

Guide to Home Care Package Rates (from 1st July 2025)

	<u>Level 1</u>	<u>Level 2</u>	<u>Level 3</u>	<u>Level 4</u>
Care Management (fortnightly)	\$60.32	\$106.07	\$168.67	\$255.72
Package Management (fortnightly)	\$48.21	\$84.78	\$184.54	\$279.77
Total Fees per fortnight	\$108.53	\$190.85	\$353.21	\$535.48

	Standard hours (6am - 8pm)	Afternoon (8pm - 12am)	Night (12am - 6am)	Saturday	Sunday	Public Holiday
<ul style="list-style-type: none"> ● Personal Care* ● Domestic Assistance** ● Individual Social Support[^] ● In-home Respite <p><i>Min session is 2 hours</i></p>	\$77.86	\$84.79	\$88.23	\$104.66	\$131.90	\$159.82
Sleepover - 8 hours, per instance ^{^^}	-	-	\$472 - \$653			\$760
Sleepover, if more than 1 hour of active care required, per hour ^{^^}	-	-	\$98.53	\$117.89	\$126.68	\$154.83
Nursing	\$125 - \$179		-	-	-	-
Allied Health and other therapeutic services	\$164 - \$198		-	-	-	-
Social Work	\$170	-	-	-	-	-
Accompanied travel (per km) - use of carer's car	\$1.40					

* Personal Care may include bathing, hygiene, grooming and dressing, continence care, help with mobility, help to reduce the risks of slips and falls, help with exercises, assistance with dining

** Domestic Assistance may include cooking and meal preparation, medication reminders, prepare grocery list, cleaning, make the beds and change linen, laundry – wash and put away clothes, iron clothes

[^] Individual Social Support may include friendly conversation, reading and board games, companionship – to and from doctor's appointments / church / social events, grocery shopping, outings to the theatre and similar, take walks, visit the park

^{^^} Sleepover service includes one hour of total active non-scheduled work throughout the night (this may be used at different times during the night), and 4 hours of service before/after the end of the sleepover period. If more than one active work hour will be required during sleepover period, any additional hours will be charged separately at an hourly rate at 30 min increments.

Group Services - flat rates per session/ trip

	Centre-based session*	Day trip^	Overnight trip^
Social Support Group	\$112	\$142	\$405
Centre-based Respite group	\$122	\$163	\$454

* Includes the cost of meals and group activities

^ Includes the cost of meals and travel (and accommodation for overnight trip), excludes the cost of the activity (e.g. entry tickets to a museum)

We require a 48-hours cancellation (Monday to Friday during business hours, excluding public holidays) for all group sessions/ trips or the full fee for service will be charged.

Gardening, Home Maintenance, Home Modifications

<p><u>Gardening</u>: lawn mowing, pruning and other requirements - provided by third-party partners.</p> <p><u>Basic home maintenance</u>: provided by third-party partners.</p> <p><u>Home modifications</u> Home safety adjustments are provided by third-party providers and charged per job, depending on specifications and work required.</p>	By quote
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We will work with you to identify the most suitable service arrangements that may include our own services and services delivered by external providers from our approved providers' range. All services delivered by external providers will be billed directly to the Home Care Package. Third-party service charges will be all-inclusive and may include a reasonable charge for business overheads and recovery of the cost related to processing supplier invoices and client reimbursements (for instances where you make a pre-approved, permissible purchase of services included into your care plan and are reimbursed by us based on the purchase receipt provided).