

Support at Home Program

Fee Schedule - Effective 1 March 2026

IRT has been supporting older Australians for over 55 years, helping people live independently in their own homes for longer. IRT offers flexible and personalised home care services designed to support independence, and comfort at home.

Below are the current fees and charges for customers/participants receiving services from 1 November 2025 under the Support at Home program.

Please note: All prices on this rate card are inclusive of any consumer contributions. Services Australia determine if consumers need to make a contribution to the services they receive and where applicable the provider is required to collect any contribution from the participant.

Clinical Care

Professional, personalised care delivered in the comfort of your own home.

| Service Type | Duration | Weekday (6am-6pm) | After Hours (6pm-6am) | Weekend | Public Holiday |
|----------------------------|----------|-------------------|-----------------------|----------|----------------|
| Registered Nurse | 30 mins | \$140.00 | \$161.00 | \$210.00 | \$308.00 |
| | Per hour | \$186.00 | \$214.00 | \$279.00 | \$410.00 |
| Enrolled Nurse | 30 mins | \$123.00 | \$142.00 | \$185.00 | \$271.00 |
| | Per Hour | \$163.00 | \$188.00 | \$245.00 | \$359.00 |
| Dietitian or Nutritionist* | Per hour | \$250.00 | - | - | - |
| Exercise Physiologist* | Per Hour | \$230.00 | - | - | - |
| Occupational Therapist* | Per hour | \$240.00 | - | - | - |
| Physiotherapist* | Per hour | \$220.00 | - | - | - |
| Podiatry* | Per hour | \$230.00 | - | - | - |
| Speech Pathologist* | Per hour | \$240.00 | - | - | - |

* Allied health services may be delivered by approved third-party providers.

Independence Support

Assistance with personal care, friendly social support, or short-term respite for carers, to support you to continue living independently and confidently at home.

| Service Type | Duration | Weekday (6am-6pm) | After Hours (6pm-6am) | Weekend | Public Holiday |
|---|---|-------------------|-----------------------|----------|----------------|
| Personal Care | 30 mins | \$87.00 | \$101.00 | \$131.00 | \$192.00 |
| | Per hour | \$115.00 | \$133.00 | \$173.00 | \$253.00 |
| Medication Assistance | 30 mins | \$87.00 | \$101.00 | \$131.00 | \$192.00 |
| | Per hour | \$115.00 | \$133.00 | \$173.00 | \$253.00 |
| Social Support | Per hour | \$110.00 | \$127.00 | \$165.00 | \$242.00 |
| Social Support inclusive of travel up to 20km | Per hour | \$130.00 | - | - | - |
| Respite | Per hour | \$115.00 | \$133.00 | \$173.00 | \$253.00 |
| Remedial Masseuse | Per hour | \$214.50 | - | - | - |
| Transport | 15 mins or 10kms | \$40.00 | - | - | - |
| | 30 mins or 20kms | \$80.00 | - | - | - |
| | 45 mins or 30kms | \$120.00 | - | - | - |
| | 60mins or 40kms | \$160.00 | - | - | - |
| | Quotes provided for trips over 60 minutes or 40km | | | | |

Everyday Living

Support with day-to-day tasks like cleaning, gardening, meals and getting out and about, so you can feel safe, comfortable and independent at home.

| Service Type | | Duration | Weekday (6am-6pm) | After Hours (6pm-6am) | Weekend | Public Holiday |
|---------------------|---------------------|----------|-------------------|-----------------------|----------|----------------|
| Domestic Assistance | General Cleaning | Per hour | \$110.00 | \$127.00 | \$165.00 | \$242.00 |
| | Laundry | | | | | |
| | Shopping Assistance | | | | | |
| Meal Preparation | | 30 mins | \$87.00 | \$101.00 | \$131.00 | \$192.00 |
| | | Per hour | \$110.00 | \$127.00 | \$165.00 | \$242.00 |
| Light Gardening | | Per hour | \$120.00 | - | - | - |

Additional Charges

| Description | Rate |
|---|------|
| Administration/Handling Fee for consumer-selected third-party goods or services | 10% |

An administration handling fee applies for third-party goods or services you choose, and this will be included in the all-inclusive amount charged per transaction. This fee does not apply to the services listed in this rate card. The fee is 10% of the cost, capped at \$500 per transaction. Examples include items such as continence pads, meal services (e.g. Light N' Easy), or mobility aids.

Care Management Fee

The Australian Government now sets care management fees at 10% of your subsidy value. For example, as of 1 November 2025, if you're on a Level 2 package, your government-funded subsidy will be \$4,845.60 per quarter, in which your quarterly care management fee will be \$484.56.

*The above prices are effective and correct as at 1 March 2026.

These fees and charges apply to customers who have a Home Care Package or are a Support at Home Participant

Service prices are subject to change at anytime, at the discretion of IRT.

Not all services are available in all areas.

All prices are inclusive of GST where applicable.

For goods or services not listed above, contact your care partner for a quote.

For more information call 134 478

Email customerservice@irt.org.au | irt.org.au

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