

Support at Home Price List

Effective 1st Nov 2025

For over forty years, Chung Wah Community Care has empowered thousands of Australians to live independently in their own homes. Whether you need help with everyday tasks or more specialized care, our skilled team is here to assist you at every step of your journey. This Price List outlines the services we offer and the associated fees, which will be deducted from your overall support budget.

Clinical services

	Duration	Standard Hours Weekdays 6am – 6pm	Non-Standard Hours Weeknights 6pm – 6am	Saturday	Sunday	Public Holiday
Nursing Care	1 hour	\$165.00 <i>(8am – 4pm)</i>	\$183.00 <i>(4pm – 8am)</i>	\$220.00	\$258.00	\$396.00
Care Management	1 hour			\$120.00		
Allied Health Professional*	Session			\$180.00		

*Occupational Therapist or other services charge may vary depending on the assessment, and an additional fee applies for the report.

Independence services

	Duration	Standard Hours Weekdays 6am – 6pm	Non-Standard Hours Weeknights 6pm – 6am	Saturday	Sunday	Public Holiday
Personal Care*	1 hour	\$100.00	\$110.00	\$133.00	\$156.00	\$240.00
Prompt to take medication*	1 hour	\$100.00	\$110.00	\$133.00	\$156.00	\$240.00
Individual Social Support*	1 hour	\$100.00	\$110.00	\$133.00	\$156.00	\$240.00
In-Home Respite	1 hour	\$100.00	\$110.00	\$133.00	\$156.00	\$240.00
Respite Support - Centre Based**	Per Visit		\$180.00 <i>(9am – 2pm)</i> \$120.00 <i>(2pm – 6pm)</i>			
Group Social Support**	Per Visit		\$180.00 <i>(9am – 2pm)</i> \$120.00 <i>(2pm – 6pm)</i>			
Transport Millage	Per Kilometre			\$1.40		

*Minimum service charge 2 hours unless agreed by Chung Wah Community care.

**This includes local transportation to our hub and back, as well as meal preparation at the hub. If you require these services outside of standard hours or outside of weekdays, kindly contact us for a quote.

Everyday Living services

	Duration	Standard Hours Weekdays 6am – 6pm	Non-Standard Hours Weeknights 6pm – 6am	Saturday	Sunday	Public Holiday
Domestic Assistance*	1 hour	\$100.00	\$110.00	\$133.00	\$156.00	\$240.00
Light Gardening**	Session	\$120.00				
Meal Preparation*	1 hour	\$100.00	\$110.00	\$133.00	\$156.00	\$240.00

*Minimum service charge 2 hours unless agreed by Chung Wah Community Care.

**\$120.00 is the common price for light gardening. Prices range from \$100.00 to \$200.00 per session. Kindly contact us for a quote.

Other Costs

	Duration	Fee
Staff travel costs to visit you	Per Kilometre	\$0
Setup and Exit Fees		\$0
Participant Contributions		Based on an assessment by Service Australia and Service type

Cancellation policy	External providers	Other costs
We understand plans change. If you need to cancel your service, please give us 24 calendar hours' notice. Otherwise, a full-service fee may apply.	We may engage external providers on your behalf if required, who meet our standards. We will discuss and agree the cost for these services or equipment where they differ from our price list.	You may be charged for expenses incurred such as parking fees, etc.

I agree to the new price list as presented.

Consumer Name, Signature & Date

Care Partner Name, Signature & Date