

Support at Home Schedule of Fees

Prices as of 1st November 2025 excl GST



Omeo District Health
Home Based
Services



Everyday Living Supports

Service (hourly rates excl. GST)	Weekdays (7 am – 6 pm)	Weekdays (after hours)	Weekends (7 am – 6 pm)	Weekends (after hours)	Public Holidays
General House Cleaning	\$99.98	\$149.97	\$149.97	\$194.96	\$274.94
Shopping Assistance	\$99.98	\$149.97	\$149.97	\$194.96	\$274.94
Meal Preparation	\$99.98	\$149.97	\$149.97	\$194.96	\$274.94
Garden / Home Maintenance	\$108.97	Only available weekdays 7 am – 4 pm			



Meal Delivery

Frozen meals (excl. GST)	Client out of pocket cost (30% total meal cost)	Charged to client package (70% total meal cost)	Total meal cost
Three course meal (per meal)	\$6.30	\$14.70	\$21.00
Two course meal (per meal)	\$6.30	\$14.70	\$21.00
Meal delivery (flat rate)	\$0.00	\$20.99	\$20.99

Note: Meal delivery is only available on weekdays (7 am – 6 pm).



Independent Living Supports

Service (hourly rates excl. GST)	Weekdays (7 am – 6 pm)	Weekdays (after hours)	Weekends (7 am – 6 pm)	Weekends (after hours)	Public Holidays
Personal Care	\$99.98	\$149.97	\$149.97	\$194.96	\$274.94
Respite	\$99.98	\$149.97	\$149.97	\$194.96	\$274.94
Social Support Group	\$99.98	\$149.97	\$149.97	\$194.96	\$274.94



Transportation

(Each way, excl. GST)	Weekdays (7 am – 6 pm)	Weekdays (after hours)	Weekends (7 am – 6 pm)	Weekends (after hours)	Public Holidays
Short Trip (0 – 10 km)	\$40.00	Trips to be negotiated with client depending on the specific request.			
Medium Trip (11 – 30 km)	\$75.00				
Long Trip (31 – 50 km)	\$110.00				

Trips over 50 km to be negotiated with client depending on specific request (e.g., multiple stops, vehicle requirement, mobility and assistance).



Clinical Care Supports

Service (hourly rates excl. GST)	Weekdays (7 am – 6 pm)	Weekdays (after hours)	Weekends (7 am – 6 pm)	Weekends (after hours)	Public Holidays
Allied Health Assistant	\$103.98	Only available weekdays 7 am – 6 pm			
Occupational Therapist	\$163.15				
Registered Nurse	\$178.56				

Additional information overleaf



Case Management

Service (hourly rates excl. GST)	Weekdays (8 am – 4:30 pm)	Weekdays (after hours)	Weekends (7 am – 6 pm)	Weekends (after hours)	Public Holidays
Care Management	\$120	Only available weekdays 8 am – 4:30 pm			



Standard Participation Contribution Rates

From 1st November 2025, contribution rates will be determined by your income and assets, and will vary depending on the type and amount of services you receive.

An income and asset assessment – similar to the Age Pension means test – will be used to calculate your contribution rate. People receiving the Age Pension or holding a Commonwealth Seniors Health Card will generally pay lower contributions than self-funded retirees.

Your contribution rate will depend on the type of Support at Home service you access:

- **Everyday Living Supports:** Services such as house cleaning, gardening, and home maintenance will attract the **highest contribution rates**.
- **Independent Living Supports:** Services that help maintain your independence, such as personal care or respite, will attract **moderate contribution rates**. Many of these services play an important role in helping people stay well and avoid hospital or residential aged care.
- **Clinical Care Services:** You will **not be required to contribute** for clinical care services, such as nursing, physiotherapy, or other allied health support. The Australian Government will cover all clinical care costs.

Age Pension Status	Everyday Living Supports	Independence Living Supports	Clinical Care Services
Full pensioner	17.5%	5%	0%
Part pensioner & eligible for Commonwealth Seniors Health Card	17.5% - 80% (depending on income & assets)	5% - 50% (depending on income & assets)	0%
Self-funded retiree	80%	50%	0%

Terms and Conditions

1. All hourly services are charged in 15-minute increments.
2. Prices are all inclusive fees unless noted otherwise.
3. Cancellations: Less than 24 hours' notice of cancellation will accrue a full fee amount of the booked service.