

Consumer Directed Care Home Care Packages Service Fees & Charges As at 1 July 2025

24 Hour/7days service

Income Tested Fee – Consumer Contribution

This fee is means tested by the Centrelink and is assessed on an individual's annual income and financial assessment. Payments are capped at \$13,724.45 per annum or \$82,347.13 per lifetime (transferable to residential care). Please contact Centrelink PH:1800 227 475 Mon-Fri for your Income Test assessment.

Home Care Fees are set by the Australian Government and are payable by a home care package recipient to the service provider. Fees will be invoiced and attached to the monthly statements.

Government Subsidy

	Level 1	Level 2	Level 3	Level 4
Per Day	\$29.95	\$52.67	\$114.64	\$173.81
Per fortnight	\$419.30	\$737.38	\$1,605.10	\$2,433.34

Care Management Fee

	Level 1	Level 2	Level 3	Level 4
Per Day	\$5.99	\$10.53	\$22.93	\$34.76
Per fortnight	\$83.86	\$147.42	\$321.02	\$486.64

Package Management Fee

	Level 1	Level 2	Level 3	Level 4
Per Day	\$4.49	\$7.90	\$17.19	\$26.07
Per fortnight	\$62.86	\$110.60	\$240.66	\$364.98

Cancellations

2 working days (48hours) notice is required or you will be charged for the full appointment. Weekend cancellations or changes must occur by 4pm on Thursday to avoid full fees being charged.

Statements

A summary statement will be provided on a monthly basis stating income and expenditure transactions.

Rates of Fees

All rates may change based on CPI increases or Government changes.

Services	Duration	Mon-Fri 6am-8pm	Mon-Fri 8pm-6am	Saturday 6am-8pm	Sunday 6am-8pm	Public Holiday 6am-8pm
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Personal Care

- Showering	60 min	\$110	\$128	\$148	\$180	\$200
- Dressing						
- Toileting						
- Medication reminders						

Meals

60 min	\$110	\$128	\$148	\$180	\$200
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Domestic

- Light housework	60 min	\$110	\$128	\$148	\$180	\$200
- Vacuuming						
- Mopping						
- Bathrooms						
- Laundry						

Social Support & Community
Engagement

- Outings	60 min	\$110	\$128	\$148	\$180	\$200
- Social engagement						
- Feeding/walking pets						

Respite In Home Community

- Overnight Stay – In-Home	8pm-6am	Please contact your Client Relations Manager for a quote				
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Transport/Escort

Travel with client to activities	\$1.20 per km charged in 15 minute increments					
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Allied Health and Other Therapeutic Services

Allied Health Therapy Assistant	Hour	\$165
Dietitian or Nutritionist	Hour	\$220
Exercise Physiologist	Hour	\$220
Music Therapist	Hour	\$220
Occupational Therapist	Hour	\$220
Physiotherapist	Hour	\$220
Podiatrist	Hour	\$220
Speech Pathologist	Hour	\$220
Group Allied Health Services	Session	\$55

Allied Health and Therapy Services are 1 hour minimum engagement. Services over 1 hour will be charged in increment of 15 minutes thereafter.

Nursing Care

\$190 per hour; charged in 15 minute increments for contact and non-contact time

Other services are available. If you are interested in a service that is not currently listed, please contact Dementia and Aged Care Services for a quote.