

Welcome to Mitchell House



respect



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127 Vary St, Morwell, VIC, 3840
(03) 5133 9099

Close to bushland reserves, a nearby creek and surrounded by beautiful manicured gardens, Mitchell House specialises in services for those in need of assistance with everyday living, declining health, or dementia.

We take pride in providing individual, tailored support to each resident by qualified, experienced staff, 24 hours, seven days a week.

Everything you need to feel at home

At Mitchell House, we understand that each of our residents are unique. Our approach to care provides structure, stability, and attention to detail in meeting each of our residents' needs while also facilitating their independence.

With a robust social calendar curated by our social care team and therapies for all to enjoy, our staff at Mitchell House go above and beyond to provide compassionate care and nurture long-lasting rapport with each of the residents in our homes.

A place to call home

Mitchell House features 59 beautifully decorated and spacious rooms, all with en-suites and views to the attractive gardens. Inside there are comfortable communal dining and lounge areas, activity rooms, a chapel, and a podiatry and physiotherapy department. Five tea rooms and a large multi-purpose

room are available for social or private meeting and dining areas.

All of our living spaces at Mitchell House have been thoughtfully designed to surround our residents with comfort and safety.

Support tailored for you

Our team of expert staff provide top-tier residential aged care specialising in services for those in need of support for declining health and dementia. With personal care assistants to help with everyday living, housekeeping services and our team of registered nurses on-call 24 hours, seven days a week, you can rest assured knowing there is always support when you need it.

Comprehensive care

Our residents at Mitchell House have access to frequent visits from specialist providers including GP clinics, physiotherapists, dietitians, optometrists, speech pathologists, podiatrists and hairdressers.

Our dedicated team of social care coordinators curate entertainment, events and activities designed to inspire interest and participation, and promote better health and wellbeing. Trips to nearby areas of interest are made easy with a dedicated bus.

Healthy and well-balanced meals

Our cooks provide filling, delicious and nutritious meals using only the freshest of ingredients, prepared daily on-site. Our residents enjoy a wide variety of food with a four-week rotating menu, daily selections of seasonal fresh fruits and vegetables and a menu that reflects the cultural demographics of the facility.

Along with two menu options for lunch

and dinner you will enjoy a continental breakfast daily which features cooked breakfast options.

A sense of community

Guided by our values of respect, care, and integrity our staff are focused on providing a warm and compassionate environment for our residents to enjoy. At Mitchell House, we see our residents as people, not patients. The relationship between our staff and our residents is important to us, which is why our bonds are strong and trusting. Here, people can feel a sense of belonging and build fruitful friendships. With our location having a close proximity to town, we take pride in extending our involvement with the greater local community.

Staying connected

Friends and family can visit Mitchell House at any time. However, we understand that it might not always be possible. For added peace of mind, remote video calls are always available so that you can stay connected with family and friends. Our team is skilled to assist with technology to set up a successful video call or assist in facilitating a visit from your loved ones, whenever you like.

Our history

Mitchell House Incorporated was originally formed in the early seventies under the chairmanship of Mr. Eddie Grinpukel, a long time councillor and Shire President of the then Shire of Morwell.

From this beginning, the Mitchell House Committee constructed 14 self-contained single bedroom units, with funding provided by the Federal Government and local contributions.

In 1985, a 38 bed hostel, funded by a Federal Government subsidy, a Committee fund-raising effort, and a grant from the Shire of Morwell, was constructed on the site.

The Hostel opened in January, 1986. Some three years later, an additional 12 bedrooms and a multi-purpose activities/chapel/craft room were added to meet increasing demand.

In the early 90s, 8 additional units were constructed, and since then the Mitchell House Committee has acquired from its own funds, a bus for the use of its residents, added a garage and a storeroom, extended its office accommodation twice, built a standalone workshop and added a physiotherapy and podiatry department.

The hostel has earned an enviable reputation for its quality of care with its residents, their families and associates and within the Aged Care Industry as a whole, and reflects credit on the Council in particular, and the region in general.

The complex includes 24 public housing units operated by the Victorian State Department of Housing, a Senior Citizens Centre operated by the Latrobe City Council and public access and parking areas.

Mitchell House Village has 22 single bedroom dwellings – Independent Living Units – for couples or single persons who are over the age of 55 years. The units have been maintained with a regular refurbishment program and are completely reassessed as vacancies occur.

Steps on the path to aged care living

Before becoming a resident at Mitchell House, it's important for you and your loved ones to have an open, honest discussion about your needs and budget. For many, moving to residential aged care can be a significant lifestyle change that comes with many questions. Before you begin your journey, there are a couple of steps you can take to assess if this is the right move for you.

1. Determine your eligibility

To determine if you're eligible for aged care, you will need to be assessed by the Aged Care Assessment Service (ACAS) through My Aged Care, the Australian Government body responsible for aged care services. This can be organised through a doctor, social worker, or health professional.

