

Support at Home - Residents Price List - AU

Issue 6, effective from 1 July 2026

Clinical

Service	Expected Time (Minutes)	Rates based on Expected Time			
		Weekday	Saturday	Sunday	Public Hol
Registered Nurse					
- Minimum Charge	15	62.00	92.00	107.00	153.00
Nursing - RN					
- 60 min ¹	60	164.00	245.00	286.00	409.00
- 30 min ²	30	123.00	184.00	214.00	306.00
Nursing (evening) ¹	60	189.00	282.00	329.00	470.00
Nursing (overnight) ¹	60	213.00	319.00	372.00	532.00
Nursing Assistant (Medications etc.)					
- 15 min or less (IA)	15	34.00	51.00	59.50	85.00
- 15 min or less (SA)	15	20.50	32.00	37.00	52.50

Independence

Service	Expected Time (Minutes)	Rates based on Expected Time			
		Weekday	Saturday	Sunday	Public Hol
Self-care					
- 60 min ¹	60	89.00	133.00	156.00	222.00
- 60 min (evening) ¹	60	102.50	154.00	179.00	256.00
- 60 min (overnight) ¹	60	116.00	173.00	203.00*	289.00*
- 30 min ³	30	68.00	100.50	118.00	168.00
- 15 min or less (IA)	15	34.00	51.00	59.50	85.00
- 15 min or less (SA)	15	20.50	32.00	37.00	52.50
Transport (accompanied) ²	60	121.00	180.00	211.00	301.00
Transport (drop off or pick up) ²	60	92.00	138.00	162.00	231.00
In-home respite ²	60	89.00	133.00	156.00	222.00
In-home respite (evening) ²	60	102.50	154.00	179.00	256.00

*Sunday & Public Holiday price for Self-Care 60 min (overnight) republished from Issue 5

¹ Minimum of 45-minute charge applies

² Minimum of 30-minute charge applies

³ Self Care includes assistance with:

- activities of Daily Living
- non-clinical continence management
- and non-clinical self-administration of medication

Everyday Living

Service	Expected Time (Minutes)	Rates based on Expected Time			
		Weekday	Saturday	Sunday	Public Hol
Bed making	15	8.00	8.00	8.00	8.00
Linen service ⁴	30	40.00			
Personal laundry ⁴	30	40.00			
Towel change / rubbish removal	15	10.00	10.00	10.00	10.00
Cleaning / household tasks					
- 60 min ⁵	60	87.00	130.00	153.00	217.00
- 30 min ⁶	30	66.00	98.50	115.00	164.00
Breakfast meal (in-room)	15	23.50	23.50	23.50	23.50
Midday Meal	15	24.50	24.50	24.50	24.50
Evening meal	15	16.00	16.00	16.00	16.00
Meal Delivery Fee	Meal	7.00	7.00	7.00	7.00
Shopping Assistance ⁶	60	121.00	180.00	211.00	301.00
Handyman Service ⁴ (Labour Only)	30	37.00			

Additional Notes

All prices include GST where appropriate.

Standard hours:

- Clinical Services: 8am–6pm
- Independent Living Services: 6am-6pm
- Handyman: 10am–3pm

Services exceeding time limits are billed in 15-minute increments.

24-hour notice is required to cancel services without charge.

⁴ Only available weekdays, not available on Public Holidays

⁵ Minimum of 45-minute charge applies

⁶ Minimum of 30-minute charge applies