

## Effective from July 1<sup>st</sup> 2025

Service	Basis	Weekday	After Hours	Saturday	Sunday	Public Holiday
Allied Health Assistant	Per Hour	\$78.75	\$91.50	\$107.25	\$135.75	\$164.25
Allied Health Day	Per Hour	\$157.75	\$183.25	\$214.50	\$271.25	\$328.00
Allied Health Group	Per Hour	\$52.50	\$61.00	\$71.50	\$90.50	\$109.25
Allied Health Physio Group	Per Hour	\$52.50	\$61.00	\$71.50	\$90.50	\$109.25
Allied Health Podiatry	Per Hour	\$254.25	\$293.25	\$341.00	\$427.50	\$514.25
Centre Based Meals (Prep)	Per Meal	\$7.25	\$8.50	\$10.00	\$12.50	\$15.25
Centre Based Respite	Per Hour	\$20.50	\$23.75	\$27.75	\$34.75	\$42.00
Centre Bus	Per Trip	\$13.25	\$13.90	\$14.65	\$16.00	\$17.40
Cottage Respite Awake	Per Hour	\$49.25	\$57.00	\$66.50	\$83.50	\$100.50
Cottage Respite Sleepover	Per Hour	N/A	\$21.75	\$21.75	\$21.75	\$21.75
Domestic Assistance	Per Hour	\$100.75	\$115.50	\$133.50	\$166.25	\$199.00
In-Home Respite	Per Hour	\$88.00	\$101.50	\$118.25	\$148.75	\$179.00
Light Gardening	Per Hour	\$111.50	\$128.00	\$148.00	\$184.50	\$221.00
Meal Preparation at Home	Per Hour	\$101.75	\$116.75	\$134.75	\$168.00	\$201.00
MOW (Prep & delivery)	Per Meal	\$18.75	\$20.75	\$23.25	\$28.00	\$32.50
Medication Visit	Per Hour	\$124.75	\$141.75	\$162.50	\$200.25	\$237.75
Medication Visit in Centre	Per Hour	\$82.00	\$95.00	\$110.75	\$139.25	\$167.75
Nursing Enrolled	Per Hour	\$141.00	\$160.00	\$183.25	\$225.75	\$268.00
Nursing Group	Per Hour	\$61.00	\$70.25	\$81.75	\$102.25	\$123.00
Nursing in Centre	Per Hour	\$122.00	\$140.75	\$163.25	\$204.75	\$246.00
Nursing in Home	Per Hour	\$154.50	\$176.25	\$203.00	\$251.50	\$300.00
Personal Care	Per Hour	\$101.75	\$116.75	\$134.75	\$168.00	\$201.00
Social Support Group	Per Hour	\$20.50	\$23.75	\$27.75	\$34.75	\$42.00
*Social Support Individual	Per Hour	\$94.00	\$108.25	\$125.75	\$157.25	\$188.75
Specialised Nurse	Per Hour	\$169.00	\$192.25	\$221.00	\$273.25	\$325.25
*Transport Group	Per Hour	\$37.50	\$42.75	\$49.00	\$60.75	\$72.25
*Transport Individual	Per Hour	\$112.25	\$128.00	\$147.25	\$182.25	\$217.00

\* Indicates a service will have a kilometre charge applied.

Travel Rates	Basis	Daytime	After Hours	Saturday	Sunday	Public Holiday
Vehicle Charge Transport & SSI	Per km	\$0.88	\$0.88	\$0.88	\$0.88	\$0.88
Bus Charge Transport & SSG	Per km	\$0.60	\$0.60	\$0.60	\$0.60	\$0.60

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Levels	Daily Package Management	Daily Care Management	Weekly Package Management	Weekly Care Management	Fortnightly Package Management	Fortnightly Care Management
<b>Level 1</b>	\$3.07	\$5.67	\$21.49	\$39.69	\$42.98	\$79.38
<b>Level 2</b>	\$5.41	\$9.96	\$37.87	\$69.72	\$75.74	\$139.44
<b>Level 3</b>	\$11.79	\$21.67	\$82.53	\$151.69	\$165.06	\$303.38
<b>Level 4</b>	\$17.87	\$32.84	\$125.09	\$229.88	\$250.18	\$459.76
<b>Package Management Charge</b>						
Package management is the organisation of your Home Care Package. It may include the costs for: <ul style="list-style-type: none"> <li>• Preparing monthly statements.</li> <li>• Managing your package funds.</li> <li>• Managing brokered services and purchases of goods and equipment.</li> <li>• Compliance with quality assurance activities required for Home Care Packages.</li> </ul>						<b>Prices above in table</b>
<b>Care Management Charge</b>						
Care Management ensures you get the right level of support in a way that meets your current and future care needs. Care management includes: <ul style="list-style-type: none"> <li>• Ensuring you get safe and effective personal care and/or clinical care.</li> <li>• Reviewing your Home Care Agreement and care plan.</li> <li>• Organising the delivery of your services.</li> <li>• Ensuring your care is aligned with other supports.</li> <li>• Providing a point-of-contact for you, your carer or your family.</li> <li>• Ensuring the care, you get is respectful of your cultural identity.</li> </ul>						<b>Prices above in table</b>
<b>Meals</b>						
“Meals on wheels” and “Centre based meals” charge in above price schedule indicates meal preparation and delivery charge. As per the Home Care Package guidelines raw food component cannot be included too the Home Care Package. Raw food component, \$10.00, will be directly billed to the consumer for both Meals on Wheels and Centre based meals.						<b>Meals on wheels and Centre Based Meals</b>
<b>Minimum Service Duration</b>						
Minimum visit time for services requiring staff to travel to the client is 30 minutes except of medication visits where it is 15 minutes.						<b>Subjected to service booking</b>
<b>Cancellation Terms</b>						
It is your responsibility to notify ARCS if you will not be available for a scheduled visit. If you need to cancel an appointment, please let us know by 11am on the day before at the latest. If you cancel later than 11am the day before we will need to charge the full visit fee to your package. We understand, however, that there may be circumstances when you cannot contact us within this timeframe, for example following hospitalisation. Under these circumstances, we would not charge you for a cancelled visit.						<b>Subjected to the cancelled service</b>

**\*Fees will be reviewed annually in July and charges may be updated to reflect changes in the costs of delivering services. Any changes to pricing will be done in consultation with consumers.**