

Schedule A – Indicative Pricing List

The following price list is an indicative price list for TSC Home and Community Care.

The Home Care Package Program is expected to transition into the Support at Home Program from 1st of November 2025.

This pricing list may change subject to Government announcements; price wage increases and CPI indexations. You will be notified of all changes..

Care Management

The government has automatically set aside 10% of your quarterly budget for Care Management.

There will no longer be package management fees. Moving forward, our services for case management will be charged at an hourly rate. We claim your Care Management portion from your dedicated funding pool.

Table 1: Grandfathered HCP recipients and indicative Case Management Fees

HCP Level	Annual	Quarterly	10% Quarterly CM Fee	Your Budget After CM Deduction
Level 1	\$10,931.75	\$2,732.94	\$273.29	\$2,459.64
Level 2	\$19,224.55	\$4,806.14	\$480.61	\$4,325.52
Level 3	\$41,847.25	\$10,461.81	\$1,046.18	\$9,415.63
Level 4	\$63,440.65	\$15,860.16	\$1,586.02	\$14,274.15

Support at Home Pricing Schedule

The following list provides on an indicative price for common services you can access through the Support at Home Program. The cost will be deducted from your Support at Home quarterly budget.

There are many other services you can access through HCP/ Support at Home program that is not listed below. This may include allied health services and home maintenance which may form part of your Care Plan.

Table 2: TSC Home and Community Care Service Price List

Type	Unit	Description	Weekdays	Saturday	Sunday	P/H
Care Management						
Case Management (CM)	Hour	Coordinating your care and services to ensure your needs are fully supported	\$120.00	N/A	N/A	N/A
Restorative Care Management	Hour	Short-term intensive care to restore or enable you to live independently and safely.	\$150.00	N/A	N/A	N/A

Clinical supports such as nursing care, occupational therapy and physiotherapy						
Registered Nurse (RN)	Hour	Delivering comprehensive clinical care, health assessments, and medication management	\$150.00	\$225.00	262.50	\$300.00
Allied Health Home Visit such as including: <ul style="list-style-type: none"> • Physiotherapist • Dietitian/ Nutritionist • Exercise Physiologist • Podiatrist • Speech Pathologist • Pharmacist etc. 	Visit	Home visit by Allied Health Professionals to conduct home assessments	\$250.00	N/A	N/A	N/A
Enrolled Nursing (EEN)	Hour	Providing essential nursing support and assistance under the guidance of a Registered Nurse.	\$120.00	\$180.00	\$210.00	\$240.00
Nursing Assistant	Hour	Clinical Nursing Support, including medication, wound care and injections	\$90.00	\$135.00	\$157.50	\$180.00
Occupational Therapist (p/report)	Hour	Assisting to overcome various problems in order to live independent lives. (at least 2hours above)	\$225.00	N/A	N/A	N/A
Physiotherapist (p/h)	Hour	Assess, diagnose and treat human movement and disorders.	\$210.00	N/A	N/A	N/A
Dietitian or Nutritionist	Hour	Supporting your health with personalised meal plans and nutrition advice	\$210.00	N/A	N/A	N/A
Exercise Physiologist	Hour	Helping you build strength, mobility, and fitness through safe, tailored exercise programs	\$210.00	N/A	N/A	N/A
Podiatrist	Hour	Providing specialised foot and lower limb care to improve comfort and mobility	\$210.00	N/A	N/A	N/A
Speech Pathologist	Hour	Helping improve communication, speech, and swallowing abilities for greater independence	\$210.00	N/A	N/A	N/A
Pharmacist	Hour	Helping improve Medication Management and all Educations and other relevant services etc.	\$210.00	N/A	N/A	N/A
Specialist Nursing – Assessment (per report)	Hour	Professional Nurse visit, health assessment, clinical nursing education etc. For specialist nurses, diabetes, urinary incontinence, dementia etc.	\$210.00	N/A	N/A	N/A
Social worker	Hour	Assisting with practical support, advocacy, and connecting you to community resources	\$210.00	N/A	N/A	N/A
Psychologist	Hour	Offering guidance and strategies to support mental health and emotional wellbeing	\$240.00	N/A	N/A	N/A
Music Therapist	Hour	Using music to support emotional wellbeing, cognitive function, and quality of life	\$220.00	N/A	N/A	N/A

