



## SUPPORT AT HOME PRICE GUIDE

Effective from 1st November 2025

As a not-for-profit organisation, our prices have been developed to give you the best opportunity to maximise your funding. Our pricing reflects the total cost of service delivery and is comprised of your team's wages, transport costs incurred travelling to and from your home and during your services, administration costs, package management costs, consumables and subcontracting costs.

Weekday hours of support are between 7am and 6pm

Services are available in flexible time blocks, starting from as little as 30 minutes to suit your individual needs

Our displayed prices may be subject to change, with appropriate notice and consultation

Our Services	Charge	Weekday	After Hours	Saturday	Sunday	Public Holiday
<b>CLINICAL</b>						
<b>Nursing Services</b>						
Registered Nurse	Per hour	\$160	\$175	\$190	\$210	\$230
Enrolled Nurse	Per hour	\$140	\$155	\$170	\$190	\$205
Nursing Assistant	Per hour	\$110	\$122	\$131	\$145	\$159
<b>Allied Health and Other Therapeutic</b>						
Allied Health Therapy Assistant	Per hour	\$122	\$140	\$210	\$244	\$305
Allied Health Therapy Group	Per hour	\$31	\$36	\$47	\$62	\$78
Counsellor or Psychotherapist	Per hour	\$200	\$230	\$300	\$400	\$500
Dietician or Nutritionist	Per hour	\$200	\$230	\$300	\$400	\$500
Exercise Physiologist	Per hour	\$200	\$230	\$300	\$400	\$500
Music Therapist	Per hour	\$190	\$218	\$285	\$380	\$475
Occupational Therapist	Per hour	\$210	\$241	\$315	\$420	\$525
Physiotherapist	Per hour	\$200	\$230	\$300	\$400	\$500
Podiatrist	Per hour	\$240	\$276	\$360	\$480	\$600
Psychologist	Per hour	\$240	\$276	\$360	\$480	\$600
Social Worker	Per hour	\$200	\$230	\$300	\$400	\$500
Speech Pathologist	Per hour	\$208	\$241	\$312	\$416	\$520
<b>Nutrition</b>						
Prescribed Nutrition (per month)	Item/s	Quoted Price				
<b>Care Management</b>						
Home Support Care Management	Per hour	\$125	\$140	\$160	\$175	\$200
<b>Restorative Care Management</b>						
Home Support Restorative Care Management	Per hour	\$175	\$196	\$224	\$245	\$280

Please note that some Allied Health and Therapeutic Services displayed are delivered under contracting arrangements. Please speak with your Care Partner if you require access to these services outside of business hours, in order to confirm the availability of services.

Our Services	Charge	Weekday	After Hours	Saturday	Sunday	Public Holiday
<b>INDEPENDENCE</b>						
<b>Personal Care</b>						
Assistance with self-care and activities of daily living	Per hour	\$107	\$115	\$125	\$141	\$156
Assistance with self-administration of medication	Per hour	\$107	\$115	\$125	\$141	\$156
Continence Management (non-clinical)	Per hour	\$107	\$115	\$125	\$141	\$156
<b>Social Support and Community Engagement</b>						
Group Social Support	Per hour	\$53	\$61	\$80	\$106	\$133
Individual Social Support	Per hour	\$107	\$115	\$125	\$141	\$156
Accompanied Activities	Per hour	\$115	\$123	\$131	\$147	\$162
Cultural Support	Per hour	\$107	\$115	\$125	\$141	\$156
Digital Education and Support	Per hour	\$107	\$115	\$125	\$141	\$156
Assistance to maintain personal affairs	Per hour	\$107	\$115	\$125	\$141	\$156
Expenses to maintain personal affairs	Per hour	Quoted Price				
<b>Therapeutic Services for Independent Living</b>						
Acupuncturist	Per hour	\$90	\$104	\$135	\$180	\$225
Chiropractor	Per hour	\$185	\$213	\$278	\$370	\$462
Diversional Therapist	Per hour	\$160	\$186	\$240	\$320	\$400
Remedial Masseuse	Per hour	\$150	\$172	\$225	\$300	\$375
Art Therapist	Per hour	\$160	\$186	\$240	\$320	\$400
Osteopath	Per hour	\$190	\$218	\$285	\$380	\$475
Respite (individual)	Per hour	\$107	\$115	\$125	\$141	\$156
Group and centre-based Respite	Per hour	\$36	Quoted Price			
<b>Transport</b>						
Direct Transport (single instance and inclusive of kilometres)	Per trip	Short	Curb to curb transport or within CBD	15 minutes	\$37	
	Per trip	Local	Door to door transport or locally based travel	30 minutes	\$78	
	Per trip	Out of Area	Transport outside of local area	45 minutes	\$124	
	Per trip	Long	Longer range transport outside of immediate local area	60 minutes	\$205	
Indirect Transport (taxi or rideshare)	Per trip	Vouchers can be provided pending individual circumstances				
<b>Assistive Technology and Home Modifications</b>						
Assistive Technology	Quoted Price (plus up to 10% administrative fee, to a maximum of \$500)					
Home Modifications	Quoted Price (plus up to 15% administrative fee, to a maximum of \$1500)					

