

Support at Home – Pricing Schedule November 2025

Independence Services					
Personal Care Social Support* Respite	6am – 8pm Mon - Fri	^8pm – 6am Mon - Fri	12mn – 12mn Sat	12mn – 12mn Sun	12mn – 12mn Pub Hol
60mins	\$115	\$131.76	\$142.43	\$181.76	\$213.35
45mins	\$99.20	\$113.66	\$122.84	\$156.79	\$184.05
30mins	\$71.88	\$82.36	\$89.03	\$113.61	\$133.36
Direct Transport Driver and Car provided		< 10kms = \$70 per trip	<20kms=\$85 per trip	<35kms = \$100 per trip	
Everyday Living Services					
Domestic Assistance* 6am – 8pm Mon - Fri		\$115/hr	Meal Preparation		\$115/hr
Home Maintenance, Garden & Repairs		\$105/hr	Meal Delivery		\$15 per meal
Clinical & Allied Health –					
Direct & In-Direct services charged at same rate. After first half hour, service invoiced in 15 minute increments					
Registered Nurse		\$160/hr	Physio - External In-house		\$185/hr \$170/hr
Nutrition/Dietitian		\$200/hr	Occupational Therapist		\$200/hr
Therapeutical Massage		\$150/hr	Podiatrist		\$180/hr
Speech Pathologist		\$210/hr	Care Management		\$140/hr
Domestic Assistance (DA) Social Support (SS)	All DA & SS services have a minimum 2-hour charge unless run concurrently with another service type with the same client. If one service is cancelled - 2 hrs will be invoiced.				
^After Hours Shift	A service commences before 8pm and extends beyond 8pm, the 8pm – 6am Mon – Fri service fee applies to the whole shift.				
Cancellation Fee	Cancelled services require 24 hours notice from the service commencement time.				
No Response Client Fee	If client is not at home at the time of the scheduled visit, the full service fee will apply.				
Account Terms	All clients MUST COMPLETE a DIRECT DEBT form before services can commence. Co-payment direct debts will be processed fortnightly Client Support at Home Statements - issued monthly Clients may chose their own provider for a services e.g. preferred physio. A 10% administration fee will apply to these services.				
Interim Co-payment Contribution	If Services Australia has not assessed and advised a client of their assessed co-payment, an Interim Co-payment Contribution is invoiced from commencement of service delivery. An adjusted will be invoiced once confirmation of client's co-payment is received. Full- pensioner – 5% of SaH Everyday Living Services Part-Pensioner – 10% of SaH Everyday Services Self Funded Retiree – 50% of SaH Everyday Services				
All fees are exclusive of GST – GST not applicable to Support at Home Fees.					
We reserve the right to review our Pricing Schedule and will seek client approval before any change.					