



Daughterly Care Community Services Limited

Schedule of Fees, Excl GST*

Effective 18th August 2025

We employ our Caregivers so you don't have to recruit, manage, pay for ongoing training, lawfully terminate and pay Superannuation, Workers Compensation and Indemnity Insurance.

If you have a Government Funded Home Care Package it can pay for our care.

We are an Approved Provider and can manage your Home Care Package.

Hourly Care

2 hour min. per booking

6 hour min. per booking

Nursing Assistant / Caregiver –	Per Hour	Per Hour
Weekdays 6am-8pm	\$93.25	\$87.25
Weeknights 8pm-6am	\$102.20	\$96.10
Saturday	\$120.00	\$114.20
Sunday	\$144.55	\$138.55
Public holiday	\$187.65	\$175.85
Overtime Rate [^]	\$144.55	\$138.55

[^]On a rare occasion you might choose to have your *Known Caregiver* continue working past the point where we advise overtime becomes payable. In that case the Overtime Rate is payable from the time when the overtime point is reached. Except where the overtime falls on a Public Holiday, in which case the Public Holiday Rate applies. Overtime would be discussed and approved by you in advance of it happening.

Welfare Check By Caregiver (client's home)

Nursing Assistant / Caregiver –	Per Hour
Emergency / Welfare Check - Weekdays 6am-8pm (min 30mins up to 2 hours)	\$98.10

Registered Nurse

Registered Nurse Care Per Hour – Minimum 1 hour booking	Per Hour
Weekdays 6am-8pm	\$155.00
Weeknights 8pm-6am	\$166.95
Saturday	\$178.80
Sunday	\$202.70
Public Holiday	\$298.05

Overnight Care – Inactive (Sleepover)

Inactive Overnight Care / Sleepover	Per Night	Additional ~
Any day 10pm-6am	\$211.20	+ 4 hours service ~
Public Holidays	\$424.00	+ 4 hours service ~

~ 4 hours of hourly care must be booked with the sleepover to conform with Award requirements. These 4 hours are added onto the service immediately before and/or after, based on the client's needs. **Note:** Between 10pm and 6am our Caregiver can get up once, for up to one hour. Each time they are up after that, is charged at the Overtime Rate[^] in the Hourly Care table above, with a minimum charge of one hour per up.

24 Hour Presence Care. (Live in Care) 8 hours of active care, on-hand 24 hours[^]

Nursing Assistant / Caregiver – Minimum 2 day booking	Per 24 Hours
Monday – Friday	\$861.60
Saturday	\$924.00
Sunday	\$956.40
Public Holiday	\$1,490.40

(Cost per week with no Public Holidays and no overtime is \$6,188.40).

[^] **Live in Care clients: If you require more than 8 hours of active care per 24 hours:**

The "Overtime Rate" in the Hourly Care table above, is payable when the Live in Carer works more than 8 hours per 24 hours except where the overtime falls on a Public Holiday in which case the Hourly Care "Public Holiday" rate applies. A lower cost solution is to have those additional hours of care provided by an Hourly Caregiver at the normal applicable rate in the table above (i.e., most commonly \$93.25).

If a service finishes before the 24 hours, but our Live-in Caregiver has already provided 8 hours of care for that 24-hour-period, or less than 24 hours' notice was given, then the full daily Live in Care fee for that 24 hours applies.

Mileage in DC Caregiver's Car

\$1.45

* The prices shown above, all exclude GST. Personal care and respite services are GST exempt. Domestic assistance, shopping only services and mileage are NOT GST exempt when paying privately. However, all services paid by a *Government Home Care Package* are GST free.

Government Funded Home Care Package Fees

Most of our clients pay privately (Private Clients) while they wait for their *Government Funded Home Care Package* (HCP) to be [assigned](#). *Daughterly Care Community Services Limited* is an *Approved Provider* and we administer and provide case management for your *Home Care Package*.

The rules of a *Home Care Package* are set by the *Department of Health and the Aged Care* and the *Aged Care Quality and Safety Commission*, not *Daughterly Care*.

