

Community Services



GLENVIEW CLOSE BISDEE COMMUNITY CENTRE HOTEL BISDEE HOME CARE NDIS SUPPORT WINDSOR STREET KORONGEE VILLAGE DEMENTIA TAS



INDEPENDENT LIVING UNITS ACTIVITIES AND OUTINGS RESPITE CARE HOME CARE NDIS SUPPORT RESIDENTIAL CARE DEMENTIA CARE TRAINING



GLENVIEW
Community Services



The Glenview Promise

The Glenview experience is more than a place or a service
- we treasure the joy of a life well lived.

The Glenview promise of a good life is for now
and into the future.



GLENVIEW
Community Services

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Accommodation and services

Glenview foundations

Our residences and centres

Glenview House was built in around 1880, and its Norfolk Island pine trees are now a well-known landmark in Glenorchy.

In the late 1940's the property was purchased by the Church of England to become a 'home for aged persons' and Glenview grew and developed, along with the community of Glenorchy.

From a humble beginning as home to 16 people, it has evolved into a modern, not-for-profit organisation offering essential support, services and accommodation to Tasmanians.

Glenview Community Services sits at the forefront of aged care in Tasmania with a range of social, respite, home help, residential and dementia-specific services. Our highly motivated leadership team are committed to the delivery of an affordable home at Glenview, for those who want to live here.



Beside the original house is the Bisdee Community Centre that offers daytime social activities and outings, and full hotel-style accommodation for short-term respite care.

Up the hill is Glenview Close, a group of units for people over 55 who live independently with access to the social, medical, and catering services offered by Glenview.

The original house sits in the Windsor Street residential area which encompasses the Derwent Room with river views, a chapel, gardens, and administration. This precinct includes Merton, Hudspeth, Maynard, Waratah, St John's, Allwright, Thirkell and Lockley residences.

Korongee, a purpose-built village designed specifically for people living with dementia, was opened by Glenview at Derwent Park in 2020. The village consists of twelve houses in four cul-de-sacs with a community centre, hairdresser and barber, gym, general store and a social hub, the Korongee Café.

The established model of dementia care is completely transformed at Korongee, and the focus is on encouraging social engagement and independence.

The various Glenview residences are safe and comfortable homes for a diverse range of people, and our employees respect each resident's private sanctuary.

We take pride in being an inclusive and professional aged care provider and delivering holistic, quality services to people in need of care and support. Our aim is to enable Glenview residents to live life with dignity, choice, independence, and wellbeing.

Independent Living Units

Glenview Close

Live with as much or as little support as you like

The Close is a group of two-bedroom units with panoramic river and district views, on Windsor Street, Glenorchy. From time to time one of the ten units becomes available for occupancy.

If you've been considering downsizing or having a change of scenery, come for a tour and see if the Glenview Close community would suit you.

The units are in landscaped grounds maintained by Glenview. Each one has a garage with remote access and visitor parking is always available on the well-lit, secure grounds.

Walk to major shopping centres, chemists, doctors, and cafes. Craft and hardware supplies and the centre of Hobart are an easy drive or bus ride away.

Easy to follow arrangements

If you, or the person you will live with, are over 55 and retired you are welcome to apply for a Glenview Close unit.

Our simple agreement is that you won't own the unit outright. The unit is on a lifetime tenancy arrangement, which means you pay a contribution when you move in, based on the market value at the time.

We retain a management fee each year from this contribution and anything that is left over, is then repaid to you or your estate. There is a weekly service fee which covers rates, insurance, maintenance, and repairs.

Options offered by Glenview

We can prepare delicious meals, provide cleaning, laundry, transport, and an emergency call system. Ask about our low fees.



Socials and activities

You may like to join in the range of activities and outings based at the Bisdee Community Centre like art and craft, fun and fitness, music, guest speakers, restaurant lunches on weekdays and Saturday Social road trips.

Inclusions in your unit

- Fully equipped kitchen with microwave and refrigerator
- Outdoor deck + drying area
- Quality carpets and curtains
- Built-in wardrobe
- Easy-clean bathroom
- Washing machine
- Fly screens and security door
- Heating
- Fire safety measures
- Garden and maintenance services
- Quarterly resident meetings with Glenview leaders

We encourage you to review the costs and decide if Glenview Close is for you.

For prices and to indicate your expression of interest in applying for a Glenview Close unit, please call our friendly team on **03 6277 8800** or visit glenview.org.au/independent-living

Short-stay respite accommodation 24/7

Hotel Bisdee

Care for you

This accommodation is for people to live and socialise in a supportive environment. Hotel Bisdee delivers short-term respite care that feels like a holiday.

Each room has a bathroom, TV, Wi-Fi and a welcoming atmosphere. Some rooms have garden views. Guests are welcome to use our full kitchen facilities, and to join activities and outings with the Bisdee Community Centre regulars, if they wish.

Our hospitality team serves fresh and nutritious meals, and professional and caring nursing staff will assist with medication and personal care 24/7, if required.

