

Support at Home

Pricing Schedule



Support at Home Service Rates

As at 1st July 2026

We understand how important it is to stay in the comfort of your own home—and it's just as important to us.

That's why we have a wonderful team of local Care Professionals dedicated to supporting you in staying healthy, safe, and thriving right where you are.

Our service rates are designed to be straightforward and transparent. They cover not only the care you receive but also the behind-the-scenes work that ensures everything runs smoothly—like scheduling, invoicing, government claiming, and compliance.

Services (per hour unless specified*)		Weekdays	Saturday	Sunday	Public Holiday
Clinical Services					
SERV-0018	Home support care management	\$130	NA	NA	NA
SERV-0019	Home support restorative care management	\$200	\$250	\$280	\$300
SERV-0023	Registered nurse clinical care (face-to-face, includes travel)	\$200	\$250	\$280	\$300
SERV-0023	Registered nurse clinical care (face-to-face, includes travel) - Short Visit - 1hr	\$250	\$300	\$330	\$350
SERV-0023	Registered nurse clinical care (telehealth)	\$185	\$230	\$270	\$285
SERV-0023	Comprehensive clinical review	\$750	NA	NA	NA
SERV-0024	Enrolled nurse clinical care	\$165	\$215	\$245	\$265
SERV-0024	Enrolled nurse clinical care - Short Visit - 1hr	\$220	\$250	\$280	\$300
SERV-0025	Nursing assistant clinical care	\$125	\$165	\$185	\$205
SERV-0025	Nursing assistant clinical care - Short Visit - 1hr	\$160	\$185	\$235	\$255
SERV-0027	Allied health assistance	\$195	NA	NA	NA
SERV-0028	Podiatry	\$250	NA	NA	NA
SERV-0029	Social work	\$230	NA	NA	NA
SERV-0030	Speech pathology	\$250	NA	NA	NA

SERV-0031	Diet or nutrition	\$230	NA	NA	NA
SERV-0032	Aboriginal or Torres Strait Islander Health Practitioner assistance	\$260	NA	NA	NA
SERV-0033	Aboriginal or Torres Strait Islander Health Worker assistance	\$260	NA	NA	NA
SERV-0034	Physiotherapy	\$250	NA	NA	NA
SERV-0035	Psychology	\$230	NA	NA	NA
SERV-0036	Exercise physiology	\$230	NA	NA	NA
SERV-0037	Occupational therapy	\$250	NA	NA	NA
SERV-0038	Counselling or psychotherapy	\$230	NA	NA	NA
SERV-0039	Music therapy	\$230	NA	NA	NA
SERV-0047	Nutrition supports	\$230	NA	NA	NA

Independence

SERV-0009	Group social support	\$50	\$60	\$70	\$80
SERV-0010	Individual social support	\$118	\$138	\$168	\$208
SERV-0010	Individual social support - Short Visit - 1hr	\$135	\$160	\$210	\$250
SERV-0011	Accompanied activities (includes transport)	\$145	\$185	\$220	\$270
SERV-0011	Accompanied activities (includes transport) - Short Visit 1 hour	\$160	\$200	\$250	\$300
SERV-0012	Cultural support	\$130	\$155	\$195	\$225
SERV-0013	Digital education and support	\$118	\$138	\$168	\$208
SERV-0014	Assistance to maintain personal affairs	\$118	\$138	\$168	\$208
SERV-0015	Expenses to maintain personal affairs	\$118	\$138	\$168	\$208
SERV-0016	Direct transport (Per trip): <15kms	\$120	\$140	\$160	\$210
SERV-0016	Direct transport (Per trip): 16km - 49km	\$145	\$185	\$205	\$225
SERV-0016	Direct transport (Per trip): >50km	\$180	\$230	\$260	\$280
SERV-0017	Indirect transport	\$118	\$138	\$168	\$208
SERV-0020	Assistance with self-care and activities of daily living	\$118	\$138	\$168	\$208
SERV-0020	Assistance with self care and activities of daily living - Short Visit - 1hr	\$135	\$160	\$210	\$250
SERV-0020	Assistance with self-care and activities of daily living (midnight to 7am)	\$150	\$190	\$240	\$290
SERV-0020	Assistance with self-care and activities of daily living (6pm to midnight)	\$150	\$190	\$240	\$290

SERV-0021	Assistance with the self-administration of medication	\$125	\$165	\$185	\$205
SERV-0022	Continence management (non-clinical)	\$118	\$138	\$168	\$208
SERV-0040	Acupuncture	\$200	\$250	\$280	\$300
SERV-0041	Chiropractics	\$200	\$250	\$280	\$300
SERV-0042	Diversional therapy	\$120	\$145	\$185	\$215
SERV-0043	Remedial massage	\$200	\$250	\$280	\$300
SERV-0044	Art therapy	\$120	\$145	\$185	\$215
SERV-0045	Osteopathy	\$200	\$250	\$280	\$300
SERV-0048	Flexible respite	\$118	\$138	\$168	\$208
SERV-0049	Community & Centre-based respite	\$118	\$138	\$168	\$208

Everyday Living

SERV-0001	General house cleaning	\$118	\$138	\$168	\$208
SERV-0001	General house cleaning - Short Visit	\$135	\$160	\$210	\$250
SERV-0002	Laundry services	\$118	\$138	\$168	\$208
SERV-0002	Laundry services - Short visit 1 hour	\$135	\$160	\$210	\$250
SERV-0003	Shopping assistance (includes transport)	\$145	\$185	\$220	\$270
SERV-0004	Gardening	\$145	N/A	N/A	N/A
SERV-0005	Assistance with home maintenance and repairs	\$250	N/A	N/A	N/A
SERV-0006	Expenses for home maintenance and repairs	\$250	N/A	N/A	N/A
SERV-0007	Meal delivery (per unit)	\$10 - \$17.50	NA	NA	NA
SERV-0008	Meal preparation	\$118	\$138	\$168	\$208
SERV-0008	Meal preparation - Short Visit	\$135	\$160	\$210	\$250

NOTE:

* Meal delivery, Assistive Technology, nutrition support, nursing consumables, indirect transport (Taxi/Uber), group allied health classes will be charged at cost + 10% loading fee

*Home Modifications charged at cost + 15% loading fee (capped at \$1500)

*Our standard care bookings have a two-hour minimum to guarantee comprehensive service. For shorter tasks, convenient one-hour visits are available and are billed at our specific short-visit rate.

*Cancellation Fee - 2 business days notice otherwise full fee applied

Care Management with Coastal Home Care

As at 1st July 2026

For all clients, 10% of your quarterly Support at Home funding is pooled for Care Management support.

At Coastal Home Care, our Care Management service pairs you with a dedicated Care Manager who listens to your goals and helps create a personalised Help Plan and budget that suits your needs. Your Care Manager will check in regularly to ensure your plan stays on track and adjusts it as your needs change.

10% Deducted for Care Management Fee - Transitional (HCP) Levels

\$273 Level 1 Care Management per quarter	\$481 Level 2 Care Management per quarter
\$1046 Level 3 Care Management per quarter	\$1586 Level 4 Care Management per quarter

10% Deducted for Care Management Fee - Support at Home Classifications

Classification	10% CM
1	\$268
2	\$401
3	\$549
4	\$742
5	\$992
6	\$1 203
7	\$1 454
8	\$1 953

Need some help?

Call us to see how we can support you.

 **(07) 5293 8304**