For more information on Aged Care Assessments, you can speak with your doctor or a member of our helpful Customer Service team on 1300 144 144.

2. Find the right home

Everyone is different and that's why an aged care home that's a perfect fit for one person isn't necessarily the perfect fit for another. Finding the right aged care home is all about personal preferences, specific requirements, and aesthetic taste. That's why at Respect, we create our homes to offer something for everyone and to be as accommodating as possible.

You can book a tour of any of our Respect aged care homes to allow you to speak with residents and members of staff to provide a well-rounded view

of what we offer. To book a tour of our homes you can contact our friendly Customer Relationship Consultant to set up an in-home consultation:

Kendal Laws (03) 5133 9099

3. Understand costs

Your own personal circumstances and financial situation will influence the amount you pay for an aged care facility. The Government determines how much you pay or may be required to contribute. To better understand the costs associated with residential aged care, we recommend seeking financial advice before applying. The cost of residential aged care consists of care fees and accommodation fees, which we cover below:

- **Basic daily fee:** This fee covers living costs, such as meals, electricity, and laundry.
- **Means-based fee:** This fee is calculated by the Department of Human Services based on your income and assets and is a contribution to the cost of your personal and clinical care.
- **Accommodation payment:** Paid through an upfront amount, daily payment or a combination of both, this cost includes the room that you will occupy.
- **Additional services fee:** Some services are included in our additional services package, which incurs a mandatory additional daily fee.

4. Apply to live at Mitchell House

After determining your eligibility and understanding fees, all prospective residents need to complete and submit an application. You may fill out an application in person at any of our



homes. We recommend that you fill out an application with the assistance of your doctor and/or loved ones. Applicants may apply to multiple locations at the same time and are free to decline any offer.

5. Move in

As soon as we've determined that we can meet your needs and have a suitable vacancy, you will be notified with an offer of residence, along with a move-in date. If there are no current vacancies, we'll let you know when a space becomes available. You will be provided with a Resident Agreement, which outlines the services, fees, rights, and responsibilities. This legal document will need to be signed and returned before moving in.

We're here, every step of the way

At Respect, we know that choosing the right aged care home can be a daunting task. That's why our qualified and professional staff are experts in aged care and here to help guide and support you through the process.

We can help with navigating assessment processes and the necessary paperwork and documentation to make your transition to residential aged care a breeze.

Contact our friendly Customer Relationship Consultant to set up an in-home consultation:

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About Respect

"We believe the elderly are individual people with rich histories and worthwhile lives and age does not diminish their value."

As a proud not for profit organisation since 1922, Respect Aged Care serves older residents through our high standard of care and community. Our focus is on giving back to older adults by fostering communities of belonging. Headquartered on the northwest coast of Tasmania, our philosophy is: **Everyone deserves the right to a life well-lived, with dignity and respect.**

Our organisation is constantly growing, with many homes spanning three states, and thousands of residents and employees. We know what it takes to provide exceptional care to older Australians.

Our values include:

Respect Treat all people with fairness and dignity.

Integrity Be open, honest, and trustworthy.

Care Look after and protect older people and each other.

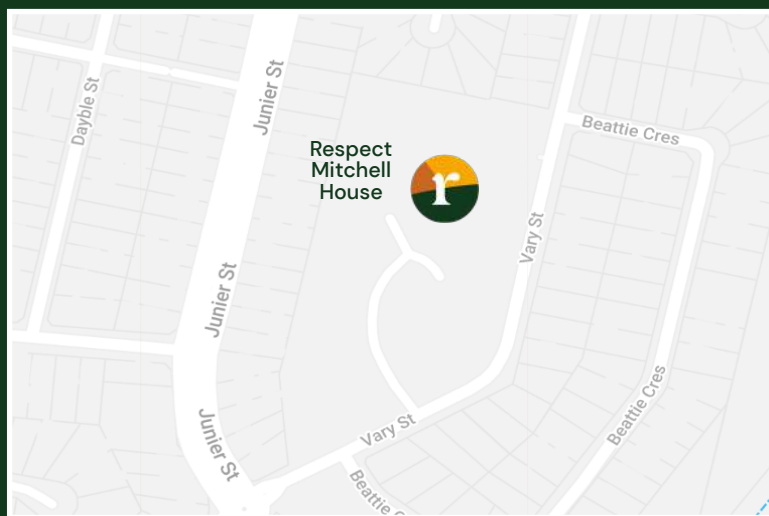
Innovation Think differently to solve problems.

Teamwork Encourage, cooperate, and build trust.

Excellence Drive quality to continuously improve.

Courage Do the right thing, even when it's difficult.

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Opening Hours

Monday – Friday
9 am – 5 pm

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