

Aged care

Support at Home fees

SERVICE TYPE (hourly rates) STAFF RATIO 1 TO 1	WEEKDAY	SATURDAY	SUNDAY	PUBLIC HOLIDAY
EVERYDAY LIVING				
General house cleaning	\$110.00	\$137.00	\$164.00	\$190.50
Laundry services	\$110.00	\$137.00	\$164.00	\$190.50
Shopping assistance	\$110.00	\$137.00	\$164.00	\$190.50
Gardening	\$110.00	\$137.00	\$164.00	\$190.50
Assistance with home maintenance and repairs	\$136.00	\$163.00	\$190.00	\$216.50
Meal preparation (per hour)	\$110.00	\$137.00	\$164.00	\$190.50
Meal in a hub	\$7.50 per meal			
Meal delivery services	As per quote			
Expenses for home maintenance and repairs	As per quote			

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	WEEKDAY DAYTIME	WEEKDAY AFTERNOON SHIFT (shift ends after 8pm)	WEEKDAY NIGHT SHIFT (shift ends after 12 midnight)	SATURDAY	SUNDAY	PUBLIC HOLIDAY
INDEPENDENCE						
Assistance with self-administration of medication	\$115.00	\$122.00	\$123.50	\$142.00	\$169.00	\$195.50
Assistance with self-care and activities of daily living	\$115.00	\$122.00	\$123.50	\$142.00	\$169.00	\$195.50
Continence management (non-clinical)	\$115.00	\$122.00	\$123.50	\$142.00	\$169.00	\$195.50
Respite care (in participant's home)	\$115.00	\$122.00	\$123.50	\$142.00	\$169.00	\$195.50
In-home sleepover	NA	NA	\$210.00	\$262.00	\$315.00	\$367.00
Accompanied activities	\$115.00	\$122.00	\$123.50	\$142.00	\$169.00	\$195.50
Cultural support	\$115.00	\$122.00	\$123.50	\$142.00	\$169.00	\$195.50
Individual social support	\$112.00	\$119.00	\$120.50	\$139.00	\$166.00	\$192.50
Digital education and support	\$112.00	\$119.00	\$120.50	\$139.00	\$166.00	\$192.50
Assistance to maintain personal affairs	\$112.00	\$119.00	\$120.50	\$139.00	\$166.00	\$192.50
Acupuncturist	\$186.00	NA	NA	NA	NA	NA
Chiropractor	\$196.00	NA	NA	NA	NA	NA
Diversional therapist	\$199.00	NA	NA	NA	NA	NA
Remedial masseuse	\$181.00	NA	NA	NA	NA	NA
Art therapist	\$200.00	NA	NA	NA	NA	NA
Osteopath	\$193.00	NA	NA	NA	NA	NA
Hub transport (within 10km)	\$15 per trip					
Indirect travel (taxi or rideshare service vouchers)	As per quote					
Expenses to maintain personal affairs	As per quote					

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	WEEKDAY	WEEKDAY AFTERNOON SHIFT (shift ends after 8pm)	WEEKDAY NIGHT SHIFT (shift ends after 12) midnight)	SATURDAY	SUNDAY	PUBLIC HOLIDAY
DIRECT TRANSPORT INDIVIDUAL (PER ONE-WAY TRIP)						
0-15KM	\$77.00	\$84.95	\$84.95	\$103.50	\$130.00	\$156.50
15-25KM	\$115.00	\$122.95	\$122.95	\$141.50	\$168.00	\$194.50
25-35KM	\$155.00	\$162.95	\$162.95	\$181.50	\$208.00	\$234.50
>35KM	As per quote, additional \$45 per 10km					
ASSISTIVE TECHNOLOGY AND HOME MODIFICATIONS						
Assistive technology	As per quote					
Home modifications	As per quote					

