



SUPPORT AT HOME (SAH) FEE SCHEDULE* at 1 July 2025

Clinical supports		
Specialised services to maintain or regain functional and/or cognitive capabilities. Services must be delivered directly ¹ , or be supervised, by university qualified or accredited health professionals trained in the use of evidence-based prevention, diagnosis, treatment and management practices to deliver safe and quality care to older people.		
	Service	Hourly charge
Nursing care	Registered nurse ²	\$180 per hour
	Enrolled nurse ²	\$160 per hour
	Enrolled Nurse public holiday rate	\$320 per hour
	Nursing assistant ²	Associated provider
	Nursing care consumables ³	Specialist nursing item reimbursement ³
Allied health and other therapeutic services	Aboriginal and Torres Strait Islander health practitioner	Associated provider
	Aboriginal and Torres Strait Islander health worker	Associated provider
	Allied health assistance	\$135 per hour
	Counselling or psychotherapy	Associated provider
	Diet or nutrition	Associated provider
	Exercise physiology	Associated provider
	Music therapy	Associated provider
	Occupational therapy	\$260 per hour
	Physiotherapy	\$260 per hour
	Podiatry	Associated provider
	Psychology	Associated provider
	Social work	Associated provider
	Speech pathology	Associated provider
Nutrition	Prescribed oral or enteral nutrition ⁴	Associated provider
Care management	Home support care management	\$135 per hour
Restorative care management	Home support restorative care management	Associated Provider

Minimum service engagement: 30 minutes | Please note fees may change upon annual review.

Note:

*This schedule lists dollar figures for services delivered directly to you by Albany Community Care. Associated providers may be contracted to deliver Support at Home-funded aged care goods and services. Associated providers are third party contractors. All of those are listed here by 'associated provider'. An associated provider service attracts a 10% charge for contract administration and aged care compliance management. This is calculated as 10% of the associated provider's charge.

¹ 'Delivered directly' refers to a university qualified health professional delivering the services themselves. This is distinct from 'supervised' where they may be supervising another person. Clinical supports may be delivered via telehealth.



² The hourly price of registered nurse, enrolled nurse and/or nursing assistant includes the cost of everyday nursing consumables that nurses are expected to carry (for example bandages, antiseptics).

³ The nursing consumables service enables reimbursement for specialised nursing products (e.g., prescribed skin emollients for management of skin integrity, oxygen consumables) that are specific to an individual participant and that a nurse would not be expected to carry as an everyday consumable. These item costs will be discussed with you, for your consent, to charge the cost of your specialist nursing products only. Everyday nursing consumables that are expected to be carried (e.g., bandages, antiseptics) must be included in the price for nursing.

⁴ The prescribed nutrition service provides reimbursement for prescribed supplementary dietary products (enteral and oral) and aids required to treat impairments or functional decline. This can include prescribed nutritional supplements purchased from a pharmacy.



Independence		
Support delivered to older people to help them manage activities of daily living and the loss of skills required to live independently.		
Personal care	Service	\$ charge
	Assistance with self-care and activities of daily living	\$110 per hour
	Assistance with the self-administration of medication	\$110 per hour
	Continence management (non-clinical)	\$110 per hour
	Saturday Rates	\$165
	Sunday Rates	\$192.50
	Public Holiday	\$220
Social support and community engagement	Group social support	\$99 per day
	Individual social support	\$99 per hour
	Saturday Rates	\$148.50
	Sunday Rates	\$173.35
	Public Holiday Rates	\$198
	Accompanied activities	\$99 per hour
	Cultural support	Associated provider
	Digital education and support	Associated provider
	Assistance to maintain personal affairs ⁵	Associated provider
Expenses to maintain personal affairs ⁶	Associated provider	
Therapeutic services for independent living	Acupuncture	Associated provider
	Chiropractic	Associated provider
	Diversional therapy	Associated provider
	Remedial massage	Associated provider
	Art therapy	Associated provider
	Osteopathy	Associated provider
Respite	Flexible respite	\$99 per hour
	Community and centre-based respite	\$99 per hour
	Saturday Rates	\$148.50
	Sunday Rates	\$173.35
Transport	Public Holiday Rates	\$198
	Transport - Bus to the ACC Centre within the 6330 postcode area	\$8 per trip
	Transport - Car up to 50km radius from the ACC centre	\$45 per trip
Assistive technology and home modifications	Indirect transport (taxi or rideshare service vouchers)	Associated provider
	Assistive technology ⁷	Associated provider
	Home modifications ⁷	Associated provider



⁵ Assistance to maintain personal affairs refers to the hourly rate for a person to support a participant with managing their personal affairs.

⁶ Expenses to maintain personal affairs covers payment of internet and/or phone bills where the participant is at risk of, or is homeless, and support is needed to maintain connection to services.

⁷ Information for assistive technology and home modifications for the AT-HM scheme is in the *Support at Home Program Manual* Chapter 12.0.



Everyday living		
Support to assist older people to keep their home in a liveable state, in order to enable them to stay independent in their homes.		
	Service	\$ charge
Domestic assistance	General house cleaning ⁸	\$99 per hour
	Laundry services	\$99 per hour
	Shopping assistance	\$99 per hour
Home maintenance and repairs	Gardening	\$120 per hour (one person) ⁹
	Assistance with home maintenance and repairs	\$120 per hour (one person) ⁹
	Expenses for home maintenance and repairs ¹⁰	Costs by agreement
Meals	Meal preparation	\$99 per hour
	Saturday Rates	\$148.50
	Sunday Rates	\$173.35
	Public Holiday Rates	\$198
	Meal at the ACC Centre	\$17 per meal, three courses
	Meal including delivery	\$20 per meal, two courses

⁸The hourly price for general house cleaning may include cleaning consumables (e.g., mops and cleaning agents) if the participant is unable to provide the required cleaning equipment.

⁹The hourly rate for one worker is shown. For health and safety reasons, home maintenance teams work in pairs. Accordingly, two workers can deliver a many common services in half an hour.

¹⁰ Expenses for home maintenance and repairs covers products that may need to be purchased while receiving services under the 'home maintenance and repairs' service type. For example, the expense of a new door handle or tap



Private Services

Private services are not funded by Support at Home and are delivered at your request. These services are directly between you and Albany Community Care, on a fee for service basis.

Private service prices are established as part of ACC's budgeting processes in response to the costs of doing business and sustainable service delivery.

Service	\$ charge
Deep cleaning	\$110 per hour ¹¹

¹¹Deep cleaning includes the supply of all necessary equipment and consumables. Any job requests requiring different equipment will be subject to negotiation and agreement. Price includes GST.