



We work with you to ensure you have choice and control over the services you receive.



We offer a wide range of support services, to enable you to live independently, on your terms, with the support you choose.

MSS Price List – November 2025

OUR MOST COMMON SERVICES

	Mon-Fri 6am-6pm \$ per hour	Mon-Fri 6pm-10pm \$ per hour	Saturday 6am-10pm \$ per hour	Sunday 6am-10pm \$ per hour	Public holidays \$ per hour
Clinical Supports					
Registered Nurse	\$170	\$192	\$255	\$298	\$340
Occupational Therapy	\$200	\$226	N/A	N/A	N/A
Care Management	\$140	\$158	\$210	\$245	\$280
Independence					
Personal Care	\$107	\$121	\$160	\$187	\$214
Social Support	\$107	\$121	\$160	\$187	\$214
Respite	\$107	\$121	\$160	\$187	\$214
Everyday Living					
Domestic Assistance	\$105	\$119	\$158	\$184	\$210
Home maintenance and repairs, including gardening	\$110	\$124	\$165	\$192	\$220
Meal Delivery	\$16 per main meal plus \$4 charge to clients for ingredients				

Full details of our service prices can be found below.

CLINICAL SUPPORTS

MSS DETAILED PRICE LIST

NURSING CARE – WEEKDAYS

Service	Mon-Fri 6am-6pm		Mon-Fri 6pm-10pm	
	30 mins	1 hr	30 mins	1 hr
Registered nurse clinical care	\$111	\$170	\$124	\$192
Enrolled nurse clinical care	\$91	\$140	\$102	\$158
Nursing assistance clinical care	\$78	\$120	\$88	\$136
Nursing care consumables	By quote. This covers specialised nursing products (e.g., prescribed skin emollients for management of skin integrity, oxygen consumables) that are specific to an individual client and that a nurse would not be expected to carry as an everyday consumable.			

WEEKENDS + PUBLIC HOLIDAYS

Service	Sat 6am-10pm		Sun 6am-10pm		Public holiday	
	30 mins	1 hr	30 mins	1 hr	30 mins	1 hr
Registered nurse clinical care	\$166	\$255	\$193	\$298	\$221	\$340
Enrolled nurse clinical care	\$137	\$210	\$159	\$245	\$182	\$280
Nursing assistance clinical care	\$117	\$180	\$137	\$210	\$156	\$240
Nursing care consumables	By quote. This covers specialised nursing products (e.g., prescribed skin emollients for management of skin integrity, oxygen consumables) that are specific to an individual client and that a nurse would not be expected to carry as an everyday consumable.					

CLINICAL SUPPORTS

ALLIED HEALTH and OTHER THERAPEUTIC SERVICES

Service	Mon-Fri 6am-6pm	
	30 mins	1 hr
Counselling	N/A	\$195
Occupational therapy	\$130	\$200

CARE MANAGEMENT – WEEKDAYS

Service	Mon-Fri 6am-6pm				Mon-Fri 6pm-10pm			
	15 mins	30 mins	45 mins	1 hr	15 mins	30 mins	45 mins	1 hr
Home Support care management	\$56	\$90	\$120	\$140	\$63	\$102	\$136	\$158

WEEKENDS + PUBLIC HOLIDAYS

Service	Sat 6am-10pm				Sun 6am-10pm				Public holiday			
	15 mins	30 mins	45 mins	1 hr	15 mins	30 mins	45 mins	1 hr	15 mins	30 mins	45 mins	1 hr
Home Support care management	\$84	\$136	\$181	\$210	\$98	\$159	\$211	\$245	\$112	\$182	\$240	\$280

INDEPENDENCE

PERSONAL CARE – WEEKDAYS

Service	Mon-Fri 6am-6pm		Mon-Fri 6pm-10pm		Sleepover (inactive) 10pm-6am
	30 mins	1 hr	30 mins	1 hr	
<ul style="list-style-type: none"> Assistance with self-care and activities of daily living Assistance with self-administration of medicine Continence management (non-clinical) 	\$69	\$107	\$79	\$121	Per quote

WEEKENDS + PUBLIC HOLIDAYS

Service	Sat 6am-10pm		Sun 6am-10pm		Public holiday	
	30 mins	1 hr	30 mins	1 hr	30 mins	1 hr
<ul style="list-style-type: none"> Assistance with self-care and activities of daily living Assistance with self-administration of medicine Continence management (non-clinical) 	\$104	\$160	\$121	\$187	\$139	\$214

INDEPENDENCE

SOCIAL SUPPORT and COMMUNITY ENGAGEMENT

Service	Mon-Fri 6am-6pm 1 hr	Mon-Fri 6pm-10pm 1 hr	Sat 6am-10pm 1 hr	Sun 6am-10pm 1 hr	Public holiday 1 hr
<ul style="list-style-type: none"> Group social support Individual social support Accompanied activities Cultural support 	\$107	\$121	\$160	\$187	\$214

