

Cultura Support at Home Pricing Schedule - 1 November 2025 to 30 June 2026

Service type – price per hour (Minimum service for general cleaning, personal care or transport is 1 hour).	Service Category	Monday to Friday 6am - 8pm	Monday to Friday 8pm – 6am	Saturday	Sunday	Public Holidays
General Cleaning/ Shopping/ Meal Preparation	Everyday Living	\$105.00	\$126.00	\$157.50	\$210.00	\$262.50
Personal Care/ In-Home Respite	Independence	\$115.00	\$138.00	\$172.50	\$230.00	\$287.50
Dietician/ Exercise Physiologist	Clinical Supports	\$185.00	N/A	N/A	N/A	N/A
Occupational Therapy/ Podiatry/ Speech Pathology/ Physiotherapy	Clinical Supports	\$215.00	N/A	N/A	N/A	N/A
Psychology	Clinical Supports	\$250.00	N/A	N/A	N/A	N/A
Massage Therapy	Independence	\$170.00	N/A	N/A	N/A	N/A
Osteopath/ Chiropractic	Independence	\$185.00	N/A	N/A	N/A	N/A
Social Supports/ Community Access	Independence					
➤ 0-10kms		\$120.00	\$141.00	\$172.50	\$225.00	\$277.50
➤ 11-30kms		\$150.00	\$171.00	\$202.50	\$255.00	\$307.50

➤ 31-50kms		\$180.00	\$201.00	\$232.50	\$285.00	\$337.50
➤ 51-80kms		\$225.00	\$246.00	\$277.50	\$330.00	\$382.50
➤ over 80kms		To be quoted	To be quoted	To be quoted	To be quoted	To be quoted
Accompanied transport	Everyday Living					
➤ 0-10kms		\$90.00	\$105.00	\$127.50	\$165.00	\$202.50
➤ 11-30kms		\$120.00	\$135.00	\$157.50	\$195.00	\$232.50
➤ 31-50kms		\$150.00	\$165.00	\$187.50	\$225.00	\$262.50
➤ 51-80kms		\$195.00	\$210.00	\$232.50	\$270.00	\$307.50
➤ over 80kms		To be quoted	To be quoted	To be quoted	To be quoted	To be quoted

	Service Category	Monday to Friday 7.30am – 4.00pm	Monday to Friday 4.00pm – 9.30pm	Saturday	Sunday	Public Holidays
Nursing	Clinical Supports	\$230.00	\$234.00	\$292.50	\$390.00	\$487.50

Cancellations

Clients are required to provide a minimum of 2 business days' notice to cancel or reschedule a planned service. Otherwise, any cancellations made with less than required notice may be subject to the full-service fee.

Care Management

Our care management fee enables our Well Being Coordinators (Care Partners) to plan and coordinate all your home care services to meet your needs, identify and manage risks and work closely to your individual goals, aligned with the Support at Home program rules. This can include referral to external services, purchasing of goods/equipment, development and regular review of your service agreement and care plan, and monitoring.

When you join us, there is no initial set up fee, and we don't charge an exit fee if you choose to change provider.

Support at Home Classifications	Care Management cost per fortnight (10% of fortnightly budget)	Care management average per fortnight
Level 1 (Transitioned)	\$42.14	20 mins
Level 2 (Transitioned)	\$74.10	35 mins
Level 3 (Transitioned)	\$161.31	75 mins
Level 4 (Transitioned)	\$244.55	110 mins
Level 1 (new)	\$41.15	20 mins
Level 2 (new)	\$61.47	30 mins
Level 3 (new)	\$84.31	40 mins
Level 4 (new)	\$113.64	50 mins
Level 5 (new)	\$152.06	70 mins
Level 6 (new)	\$184.45	85 mins
Level 7 (new)	\$223.55	105 mins
Level 8 (new)	\$298.88	140 mins