Currently, the Government allows Approved Providers to waive the *Basic Care Fee*, so we do. This fee is normally paid from the consumer's own pocket therefore **our clients save between \$4,296.05 (Level 1) and \$4,796.10 (Level 4) per year.**

However, if you are a Part Pensioner or Fully Self-Funded an *Income Tested Care Fee* (ITCF) is payable. The Government rules do NOT allow Approved Providers to waive this fee. *Daughterly Care* collects your ITCF on behalf of the Government and we add it to your HCP balance for you to spend on your support/care. So think of it as a "means-tested co-contribution" that is added to your HCP rather than a fee. *Services Australia* will advise you of your *Income Tested Care Fee* when you ask them to send you a "Home Care Fee" letter. **TIP:** If you know you are definitely self-funded you do not need to complete the income and assets declaration.

More information is on this page of our website:

<https://daughterlycare.com.au/consumer-directed-care-home-care-package>

We DON'T charge these fees:

1. No Basic Daily Care Fee
2. No Establishment or Exit Fee
3. No Klms or time to drive to your home
4. No *Set Up Fee* for your preferred third party provider (i.e., cleaner, lawnmower, physio)
5. No GST
6. No processing fees of third party invoices
7. No Package Management or Case Management Fee when no services or equipment is provided

The following fees are paid by your Home Care Package:

Home Care Package Level	Level 1 Daily Fee	Level 2 Daily Fee	Level 3 Daily Fee	Level 4 Daily Fee
	\$	\$	\$	\$
Package Management Fee	\$3.02	\$5.31	\$11.56	\$17.52
Care Management Fee	\$4.28	\$7.53	\$16.37	\$24.81
Total HCP Fee Per Day	\$7.30	\$12.84	\$27.93	\$42.33

These fees are deducted from your *Home Care Package*. We don't charge our *HCP Package Management Fee* or *HCP Case Management Fee* on any Unspent Funds you transfer to *DCCS* when transferring from another Provider.

With *Daughterly Care* you use *Daughterly Care* Caregivers and Registered Nurses to provide the care and have the freedom to use your favourite **3rd Party Suppliers** such as cleaner, lawnmower, physio, podiatry, OT, etc. Your supplier has to register with us and meet the *Aged Care Requirements*.

Cancellation Fees

Please make all cancellations via our office on (02) 9970 7333 and not to our Caregivers directly.

Do not email cancellations if you are giving less than 24 hours' notice or you are cancelling a service that takes place after business hours.

Cancellation messages can be left on (02) 9970 7333 after business hours as this number is monitored 24 hours a day.

Please give as much notice as possible when our services are not needed so that we can organise alternative work for our Caregiver.

To avoid a cancellation fee, please give us 24 hours' notice.

Work Health & Safety

The WHS Act of 2011 (No. 10) prohibits employers from allowing employees to work in unsafe ways. Unfortunately, a client's health can decline very quickly placing employees' backs/necks at risk as they take the client's weight when trying to lift/transfer/mobilise the client.

Our employees are very caring and always want to help even when their own health is at risk, however, it is a breach of the legislation for us to allow our employees to do so. In such circumstances, if the client wishes to remain at home a professional assessment by an Occupational Therapist (OT) at the client's cost may be required to assess what equipment needs to be bought or hired for tasks to be safely completed. In an institution, a client's decline can be handled instantly as the equipment required is wheeled across the room, as soon as the decline happens. Whereas in the community we need to hire/buy equipment, so you will have to make fast decisions, guided by your Case Manager.

When a client's health, living in the community, declines suddenly it is essential the family/referral source advise *Daughterly Care Community Services* of the decline prior to us coming in as equipment may be required. To avoid services being put 'on hold' until an assessment is completed it is prudent for an OT assessment to be undertaken as soon as a significant decline is experienced, especially when it is likely the decline will continue further. OT assessments are provided free of charge by the Aged Care Assessment Team (waiting list) or quickly by a private OT. Where an OT assessment is done, *Daughterly Care Community Services* will need a copy of the written report and our Care Manager may attend the assessment.

Please advise us of anything about your home that might affect the safety of our employees, for example, but not limited to:

- broken/uneven paths;
- outside paths not lit at night;
- water/moss on paths;
- power points that shoot blue flames or have broken switches;
- lights not working inside;
- faulty appliances & appliances with exposed/frayed cords;
- broken stairs;
- loose/missing balustrades;
- slippery floor;
- pipes that leak water over floor;
- tripping hazards;
- client has difficulty transferring from bed to wheelchair and refuses to allow mechanical aids to be used; or
- client has difficulty mobilising and refuses to use walker etc

Please advise if the client or their family smoke inside the home, or have pets. We do have Caregivers who will work with smokers, and pets however as some Caregivers do not, we need to know in advance.