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	WEEKDAY DAYTIME	WEEKDAY AFTER HOURS	SATURDAY	SUNDAY	PUBLIC HOLIDAY
CLINICAL SUPPORTS					
Clinic Based Support					
These services are primarily delivered through in-clinic appointments and indirect activities. To provide flexibility and convenience, some services may also be offered via telehealth options such as video conferencing or phone consultations. This approach allows you to access professional support without always needing to travel, while maintaining the quality and personal connection of in-person care.					
Nursing - Registered Nurse	\$180.00	\$192.00	\$196.00	\$246.00	\$317.00
Nursing - Enrolled Nurse	\$163.00	\$175.00	\$179.00	\$229.00	\$300.00
Nursing - Nursing Assistant	\$138.00	\$150.00	\$154.00	\$204.00	\$275.00
Aboriginal and Torres Strait Islander Health Practitioner	\$220.00	NA	NA	NA	NA
Aboriginal and Torres Strait Islander Health Worker	\$192.00	NA	NA	NA	NA
Allied Health assistance	\$160.00	NA	NA	NA	NA
Counsellor or Psychotherapist	\$220.00	NA	NA	NA	NA
Dietitian or Nutritionist	\$220.00	NA	NA	NA	NA
Exercise Physiologist	\$217.00	NA	NA	NA	NA
Music Therapist	\$220.00	NA	NA	NA	NA
Occupational Therapist	\$220.00	NA	NA	NA	NA
Physiotherapist	\$220.00	NA	NA	NA	NA
Podiatrist	\$205.00	NA	NA	NA	NA
Psychologist	\$240.00	NA	NA	NA	NA
Social Worker	\$220.00	NA	NA	NA	NA
Speech Pathologist	\$230.00	NA	NA	NA	NA
Home Support Care Management	\$165.00	NA	NA	NA	NA
Home Support Restorative Care Management	\$184.00	NA	NA	NA	NA
Prescribed Nutrition	As per quote				
Nursing Consumables	As per quote				

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	WEEKDAY DAYTIME (6am - 6pm)	WEEKDAY AFTER HOURS	SATURDAY	SUNDAY	PUBLIC HOLIDAY
CLINICAL SUPPORTS CONTINUED					
Home Based Support					
These services are delivered in the comfort of your home, providing personalised care that supports your health, safety, and independence. We focus on supporting your physical, functional, and cognitive wellbeing through personalised care plans delivered by qualified professionals.					
Nursing - Registered Nurse	\$225.00	\$240.00	\$275.00	\$307.50	\$396.25
Nursing - Enrolled Nurse	\$203.75	\$218.75	\$253.75	\$286.25	\$375.00
Nursing - Nursing Assistant	\$172.50	\$187.50	\$222.50	\$255.00	\$343.75
Allied Health assistance	\$200.00	NA	NA	NA	NA
Counsellor or Psychotherapist	\$275.00	NA	NA	NA	NA
Dietitian or Nutritionist	\$275.00	NA	NA	NA	NA
Exercise Physiologist	\$271.25	NA	NA	NA	NA
Occupational Therapist	\$275.00	NA	NA	NA	NA
Physiotherapist	\$275.00	NA	NA	NA	NA
Podiatrist	\$256.25	NA	NA	NA	NA
Social Worker	\$275.00	NA	NA	NA	NA
Speech Pathologist	\$287.50	NA	NA	NA	NA

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	WEEKDAY DAYTIME	WEEKDAY AFTERNOON (shift ends after 8pm)	WEEKDAY NIGHT (shift ends after 12 midnight)	SATURDAY	SUNDAY	PUBLIC HOLIDAY
SERVICE TYPE (hourly rates) STAFF RATIO 1 TO 2						
Support in a centre or in the community	\$57.00	\$60.50	\$61.25	\$70.50	\$84.00	\$97.25
Centre-based overnight respite (min. charge 24 hrs)	As per quote					
SERVICE TYPE (hourly rates) STAFF RATIO 1 TO 3						
Support in a centre or in the community	\$39.00	\$41.00	\$42.00	\$48.00	\$57.00	\$66.00
Centre-based overnight respite (min. charge 24 hrs)	As per quote					

Visit times

Visit times, as per Services Australia rules, will be charged in 15 minute increments. Normal rounding rules will apply.

Minimum visit duration - Allied Health and nursing services:

- Home visits: Minimum chargeable time is 60 minutes.
- Telehealth: Minimum chargeable time is 15 minutes.

Indirect activities under Allied Health and nursing Services

Indirect activities may include tasks such as case conferencing, documentation and record keeping, coordination and case management, developing and implementing health plans, and training your support workers.

Care Management

Under the Support at Home program, 10% of your total quarterly budget is allocated to Care Management and held by Services Australia.

You will receive Care Management services based on your assessed needs, which may include clinical oversight when required.

These services are designed to help you achieve the goals outlined in your Care Plan by coordinating care and supports that respond to your changing needs.

Rural and remote

Rural and remote areas will be subject to different pricing based on quotations.

Quoted services

Services indicated on the schedule 'as per quote', except Assistive Technology and Home Modifications, will be charged as per the invoice from the supplier, plus a 10% administration charge.

Transport individual

Transport service is charged as a one way trip from your home to destination.

Sleepover shift

Passive sleepover shifts start from 10:00pm to 6:00am. A minimum of 4 hour awake time before or after the sleepover will be charged separately. Any awake time during the sleepover will be charged for a minimum of 1 hour at applicable weekend or public holiday rate.

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