Our Services	Charge	Weekday	After Hours	Saturday	Sunday	Public Holiday
<b>EVERYDAY LIVING</b>						
<b>Domestic Assistance</b>						
General House Cleaning	Per hour	\$105	\$113	\$125	\$139	\$155
Laundry Services	Per hour	\$105	\$113	\$125	\$139	\$155
Shopping Assistance	Per hour	\$121	\$129	\$139	\$155	\$169
<b>Home Maintenance and Repairs</b>						
Gardening	Per hour	\$80	\$92	\$120	\$160	\$200
Assistance with Home Maintenance and Repairs	Per hour	\$105	\$114	\$124	\$139	\$155
Expenses for Home Maintenance and Repairs	Quoted Price					
<b>Meals</b>						
Meal Preparation	Per hour	\$107	\$115	\$125	\$141	\$156.00
Meal Delivery (excluding cost of ingredients)	Per meal	Soup/Desert/Mini				\$4.00
	Per meal	Lite Meal				\$6.00
	Per meal	Standard Meal				\$9.30
	Per meal	Gourmet Meal				\$10.25
	Per meal	Large Meal				\$13.30
<b>FEES</b>						
<b>Care Management</b>						
<p>Under Support at Home, 10% of your quarterly budget is allocated for Care Management. Care Management is an essential aspect of service delivery. We work together with you to develop and regularly review your care plan, develop and oversee your budget, coordinate your services, ensure our services are meeting your needs, advocate for you (eg. communicating with health professionals on your behalf), respond to your changing needs and support you to plan for the future.</p>						
<b>Contribution Rates</b>						
<p>Under Support at Home, you may be asked to contribute towards the cost of your services. An income and asset assessment completed by Services Australia will be used to determine your contribution rate. Clinical support services are fully funded by the government whilst Independence and Everyday Living services may require you to pay a contribution. You can estimate your contribution on the My Aged Care website <a href="http://www.myagedcare.gov.au">www.myagedcare.gov.au</a> or to understand more about your individual contribution rate, you can contact Services Australia by calling <b>1800 227 475</b>.</p>						
		<b>Clinical Supports</b>	<b>Independence</b>	<b>Everyday Living</b>		
Full Pensioner		0%	5%	17.50%		
Part Pensioner		0%	Between 5% and 50% depending on income and assets	Between 17.5% and 80% depending on income and assets		
Self-Funded Retiree		0%	50%	80%		
<b>Service Cancellation Fee (per cancellation)</b>						
<p>If services are cancelled 2 or more business days before the service, no fees or charges will apply. If service cancellations occur within 2 business days, the full rate of service, inclusive of any contribution, may be charged.</p>						