Specialist Nursing – Advanced Care Plan	Hour	Advanced Care Planning Assistance; Palliative Care	\$240.00	N/A	N/A	N/A
<ul style="list-style-type: none"> Independence - such as personal care, social support, respite care, community engagement and transport (During the transition period of the project, there will be updates; there will be adjustments based on whether home visits are made or not; timely notification will be given) 						
Personal Care (p/h)	Hour	Assists with dressing, mobility support and hygiene.	\$90.00	\$135.00	\$157.50	\$180.00
In-home respite (p/h)	Hour	Focuses on personal care for a defined period while your standard carer goes on break.	\$85.00	\$127.50	\$148.75	\$170.00
Allied health and other therapeutic services	Hour	Holistic support to enhance your health, wellbeing, and independence.	\$195.00	-	-	-
Chiropractor	Hour	Promoting spinal health and mobility through hands-on adjustments and care.	\$195.00	-	-	-
Acupuncturist	Hour	Supporting pain relief and wellbeing with traditional needle-based therapy.	\$195.00	-	-	-
Art Therapist	Hour	Encouraging self-expression and healing through creative art-based activities.	\$195.00	-	-	-
Osteopath	Hour	Enhancing mobility and reducing discomfort with gentle, whole-body manual therapy.	\$195.00	-	-	-
Remedial Masseuse	Hour	Relieving tension, improving circulation, and supporting relaxation with therapeutic massage.	\$165.00	-	-	-
through various activities, such as join clubs, attending events, and participating in social group	PAG per hour per day	Providing support to meet individuals' social needs and promote community participation: These services provide practical assistance, such as transportation, companionship, and skills training, to help people build confidence, develop new skills, and reduce loneliness. Examples include help with hobbies, outings, personal development classes, and staying in touch with family and friends.	Low care \$30/per hr then 5hr services is \$150 per day High care \$36/per hr then 5hr services is \$180per day	-	-	-
Social Support and Community Engagement	Hour	Services that support a person's need for social connection and participation in community life	\$210.00/per day	-	-	-
Everyday living – such as domestic assistance, home maintenance and repairs, and meals. (During the transition period of the project, there will be updates; there will be adjustments based on whether home visits are made or not; timely notification will be given)						
Domestic Assistance	Hour	Helping you with everyday household tasks to make life easier at home. Such as house cleaning, laundry, shopping, meals preparation, etc.	\$85.00	\$127.50	\$148.75	\$170

Cleaning & Household Taks	Hour	Keeping your home fresh, tidy, and comfortable.	\$85.00	\$127.50	\$148.75	\$170
Specialist Cleaning Services/Deep Cleaning	Hour	Keeping your home fresh, tidy, and comfortable.	\$100.00	N/A	N/A	N/A
Companionship	Hour	Providing friendly company and emotional support to brighten your day.	\$85.00	\$127.50	\$148.75	\$170
Shopping	Hour	Assisting with groceries and personal shopping, in-store or online.	\$85.00	\$127.50	\$148.75	\$170
Regular gardening (p/h)	Hour	For simple gardening management	\$110.00	N/A	N/A	N/A
Assistance with Home Maintenance and Repairs	Hour	Assistance with Home Maintenance and Repairs	\$110.00	N/A	N/A	N/A
Meals Delivery	Per Meal	For meal delivery and the provision of high-quality nutrition	\$25.00	N/A	N/A	N/A
Transport (Direct) (With support worker assistant)	Trip	Cost for transport and Social Support with Support Worker	Support Worker service fee +TR01 transport fee	N/A	N/A	N/A
Transport (Indirect) (by taxi or Uber)	Trip	Using Taxi or Uber directly for medical visits, shopping, or community outings	Transport fee + 10% service charge	N/A	N/A	N/A