Hotel Bisdee is affordable respite care with a gold star reputation. Your booking may be for a few hours, overnight, or for a few weeks - our aim is to assist families and carers to take some time and recharge.

We will work with you to help it work financially. So, pack a bag and come on over!

To find out more contact our Community Coordinator on 03 6277 8800 or at enquiries@glenview.org.au



“ I feel as if I’m at home. The staff are happy for you to do what you are comfortable with... that’s what I like. ”

Leslye stays at Hotel Bisdee for a week or so, about three times a year.

Daytime social and activities group

Bisdee Community Centre

Bisdee is a hub for people to come to and socialise in a creative, fun, and supportive environment.

We offer a range of ever-changing activities like art and craft, fun and fitness, music, guest speakers, weekday outings and Saturday Social road trips.

The Community Centre is open every day for respite care, and options include nutritious meals and transport to and from the centre.

Contact the Community Coordinator to discuss the activity program, bookings, fees and subsidies on 03 6277 8800 or at enquiries@glenview.org.au



Community, laughs and road trips

Saturday Socials

This group is for those who live independently, are over 65 and who want to get out, socialise and have fun. Travel by bus to festivals, markets, fishing spots, cheese tastings... any suggestions are welcome.

Meet at Bisdee Community Centre before 8.30am or we can collect you on the way. Bookings are essential, charges apply, and the calendar is here glenview.org.au/saturdaysocials

The Saturday Social program is delivered under the Commonwealth Home Support Program (CHSP) and anyone eligible can attend. If you're not currently eligible for CHSP, we are happy to see if you should be.

To find out more contact our Community Coordinator on 03 6277 8800 or at enquiries@glenview.org.au



Assistance for those who live independently

Glenview Home Care

Support for you at home

Would you like some help with cleaning, and cooking? Perhaps you'd like to have a cuppa and chat with someone each week? Maybe a companion to attend an event with you or lifts to and from appointments?

We can organise trusted and trained Glenview staff to support you with a range of services while you continue to live your life independently, and comfortably, in your own home.

And, if you like to socialise, there's our Saturday Socials group for a fun activity or outing to join each week. See the calendar at glenview.org.au/saturdaysocials

Choose from the Glenview Home Care range of services:

- Grocery shopping
- Cooking
- Minor house maintenance
- Help at mealtimes
- Personal care
- Mobility and assistive technology
- Nutrition and dietary plans
- Assistance with organising medication
- Assistance with attending family events, concerts and more
- Organising aromatherapy, massage and other therapies
- Transport to doctor's appointments, to do banking or to attend exercise classes.

The home care support that you receive can be partly or fully funded by the government through a Home Care Package (HCP).

Glenview Home Care is an approved provider for a HCP. We can provide the services you request, and include an option for you to pay privately.

We are also a NDIS registered provider of support.

To find out more about our home care packages contact the Case Manager on 03 6277 8800 or enquiries@glenview.org.au



Glenview NDIS disability support

Support for people with disabilities



Choose the support services that you need, to help you live the life you want. This may include social outings, regular household tasks and respite care.

Glenview is a NDIS registered provider, with extensive experience in supporting people living with disability. It's our intention for you to have the choice and control you need, to live life the way you want.

Choose from a range of NDIS services:

- Grocery shopping
- Cooking
- Help at mealtimes
- Personal care
- Accessing social support
- Support to attend medical and other appointments
- Day respite care
- Assistance with attending events, concerts and more
- Transport to appointments or to attend classes

If you like to socialise and travel during the week, Bisdee Community Centre offers activities and bus trips in a creative, fun, and supportive environment. Request the weekday Bisdee program by email to enquiries@glenview.org.au

On the weekend, you might like to join our Saturday Social outings with lunch at a local attraction. The calendar is on our website or request the weekday Bisdee program by email to enquiries@glenview.org.au

RESPITE SERVICES

If you would like a holiday from home, book into **Hotel Bisdee**, and enjoy an affordable stay in our small respite centre with a gold star reputation.

To find out more about our NDIS support service contact our Community Services Manager on 03 6277 8800 or at enquiries@glenview.org.au

Residential and Respite Care

Windsor Street

Feel at home at Glenview

If you have decided to live at Windsor Street you've chosen a caring, welcoming residence where you can be as active and involved as you'd like to be.

This is your place to spend quality time with family and friends, join in with leisure and wellness programs if you like, and continue to live a life that is meaningful to you.

Our person-centred model of care offers you the choice to plan your day, your way. We respect your individuality and choices.

Windsor Street accommodation is a range of private single rooms, most have ensuites, some have a kitchenette or access to a garden.

While each room is furnished, it's your private space. Bring in your special memorabilia to make it your own.

Enjoy using the comfortable communal lounge areas and the Derwent Room function space whenever you like to welcome friends and family, and just to relax.

The choice is always yours about where and when you'd like to eat. Some days you may prefer breakfast in bed, or a cup of tea in a sunny lounge area.

Windsor Street is surrounded by gardens which are wonderful for a stroll with visitors, and for socialising with other residents.

