

Support at Home Program

Please speak with Care Connect to coordinate your services.



Call us on
1300 866 228




Rates as of 1 November 2025. Please note that there are some conditions that apply to these rates:

The **lowest rate** may not always be available. Location, special needs, cultural and language requirements may affect the cost of services.

Standard hours: 6am to 6pm on weekdays; however, this can vary.

Non-standard hours: Weekday evening hours but can vary. Non-standard rates are available and can be provided on request, e.g. overnight, Saturdays, Sundays and Public Holidays.



To avoid **Cancellation Fees**, please notify us at least **7 days** prior if you require the service to be cancelled or rescheduled for any reason. If you provide us with less than 7 days notice, are absent or do not allow the attending personnel to complete their duties we may charge you a Cancellation Fee.

Service Type	Time code	Hourly rate		
		Minimum	Maximum	Median
Personal Care 	Weekday	\$65.25	\$228.97	\$121.80
	Weekday evening	\$72.50	\$271.01	\$137.75
	Saturday	\$79.75	\$343.45	\$166.75
	Sunday	\$87.00	\$457.92	\$205.90
	Public holiday	\$87.00	\$572.40	\$244.19
Social support and community engagement 	Weekday	\$65.25	\$268.25	\$116.00
	Weekday evening	\$72.50	\$271.01	\$136.30
	Saturday	\$65.25	\$343.45	\$160.76
	Sunday	\$87.00	\$457.92	\$198.94
	Public holiday	\$87.00	\$572.40	\$242.93
Domestic Assistance 	Weekday	\$65.25	\$227.65	\$115.99
	Weekday evening	\$72.50	\$260.57	\$137.75
	Saturday	\$79.75	\$339.85	\$165.01
	Sunday	\$79.75	\$453.14	\$205.90
	Public holiday	\$87.00	\$566.43	\$242.93

How much do services cost?




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Service Type	Time code	Hourly rate		
		Minimum	Maximum	Median
Home or community general respite 	Weekday	\$67.45	\$228.97	\$123.25
	Weekday evening	\$72.50	\$284.20	\$137.75
	Saturday	\$87.00	\$343.45	\$170.38
	Sunday	\$116.00	\$457.92	\$211.99
	Public holiday	\$108.75	\$572.40	\$247.95
Allied health and therapy 	Weekday	\$79.75	\$377.00	\$232.00
	Weekday evening	\$197.20	\$261.00	\$197.20
	Saturday	\$111.65	\$348.00	\$261.00
	Sunday	\$261.00	\$276.95	\$261.00
	Public holiday	\$271.88	\$372.65	\$358.88
Nursing care 	Weekday	\$101.50	\$362.50	\$196.53
	Weekday evening	\$137.75	\$435.00	\$210.25
	Saturday	\$142.83	\$435.00	\$261.00
	Sunday	\$166.75	\$522.00	\$303.05
	Public holiday	\$198.65	\$652.50	\$362.50
Therapeutic services for independent living 	Weekday	\$72.50	\$326.25	\$174.00
	Weekday evening	\$90.63	\$217.50	\$166.75
	Saturday	\$101.50	\$239.25	\$166.75
	Sunday	\$108.75	\$261.00	\$166.75
	Public holiday	\$123.25	\$290.00	\$226.20

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Service Type	Time code	Hourly rate		
		Minimum	Maximum	Median
Home maintenance and repairs 	Weekday	\$65.25	\$232.00	\$108.75
	Weekday evening	\$72.50	\$239.25	\$130.49
	Saturday	\$72.50	\$284.20	\$134.05
	Sunday	\$79.75	\$284.20	\$174.00
	Public holiday	\$87.00	\$407.32	\$211.70