentary. Additional costs for meals, event ticket or entry fees will be charged

\*These services will be provided free of charge for new residents until Anglicare introduces higher everyday living services (Everyday Plus) in 2026. The complimentary services may become part of Everyday Plus services offering. Before this change, residents will receive further details about the Everyday Plus services available, including the associated Higher Everyday Living Fees.

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## Pricing

Room type	No. of rooms	Size (m <sup>2</sup> )	Description
Ground floor - shared	7	28	Shared room with private ensuite
Ground floor - single	19	18	Single private room with private ensuite
Ground floor - Memory support unit	15	18	Single private room with private ensuite
Level 1 or 2 - Single	79	18	Single private room with private ensuite

### Payment options

Residents can choose to pay for their accommodation by a refundable accommodation deposit (RAD), a daily accommodation payment (DAP), or a combination of both.

A RAD is paid as a lump sum amount. A DAP accrues daily and is paid periodically, for example fortnightly.

A combination payment includes both a partial lump sum (RAD) and daily payments (DAP).

Where a resident doesn't pay the RAD in full, they can elect to have their DAP deducted from their deposit. Where this occurs, the amount of DAP will gradually increase as their deposit decreases. As the RAD deposit decreases, the resident may be required to make a further deposit if the deductions are to continue.

Room type	Aged care pricing commissioner approved*	Maximum refundable accommodation deposit (RAD)	Maximum daily accommodation payment (DAP)	10% RAD	90% DAP
Ground floor - shared	N/A	\$515,000	\$112.31	\$51,500	\$101.08
Ground floor - single	N/A	\$645,000	\$140.66	\$64,500	\$126.60
Ground floor - Memory Support Unit	N/A	\$645,000	\$140.66	\$64,500	\$126.60
Level 1 or 2 - Single	N/A	\$645,000	\$140.66	\$64,500	\$126.60

\*Applicable to accommodation valued over \$758,000