Enjoy access to services that include

- 24-hour nursing care
- fresh and nutritious meals
- laundry
- cultural and spiritual support
- respite care

Accommodation

We want to ensure that everyone has access to the quality aged care provided at Windsor Street. Regardless of the maximum pricing that we are mandated to publish, we encourage you to talk with us about pricing and the options that are available to you.

Standard room	\$400,000
Standard room with private ensuite	\$425,000
Superior room dementia specific	\$425,000
Superior room dementia specific with private ensuite	\$450,000
Deluxe room	\$475,000
Premier room	\$500,000
Respite care standard room for min 7 nights Price is as a guide only	\$56.87 per night





Frequently Asked Questions

How much does it cost to live at Windsor Street?

It depends on your circumstances and is determined by the local Aged Care Assessment Team and the government.

How long is your waitlist?

Our waitlists are changeable but it's a good idea to apply and let us know if you want to move in immediately, or not for a while.

What activities and outings do you provide?

The activity program constantly evolves with the interests of our residents. Please email our friendly team for a copy of the current program at enquiries@glenview.org.au, or call if you have any questions on (03) 6277 8800.



Residential Care

Korongee Village

Purpose-built for people living with dementia

The village consists of twelve houses in four cul-de-sacs with a community centre, hairdresser and barber, gym, general store and a social hub, the Korongee Café. It was opened by Glenview in 2020.

The established model of dementia care is completely transformed at Korongee, and the focus is on encouraging social engagement and independence.

Beautifully landscaped gardens are bordered by meandering paths and residents walk happily unimpeded around the village.

Mountain glimpses add to the experience of independence and promote authentic connections for the villagers.

Wayfinding is easy, facilitated by shapes, colours, landmarks, and signs. There is much freedom to move around in this secure facility.

Our professional nursing staff are on hand 24/7, and the Korongee reception desk is attended seven days a week, adding a further layer of safety and social engagement.



Watch the documentary about Korongee **It Takes a Village** at SBS on demand



Activities include film screenings, art and craft, exercises, concerts in the community centre. Gardening and walking clubs, The Meet - a men's club, and the popular Coffee Club in the café.

Services

- 24-hour nursing care
- Nutritious meals
- Laundry
- WiFi, Netflix and YouTube
- Café open 7 days for residents, visitors, and families
- Cultural and spiritual support

Options

- Supervised gym sessions
- Hairdresser and barber
- Groceries like gift cards and biscuits
- Wellness centre for holistic health care

Accommodation

There are twelve houses in Korongee, each house contains eight private bedrooms with ensuites, a living and dining area, and a kitchen for preparing and serving meals.

Standard room	\$550,000
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Additional services fee	\$31 daily
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Applies to all Korongee residents so that additional services can be offered and personal choice can be met.

We want to ensure that everyone has access to the quality aged care provided at Korongee Village. Regardless of the maximum pricing that we are mandated to publish, we encourage you to talk with us about pricing and the options that are available to you.



Frequently Asked Questions

How much does it cost to live at Korongee?

It depends on your circumstances and is determined by the local Aged Care Assessment Team and the government.

How long is your waitlist?

Our waitlists are changeable but it's a good idea to apply and let us know if you want to move in immediately, or not for a while.

What does typology mean in relation to living at Korongee?

Typology is a survey to discover your preferences, so we can place you in a house with people who have similar values.

What activities and outings do you provide?

The activity program constantly evolves with the interests of our residents. Please email our friendly team for a copy of the current program at enquiries@glenview.org.au, or call if you have any questions on (03) 6145 6600.

How do I access services or accommodation at Glenview?

Book a tour

Would you like to see more and get a feel for what life is like at Glenview?

Arrange for a tour, call (03) 6277 8800.



To access any of our services or apply for accommodation call us on **03 6277 8800** or email enquiries@glenview.org.au
We will introduce you to the team best able to support you.

The strategic direction of Glenview Community Services

Purpose

To provide holistic quality services to people in need of care and support, enabling them to live life with dignity, independence and wellbeing.

Vision

Life as you define it.

Our Values

EXCELLENCE

We will...

- take the extra step willingly
- constantly implement better ways to do things
- be accountable for our development of skills and knowledge
- seek the best solutions for our clients, families, carers and ourselves.

INTEGRITY

We will...

- ensure clients' dignity and choice is respected

- be honest and transparent in all our dealings
- be accountable for our actions
- promote a culture of safe, inclusive and quality care services.

EQUALITY

We will...

- put the person at the centre of everything we do
- value, accept and embrace differences
- not, in any circumstances diminish or undermine another's efforts
- not, in any circumstances harass, bully or discriminate against anyone.

RESPECT

We will...

- maintain individual dignity when working with clients
- be constructive in our approach to one another
- be courteous in all our interactions and make time for people
- recognise others for their contribution.

**Glenview
Community Services Inc**

2-10 Windsor Street,
Glenorchy Tasmania 7010
P (03) 6277 8800
E enquiries@glenview.org.au
www.glenview.org.au



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