Service	Mon-Fri 6am-6pm		Mon-Fri 6pm-10pm		Sat 6am-10pm		Sun 6am-10pm		Public holiday	
	30mins	1 hr	30mins	1 hr	30mins	1 hr	30mins	1 hr	30 mins	1 hr
<ul style="list-style-type: none"> Digital education and support Assistance to maintain personal affairs 	\$69	\$107	\$79	\$121	\$104	\$160	\$121	\$187	\$139	\$214

INDEPENDENCE

HOME OR COMMUNITY GENERAL RESPITE

Service	Mon-Fri 6am-6pm 1 hr	Mon-Fri 6pm-10pm 1 hr	Sat 6am-10pm 1 hr	Sun 6am-10pm 1 hr	Public holiday 1 hr
<ul style="list-style-type: none"> Flexible respite Community and centre-based respite 	\$107	\$121	\$160	\$187	\$214

TRANSPORT

Band	Km range	Weekday	Saturday	Sunday	Public holiday
1	1-10 km	\$25	\$37	\$43	\$50
2	11-30 km	\$67	\$100	\$117	\$134
3	31-60 km	\$119	\$178	\$208	\$238
4	61-99 km	\$200	\$300	\$350	\$400
5	100+ km	By quote			

Under Support at Home, transport prices must be determined based on bands. This price includes all costs associated with the worker's time and kilometres for the trip.

ASSISTIVE TECHNOLOGY and HOME MODIFICATIONS

Service	Price
Assistive technology	By quote
Home modifications	By quote

DOMESTIC ASSISTANCE – WEEKDAYS

Service	Mon-Fri 6am-6pm		Mon-Fri 6pm-10pm	
	30 mins	1 hr	30 mins	1 hr
General house cleaning	\$69	\$105	\$77	\$119
Laundry services	\$69	\$105	\$77	\$119
Shopping assistance	N/A	\$105	N/A	\$119

WEEKENDS + PUBLIC HOLIDAYS

Service	Sat 6am-10pm		Sun 6am-10pm		Public holiday	
	30 mins	1 hr	30 mins	1 hr	30 mins	1 hr
General house cleaning	\$102	\$158	\$120	\$184	\$137	\$210
Laundry services	\$102	\$158	\$120	\$184	\$137	\$210
Shopping assistance	N/A	\$158	N/A	\$184	N/A	\$210

EVERYDAY LIVING

MEALS

Service	Mon-Fri 6am-6pm		Mon-Fri 6pm-10pm		Sat 6am-10pm		Sun 6am-10pm		Public holiday	
	30 mins	1 hr	30 mins	1 hr	30 mins	1 hr	30 mins	1 hr	30 mins	1 hr
Meal preparation	\$69	\$107	\$79	\$121	\$104	\$160	\$121	\$187	\$139	\$214

Service	Main meals	Desserts
Meal Delivery (pre-prepared foods)	\$16 per meal plus \$4 client out-of-pocket expense for ingredients	\$2 client out-of-pocket expense for ingredients

HOME MAINTENANCE and REPAIRS

Service	Mon-Fri 6am - 6pm 1 hr	Mon-Fri 6pm - 10pm 1 hr	Sat 6am-10pm 1 hr	Sun 6am-10pm 1 hr	Public holiday 1 hr
Gardening	\$110	\$124	\$165	\$192	\$220
Assistance with home maintenance and repairs	\$110	\$124	\$165	\$195	\$220
Expenses for home maintenance and repairs	By quote. This covers products that may need to be purchased while receiving services under the 'Home Maintenance and Repairs' service type. For example, the expense of a new door handle or tap.				



IMPORTANT INFORMATION

Note regarding prices:

There may be situations where MSS charges a client a higher price for services due to increased costs of providing the service (e.g. clients living remotely, workers requiring additional skills or competencies). These prices will be negotiated with clients on an individual basis.

Fee Increases:

Our prices (including those in our current price list) may be reviewed up to twice per financial year, effective 1 July and/or 1 January with at least 28 days' written notice provided to you.

Any increase will be limited to the greater of:

- the increase in the Consumer Price Index (CPI); or
- the increase in average wages of our home care personnel (casual and permanent) under the applicable award since the last review; or
- 5% of our previous prices.

Price increases are made only to cover genuine cost increases such as staff wages, CPI, and day-to-day operating costs (including administrative, compliance, and infrastructure costs necessary to deliver safe and quality care).

Self Management and use of Associated Providers:

MSS clients may desire to have some services provided by someone other than MSS. A third-party entity that delivers services on behalf of MSS is called an Associated Provider, and they must meet all compliance requirements to be approved to provide services to MSS clients.

If you are involved in choosing your own associated providers, organising dates and times for services to be delivered by associated providers, and/or negotiating service prices with Associated Providers, you are engaging in self-management activities. Self-management arrangements must be agreed with your Care Partner. The prices you negotiate with an associated provider must also be agreed with your Care Partner.

If you engage in self-management activities and directly source a service from an associated provider, we may apply a surcharge on the cost of the service provided by the associated provider up to the maximum permitted under the Aged Care Act, which is currently up to 10% of the price.