

# How to Get a Home Care Package with VMCH

VMCH

## 1. Eligibility

You may be eligible for a Home Care Package if you:

- Are 65 years old or older (50 years or older for Aboriginal or Torres Strait Islander people)
- Are an Australian citizen or permanent resident
- Need help with everyday tasks at home or have more complex care needs due to ageing and/or a medical condition.



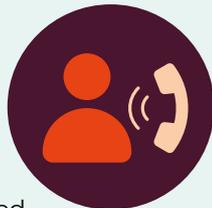
## 4. Outcome

- After your assessment, you will receive a letter confirming the decision. This will outline:
  - Whether you are eligible for a Home Care Package (HCP)
  - The level of package approved for you (Levels 1–4).
- Once approved, you will be placed on a national priority system. There may be a wait before your package is assigned.



## 2. Application

- Contact My Aged Care (MAC) at 1800 200 422 to discuss your current situation
- Ask for an assessment by an Aged Care Assessment Team (ACAT)
- If you require low-level support, ask about the Commonwealth Home Support Program (CHSP).



## 5. Allocation

- While you wait for your package to be allocated, our friendly team can provide guidance and support. Call us at 1300 698 624 for assistance.



## 3. Assessment

- An ACAT assessor will contact you to arrange a time for a home visit
- They will review the information you provided to MAC and discuss the types of support you may need.



## 6. Agreement

When your package is allocated, you have 56 days to enter into an agreement. Here's why choosing VMCH is the best decision for you:

- Receive a comprehensive welcome pack to help you get started
- Benefit from transparent costs and fees, ensuring no surprises
- Access services tailored to your needs, with a personalised care plan
- Enjoy peace of mind knowing one of our highly skilled Case Managers will visit your home to guide you through the process.



At VMCH, we're here to make your journey simple, supportive, and stress-free. Contact us today to experience care that's focused on you.



1300 698 624  
vmch.com.au

# In-Home Aged Care

## Home Care Package (HCP) Fee Schedule

Effective 1 July 2025 to 31 October 2025. Updated 1 July 2025.

	Monday - Friday 8am - 5pm	Weekday out-of- hours and Saturday	Sunday and public holidays
Personal care, in-home respite care, transport, shopping (accompanied), meal preparation, social support	\$77 per hour	\$114 per hour	\$155 per hour
Home care (domestic assistance), shopping (unaccompanied)	\$74 per hour	\$111 per hour	\$149 per hour
Travel charge per kilometre*	\$1.31	\$1.31	\$1.31
Light gardening	\$69 per hour	Price on application	Price on application

Nursing services*		Rates		
		Monday - Friday 8am - 5pm	Saturday and out of hours	Sunday and public holidays
Metro Melbourne	Enrolled-Endorsed (EEN)	\$112 per hour	N/A	N/A
	Registered Nurse (RN)	\$133 per hour	N/A	N/A
Rural and regional VIC	Enrolled-Endorsed (EEN)	\$155 per hour	N/A	N/A
	Registered Nurse (RN)	\$176 per hour	N/A	N/A

		Rates per 30 mins		
Metro Melbourne	Enrolled-Endorsed (EEN)	\$83	N/A	N/A
	Registered Nurse (RN)	\$99	N/A	N/A

Overnight services	Rates		
	Sunday to Thursday nights	Friday and Saturday nights	Public holidays
Sleepover 8pm to 8am (includes up to two hours of active care)	\$513	\$572	\$743



# In-Home Aged Care

## Home Care Package (HCP) Fee Schedule

Effective 1 July 2025 to 31 October 2025. Updated 1 July 2025.

### Case Management (CM) hours per fortnight

Package level	Hours	Notes
1	1	These figures are an approximate guide. Consumers who choose to engage VMCH on a <b>supported HCP agreement</b> will receive as much CM support as required, and will not be charged any additional CM hours.
2	2	
3	3	
4	4	

You have agreed that the following fees and charges as set out in this fee schedule may be charged to your Package Funds. As set out in the VMCH Home Care Agreement, these amounts may change.

Care management fees	Supported (18%)				Self-managed (9%)			
	L1	L2	L3	L4	L1	L2	L3	L4
Per day	\$5.33	\$9.38	\$20.43	\$30.97	\$2.67	\$4.69	\$10.21	\$15.48
Per fortnight	\$74.62	\$131.32	\$286.02	\$433.58	\$37.88	\$65.66	\$142.94	\$216.72

Package management fees	Supported (by package level)				Self-managed (by package level)			
	L1 10%	L2 15%	L3 15%	L4 15%	L1 10%	L2 15%	L3 15%	L4 15%
Per day	\$2.96	\$7.82	\$17.03	\$25.81	\$2.96	\$7.82	\$17.03	\$25.81
Per fortnight	\$41.44	\$109.48	\$238.42	\$361.34	\$41.44	\$109.48	\$238.42	\$361.34

### Terms and Conditions

1. This Fee Schedule is effective 1 July to 31 October 2025.
2. This Fee Schedule applies where the service is provided by VMCH staff. If a service cannot be provided by VMCH staff, the fees that apply will take into account the applicable charges of the contractor, and will be deducted from your Home Care Package as Service Charges.
3. Cancellation Policy: please note that 48 hours' notice is required before cancelling any services, otherwise charges may apply up to the full value of the service.
4. A minimum one-hour charge applies to all services.
5. Half-hour services may be available in some areas and for specific services.
6. All home care services are GST-free.

\* Travel kilometres may incur GST.

