

Support at Home Program

Fee Schedule - Effective 1 November 2025

IRT has been supporting older Australians for over 55 years, helping people live independently in their own homes for longer. IRT offers flexible and personalised home care services designed to support independence, and comfort at home.

Below are the current fees and charges for customers/participants receiving services from 1 November 2025 under the Support at Home program.

Please note: All prices on this rate card are inclusive of any consumer contributions. Services Australia determine if consumers need to make a contribution to the services they receive and where applicable the provider is required to collect any contribution from the participant.

Clinical Care

Professional, personalised care delivered in the comfort of your own home.

Service Type	Duration	Weekday (6am-6pm)	After Hours (6pm-6am)	Weekend	Public Holiday
Registered Nurse	30 mins	\$140.00	\$161.00	\$210.00	\$308.00
	Per hour	\$186.00	\$214.00	\$279.00	\$410.00
Enrolled Nurse	30 mins	\$123.00	\$142.00	\$185.00	\$271.00
	Per Hour	\$163.00	\$188.00	\$245.00	\$359.00
Dietitian or Nutritionist*	Per hour	\$250.00	-	-	-
Exercise Physiologist*	Per Hour	\$230.00	-	-	-
Occupational Therapist*	Per hour	\$240.00	-	-	-
Physiotherapist*	Per hour	\$220.00	-	-	-
Podiatry*	Per hour	\$230.00	-	-	-
Speech Pathologist*	Per hour	\$240.00	-	-	-

* Allied health services may be delivered by approved third-party providers.

Independence Support

Assistance with personal care, friendly social support, or short-term respite for carers, to support you to continue living independently and confidently at home.

Service Type	Duration	Weekday (6am-6pm)	After Hours (6pm-6am)	Weekend	Public Holiday
Personal Care	30 mins	\$87.00	\$101.00	\$131.00	\$192.00
	Per hour	\$115.00	\$133.00	\$173.00	\$253.00
Medication Assistance	30 mins	\$87.00	\$101.00	\$131.00	\$192.00
	Per hour	\$115.00	\$133.00	\$173.00	\$253.00
Social Support	Per hour	\$110.00	\$127.00	\$165.00	\$242.00
Respite	Per hour	\$115.00	\$133.00	\$173.00	\$253.00
Remedial Masseuse	Per hour	\$214.50	-	-	-
Transport	15 mins or 10kms	\$40.00	-	-	-
	30 mins or 20kms	\$80.00	-	-	-
	45 mins or 30kms	\$120.00	-	-	-
	60mins or 40kms	\$160.00	-	-	-
	Quotes provided for trips over 60 minutes or 40km				

Everyday Living

Support with day-to-day tasks like cleaning, gardening, meals and getting out and about, so you can feel safe, comfortable and independent at home.

Service Type		Duration	Weekday (6am-6pm)	After Hours (6pm-6am)	Weekend	Public Holiday
Domestic Assistance	General Cleaning	Per hour	\$110.00	\$127.00	\$165.00	\$242.00
	Laundry					
	Shopping Assistance					
Meal Preparation		30 mins	\$87.00	\$101.00	\$131.00	\$192.00
		Per hour	\$110.00	\$127.00	\$165.00	\$242.00
Light Gardening		Per hour	\$120.00	-	-	-

Additional Charges

Description	Rate
Administration/Handling Fee for consumer-selected third-party goods or services	10%

An administration handling fee applies for third-party goods or services you choose, and this will be included in the all-inclusive amount charged per transaction. This fee does not apply to the services listed in this rate card. The fee is 10% of the cost, capped at \$500 per transaction. Examples include items such as continence pads, meal services (e.g. Light N' Easy), or mobility aids.

Care Management Fee

The Australian Government now sets care management fees at 10% of your subsidy value. For example, as of 1 November 2025, if you're on a Level 2 package, your government-funded subsidy will be \$4,845.60 per quarter, in which your quarterly care management fee will be \$484.56.

*The above prices are effective and correct as at 1 November 2025.

These fees and charges apply to customers who have a Home Care Package or are a Support at Home Participant

Service prices are subject to change at anytime, at the discretion of IRT.

Not all services are available in all areas.

All prices are inclusive of GST where applicable.

For goods or services not listed above, contact your care partner for a quote.

For more information call 134 478

Email customerservice@irt.org.au | irt.org.au

While IRT seeks to ensure the quality of the information in its publications, it is subject to change without notice so you should carefully evaluate its accuracy and relevance for your own purposes, and obtain any appropriate professional advice relevant to your circumstances. IRT cannot guarantee and assumes no legal liability or responsibility for the accuracy or interpretation of the information.

