

Support at Home Program

Fee Schedule – Effective 1 July 2026

IRT has been supporting older Australians for over 55 years, helping people live independently in their own homes for longer. IRT offers flexible and personalised home care services designed to support independence, and comfort at home.

Below are the current fees and charges for customers/ participants receiving services from 1 July 2026 under the Support at Home program.

Please note: Prices on this rate card are inclusive of any consumer contributions. Services Australia determines whether a consumer is required to make a contribution toward their services. Where applicable, this contribution will be charged separately and collected by the provider.

Clinical Care

Professional, personalised care delivered in the comfort of your own home.

Service Type	Duration	Weekday (6am–6pm)	After Hours (6pm–6am)	Weekend	Public Holiday
Registered Nurse	30 mins	\$154.00	\$177.50	\$231.00	\$339.00
	Per hour	\$205.00	\$236.00	\$307.50	\$452.00
Enrolled Nurse	30 mins	\$141.50	\$163.50	\$213.00	\$312.00
	Per Hour	\$187.50	\$216.50	\$282.00	\$413.00
Dietitian or Nutritionist*	Per hour	\$262.50			
Exercise Physiologist*	Per Hour	\$253.00			
Occupational Therapist*	Per hour	\$264.00			
Physiotherapist*	Per hour	\$242.00			
Podiatry*	Per hour	\$241.50			
Speech Pathologist*	Per hour	\$264.00			

* Allied health services may be delivered by approved third-party providers.

Empowering Lives, Celebrating Journeys.



Independence Support

Assistance with personal care, friendly social support, or short-term respite for carers, to support you to continue living independently and confidently at home.

Service Type	Duration	Weekday (6am–6pm)	After Hours (6pm–6am)	Weekend	Public Holiday
Personal Care	30 mins	\$96.00	\$111.50	\$145.00	\$212.00
	Per hour	\$126.50	\$146.50	\$190.50	\$278.50
Medication Assistance	30 mins	\$96.00	\$111.50	\$145.00	\$212.00
	Per hour	\$126.50	\$146.50	\$190.50	\$278.50
Social Support	Per hour	\$121.00	\$140.00	\$181.50	\$266.50
Social Support inclusive of travel up to 20km	Per hour	\$143.00			
Respite	Per hour	\$126.50	\$146.50	\$190.50	\$278.50
Remedial Masseuse	Per hour	\$225.00			
Transport	15 mins or 10kms	\$44.00			
	30 mins or 20kms	\$88.00			
	45 mins or 30kms	\$132.00			
	60mins or 40kms	\$176.00			
	Quotes provided for trips over 60 minutes or 40km				

Please Note: Personal Care is currently categorised under Independence Support. It is intended from 1 October 2026 that Personal Care is categorised under Clinical Care. If this goes ahead as planned then Personal Care would be treated the same as Clinical Care and not attract a consumer contribution fee to each service.

Everyday Living

Support with day-to-day tasks like cleaning, gardening, meals and getting out and about, so you can feel safe, comfortable and independent at home.

Service Type		Duration	Weekday (6am–6pm)	After Hours (6pm–6am)	Weekend	Public Holiday
Domestic Assistance	General Cleaning	Per hour	\$121.00	\$140.00	\$181.50	\$266.50
	Laundry					
	Shopping Assistance					
Meal Preparation		30 mins	\$96.00	\$111.50	\$145.00	\$212.00
		Per hour	\$121.00	\$140.00	\$181.50	\$266.50
Light Gardening/Lawn Mowing		Per hour	\$125.00			

Third-Party Service Fees

Description	Rate
Administration/Handling Fee for consumer-selected third-party goods or services	10%

An administration/handling fee applies when sourcing third-party goods or services from non-IRT Preferred Associated Provider Partners (External Partners). This fee will be included in the all-inclusive amount charged per transaction. This fee is 10% of the cost, capped at \$500 per transaction. All services on this rate card delivered by IRT Preferred Associated Provider Partners will be charged at the rates on this rate card. Please note all Associated Providers, preferred or not, must comply with all legislated or IRT requirements of Associated Providers.

Care Management Fee

Care Management fees are automatically deducted from your Support at Home quarterly subsidy and are set aside in a pooled Care Management account held with Services Australia. Direct and indirect Care management services provided are claimed against this account. Currently the Care Management rate is 10% of the subsidy value.

**The above prices are effective and correct as at 1 July 2026. These fees and charges apply to customers who have a Home Care Package or are a Support at Home Participant. Service prices are subject to change at anytime, at the discretion of IRT. Not all services are available in all areas. Speak to your Care Partner or IRT representative to confirm. All prices are inclusive of GST where applicable. For goods or services not listed above, contact your Care Partner to discuss options and/or a quote.*