Travel Distance Pricing

Tier	Trip Distance	Example Price Range	Notes
Tier 1	0–10 km	\$15–\$25	Local, low travel time
Tier 2	11–30 km	\$27.5–\$75	Suburban/regional
Tier 3	31–60 km	\$75–\$150	Extended regional
Tier 4	61–100+ km	\$150–\$300	Long-distance, remote

Surcharge for Independent, Third-Party Suppliers

Under the Aged Care Act, we will apply a 10% surcharge for services you source directly from someone else. You can only directly source services if it is agreed that you will do that and/or the requirements under your client agreement are met. (You must get approval from your care partner, then start the service)

Assistive Technology

Assistive technology includes items, pieces of equipment or products that help a participant to do things more easily or complete activities they can no longer do independently. The following Table includes key funding allocation for assistive technology:

Table 3: Assistive Technology Funding – is part of the Independent Care Service

Funding Tier	Funding Allocation (up to)	Funding Period
Low	\$500	12 Months
Medium	\$2,000	12 Months
High	\$15,000	12 Months
Participants who have assistive technology costs above \$15,000 can access additional funding with evidence, such as a valid prescription.		

As a provider, we have administration costs which many include liaising with assistive technology suppliers, purchasing low risk assistive technology products and equipment, and organising quotes delivery and paying invoices.

Our administration costs for delivering assistive technology will not exceed 10% of the total cost, or up to \$500 of the invoiced price (whichever is lower).

Home Modifications

Home modifications provide changes to a participant's home environment to make it safer and more accessible. Table 4 Below details funding allocation for Home Modifications.

Table 4: Home Modification Funding – is part of the Independent Care Service

Funding Tier	Funding Allocation (up to)	Funding Period
Low	\$500	12 Months
Medium	\$2,000	12 Months
High	\$15,000	12 Months
Funding may be extended for an additional 12 months to complete complex home modifications (24 months in total) if evidence is provided to Services Australia.		

As a provider, we have coordination costs in project management of your home modification, including organising quotations, communication with local government for structural modifications and managing subcontractor invoices.

We will charge a maximum of 15% of the total cost for home modifications, or up to \$1500 (whichever is lower).

Self-Management Client:

TSC (The Provider) and You (participant) both agree on the service price for third-party workers that will be charged to the participant's budget. Consideration of the final service price should include the self-management overhead cap 10% and whether GST is applicable. Generally, services delivered to a participant using a third-party worker are inclusive of GST

As Self-Management Client, you(participant) agree on you will receive the invoice and you will pay for the invoice. Once TSC received the payment, TSC will reimburse the all-invoice amount or part of amount after service Australia deducted your co- contribution amount. Participants will still be required to pay contributions towards the cost (final service price) of non-clinical services delivered by a third-party. Contribution rates will be determined based on the type of service delivered and the participant's pension status.

You may be required to contribute to your services and product needs depending on your income test fee and daily basic care costs. The current home care subsidy amount is published on the Australian Governments website.

Reimbursements and participant contributions

Participant contributions apply for all services delivered in the independence and everyday living service categories. There are no contributions for services in the clinical supports category as clinical care is fully funded by government for all participants. The price paid by the participant at the point of purchase will include both the government subsidy and the participant contribution (if a contribution is applicable).

TSC will work with you (participant) to determine and document which your contribution will be paid under a reimbursement arrangement.

TSC will initially reimburse you for the full cost of the service and invoice you for your contribution as per the usual invoice cycle. Alternatively, TSC will only reimburse you for the government subsidy amount.

Notice Period for Cancelling Services

You must notify us at least two business days in advance of any cancellation or suspension of services (except in emergencies). A business day is a day that is not a public holiday or weekend. Notices received after 4:00 PM on a business day, or on a public holiday or weekend, will be deemed received on the next business day (unless otherwise provided in the Aged Care Act).

Interest Charges

If you are subject to a self-contribution fee and do not pay your contribution by the due date, you will be subjected to interest on the debt owed and we will charge at the current interest rate per the RBA. If you have any questions or queries, feel free to contact your case manager, or calling (03) 9898 5566. Thank you for your co-operation.

Regards,

Quality Management Team
TSC Home and Community Care