

Home Care Package services and fees effective from 1st July 2025

First Call Nursing provides aged care services that support older people to enjoy the comfort and independence of their own home whilst we ensure their personal, social, and domestic needs are met.

The Home Care Package includes –

Care management:

- Assess your needs and goals.
- All care management and associated support plans are created with input and consultation with you.
- Regular review of your support plan to ensure it is meeting your needs.
- Identify and address any risks associate with your well-being.
- Work with you and your family to best provide the services they want.

Package management:

- Management of package funds
- Coordinate services requested by clients.
- Confirm suitably qualified staff – police checks, staff training.
- Engage third party services e.g., allied health, garden maintenance, home mods.

Support services:

- Assistance with daily living activities
- Assistance with personal care, social engagement activities
- Assistance with meal preparation, domestic assistance
- Carer respite support, dementia support
- Travel and transport

Day	Time	Services	Fee per hour (ex. GST)
Monday – Friday	06:30am – 08:00pm	Personal Care, Respite, Social, Domestic assistance, Transport/shopping	\$76.45
Monday – Friday	08:00pm – 06:30am	Personal Care, Respite, Social support/active shift	\$86.52
Saturday	24 Hours	Personal Care, Respite, Social, Domestic assistance, Transport/shopping	\$108.63
Sunday	24 Hours	Personal Care, Respite, Social, Domestic assistance, Transport/shopping	\$143.00
Public Holiday	24 Hours	Personal Care, Respite, Social, Domestic assistance, Transport/shopping	\$178.37

Sleepover rates POA

Registered Nurse - \$130 per hour Monday to Friday

Allied Health - \$115 per hour

Garden maintenance - \$85 per hour

Other Fees	Level 1	Level 2	Level 3	Level 4
Care management (<i>per fortnight</i>)	\$71.82 /	\$126.28 /	\$274.82 /	\$416.64 /
Care management (<i>per day</i>) <small>(CHARGABLE WHILST IN HOSPITAL)</small>	\$5.13	\$9.02	\$19.63	\$29.76
Package management (<i>per fortnight</i>)	\$51.24 /	\$90.16 /	\$196.28 /	\$297. /
Package management (<i>per day</i>) <small>(NOT CHARGABLE WHILST IN HOSPITAL)</small>	\$3.66	\$6.44	\$14.02	\$21.26
Basic Daily Fee	\$0.00	\$0.00	\$0.00	\$0.00
Travel (only charged if transportation is required during a service)	\$1.40	\$1.40	\$1.40	\$1.40

*Friendly Caring
Nurses*

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