

Support at Home Services

Support at Home Pricing 1 November 2025

Government Subsidies			
	Quarterly government subsidy	10% Care Management Fees (Per quarter)	10% Care Management Fees (Per month)
Level 1	\$2,674.18	\$267.42	\$89.14
Level 2	\$3,995.42	\$399.54	\$133.18
Level 3	\$5,479.94	\$547.99	\$182.66
Level 4	\$7,386.33	\$738.63	\$246.21
Level 5	\$9,883.76	\$988.38	\$329.46
Level 6	\$11,989.35	\$1,198.94	\$399.65
Level 7	\$14,530.53	\$1,453.05	\$484.35
Level 8	\$19,427.25	\$1,942.73	\$647.58

Care and support services	Weekday (6am–6pm)	Weeknight (6pm–6am)	Saturday	Sunday	Public Holiday
	PRICE PER HOUR (excl GST)				
Personal care	\$125	\$144	\$188	\$219	\$313
Cleaning	\$83	\$95	\$125	\$145	\$208
Light Gardening	\$125	\$144	\$188	\$219	\$313
In-home respite	\$125	\$144	\$188	\$219	\$313
Social Support	\$125	\$144	\$188	\$219	\$313
Direct Transport (per trip - limited to 30km)	\$97	\$112	\$146	\$170	\$243
Nursing (RN)	\$220	\$253	\$330	\$385	\$550
Nursing (EN)	\$200	\$230	\$300	\$350	\$500
Nursing assistant	\$138	\$159	\$207	\$242	\$345
Allied Health	On application				

Independent Living Unit - Minimum service time: **30 minutes**

Care Apartment - Minimum service time: **15 minutes**

Registered Nurse - Minimum service time: **30 minutes**

RetireAustralia Care and Services prices are current as of November 2025.
RetireAustralia reserves the right to review these prices with reasonable notice provided prior to any price increases.

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Examples of Care and Support Services

Personal Care

- Showering, toileting, personal hygiene and grooming, dressing / undressing;
- Medication assistance;
- Assistance with impaired hearing, sight or speech communication;
- Mobility help getting in / out of bed;
- Rehabilitation support;
- Respite care.

Cleaning

General clean of your home including:

- Cleaning the bathroom and toilet, kitchen and laundry;
- Wiping down benches, cupboard doors and white goods;
- Vacuuming and mopping floors.

Please note: To ensure infection prevention and control, residents must supply their own cleaning products and equipment in accordance with RetireAustralia's Recommended Cleaning Products List.

Nursing

Includes:

- Clinical treatment such as wound care, complex medication management and palliative care support;
- Continence management;
- Chronic disease self-management support (e.g. Diabetes);
- Assessment and liaison with other health professionals;
- Additional Case Management as required.

Please note: Evening and weekend nursing services attract higher fees, see above price list. Any consumables required will be charged separately at cost price, e.g. for wound care and continence management.

Social support

Assists you to access:

- Companionship
- Lunch
- Movies
- Social activities, and more.

Allied Health

Brokered services can be arranged under your package e.g. physiotherapy, podiatry, occupational therapy, dietetics, speech pathology. Prices as per brokered provider rates.

Care Management

Care management is a service that supports the delivery of Support at Home services, which includes:

- coordinating services such as scheduling services, workers and arranging respite;
- preparing invoices and monthly statements;
- submitting claims to Services Australia;
- conducting quality improvement, compliance and assurance activities;

Care Management is a service we must provide to all care recipients. This includes identifying and addressing risks to resident safety, health and well-being.

Call 1800 992 063 to talk directly with our onsite Support at Home Services team.